

Dear Sir,

I have only just become aware of your committee from a news broadcast.

I would like to raise the issue of public transport and in particular the adequacy of the service to customers and potential customers. This letter is not to complain about the service but to put forward an idea or concept to assist with the improvement of the services.

My family have lived in three different suburbs in the past 4 years and found the timetabling of services to be completely out of sync with our work and lifestyles. When we contacted the relevant Ministry in Western Australia to ask how service routes and timetabling was constructed we were advised that surveys were conducted at various times to ensure services met requirements. I asked when and how these surveys were done and received no response.

A brief example is that my wife works 3km from home and yet to use public transport she has to walk 1.2km at a minimum and the whole journey takes about 1.5 hours. The interesting fact is that when I drive her to work and back the roads into the Osborne Park area from Tuart Hill are heavily congested with cars travelling in to the area. Indeed, the Hutton Street/Mitchell Freeway is regarded by the RAC of WA as one of the most congested areas in Perth. The other interesting fact is that the Transperth website's own journey planner would have my wife walking a minimum of 2.1km!

The same situation exists for students attending universities or people working out of normal hours.

My suggestion is that the transport authorities look at ways to harvest the information as to people's requirements. That is, not a questionnaire of "do they use public transport?" but more along the line of "where do you live and work and would you catch a bus if it suited". The development of say a web based portal to capture this information would seem to me to be a good starting point. This information could be utilised to design better transport routes and services and increase usage.

Incidentally, if I want to arrive at my own work by 8:00am I need to leave by 7:00am. I can drive there in 12 – 15 minutes.

Yours faithfully,

Clyde Hudson

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