

20th August 2002

Ms. Sue Morton,
Secretary
The Senate Select Committee on Superannuation
Parliament House
CANBERRA ACT 2600

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Dear Sir / Madam.

I refer to recent discussions between Senator John Watson and members of our Board in regard to commissions paid to intermediaries on superannuation and to the direct effect these have on the level of fees charged on superannuation products.

Similarly, the level of fees charged has a direct effect on the value of the member's emerging retirement benefit. The compounding effect of fees on benefits over time can be considerable.

The basis of fees applicable to particular superannuation products varies significantly between products and often reflects the basis of distribution of the particular product, eg. the use of commission based intermediaries.

Administration fees, as distinct from investment management fees, can include contribution-based fees, dollar based membership fees, eg. \$1.00 per week for example, and asset-based fees, usually expressed as a % of the member's account per annum. Over time, with the growth of a member's account, the asset-based fee will have the greatest impact on the member's retirement benefit.

As discussed with Senator Watson, we have built a spreadsheet to graphically illustrate the effect of fees and in particular asset-based fees on retirement benefits. Copies of two graphs reflecting different membership scenarios are attached. We are pleased to provide (by e-mail) a copy of the file containing this spreadsheet for the Committee. Our Actuary, Mr Ralph Collins, will be pleased to assist in explaining the use of the spreadsheet and of the illustrations it provides. He can be contacted on 07 3016 7793.

Yours sincerely,

Richard Cooper

Manager, Corporate Business

| nts 1 for in advance, 2 for ever | y dollars per week | |
|----------------------------------|--------------------|---------------|
| Freq'y of conts | Extra weekly | Extra AHM |
| Interest | Fee inflation | Increase cont |
| | | 22 |
| contin | balance | £, 0, |

| 1 for in advance, 2 dollars per week | Extra AUM | 100,000 | 108,800 | 118,126 | 128,004 | 138,463 | 149,534 | 161,249 | 173,640 | 186,743 | 200,594 | 215,231 | 230,696 | 247,030 | 264,278 | 282,486 | 301,703 | 321,979 | 343,369 | 365,929 | 389,717 | 414,795 | 441,228 | 469,083 | 498,432 | 529,349 | 561,911 |
|--|-------------|---------|---------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|----------|---------|----------|---------|----------|---------|---------|----------|---------|---------|---------|----------|---------|----------|
| | Extra fixed | 100,000 | 109,776 | 120,218 | 131,366 | 143,264 | 155,956 | 169,491 | 183,919 | 199,294 | 215,671 | 233,113 | 251,680 | 271,442 | 292,468 | 314,833 | 338,617 | 363,903 | 390,779 | 419,340 | 449,683 | 481,914 | 516,142 | 552,484 | 591,064 | 632,012 | 675,465 |
| Freq'y of conts Extra weekly Extra AUM | Standard | 100,000 | 109,821 | 120,313 | 131,515 | 143,470 | 156,225 | 169,827 | 184,327 | 199,780 | 216,242 | 233,774 | 252,440 | 272,306 | 293,444 | 315,929 | 339,842 | 365,266 | 392,291 | 421,009 | | 483,933 | 518,354 | 554,903 | 593,703 | 634,886 | 67.8 589 |
| | No fees | 100,000 | 110,378 | 121,509 | 133,444 | 146,234 | 159,935 | 174,605 | 190,309 | 207,111 | 225,083 | 244,299 | 264,840 | 286,790 | 310,239 | 335,282 | 362,020 | 390,561 | 421,020 | 453,516 | 488,180 | 525,146 | 564,561 | 606,578 | 651,361 | 699,082 | 749,925 |
| n ont | | 5,616 | 6,159 | 6,740 | 7,360 | 121 | 8,726 | 9,479 | 380 | 34 | 144 | 13,013 | 44 | 142 | 16,309 | 551 | 372 | 275 | 167 | 23,352 | 337 | 26,825 | 28,725 | 30,741 | 32,882 | 35.154 | 37,565 |
| Interest Fee inflation Increase cont Cont'n tax | Net Int | | | | | | | | • | | | | 14,044 | 5 15,142 | | 2 17,551 | | | | | 5 25,037 | | | | | | |
| O. | Net cont | 4,206 | 4,332 | | | | | | | | | | 3 5,822 | | | | | 4 6,749 | | | ~ | | ₹+ | | ~ | • | |
| 25 | Fees | 52.00 | 53.56 | | 56.82 | | | | 63.95 | 65.87 | | 69.88 | • | 74.14 | 76.36 | | | \$30-/xx | 85.95 | 88.53 | | 5. | | | _ | 105.7 | 4.58 |
| | Cont | 5,000 | 5,150 | 5,305 | 5,464 | 5,628 | 5,796 | 5,970 | 6,149 | 6,334 | 6.524 | 6,720 | 6,921 | 7,129 | 7,343 | 7,563 | 7.790 | 8,024 | 8,264 | 8,512 | 8,768 | 9,031 | 9.301 | 9.581 | 9.868 | 10 164 | 16,46 |
| Annual cont'n Opening balance Weekly fee \$ Investment fee Adm asset fee | _ | 100,000 | 109,821 | 120,313 | 131,515 | 143.470 | 156,225 | 169,827 | 184,327 | 199,780 | 216.242 | 233.774 | 252,440 | 272,306 | 293,444 | 315,929 | 339,842 | 365,266 | 392,291 | 421,009 | 451,522 | 483,933 | 518.354 | 554,903 | 593,703 | 634 886 | 678,589 |
| Annua Openii Weeki Investi Adm a | Acct ba | 0 | · | . 2 | l Ф | 4 | O | ္မ | 7 | ω | , on | . 01 | · - | 12 | 5 | 4 | 15 | . 16 | 17 | 8 | 6 | 20 | 21 | 2 | 33 | 27 | 1.8 |

--×-- Extra AUM Extra fixed —◆— No fees —■— Standard 26 25 54 23 22 7 20 19 18 1 16 5 13 14 Years 12 9 σ ω φ S ო 0 100,000 300,000 200,000 000'009 500,000 800,000 700,000 400,000

Effect of fees - accumulation over 25 years

——No fees
———Standard
Extra fixed * Extra AUM ۱Þ 36 32 32 33 31 58 72 Years 200,000 400,000 800,000 1,200,000 1,000,000 600,000 Accumulation

Effect of fees - accumulation over 40 years