

KANGAROO ISLAND COUNCIL

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Kangaroo Island Community Passenger Network

Overview

Since 17 March 2003, The KICPN (Kangaroo Island Community Passenger Network) has been hovering on the verge of some sort of transport system.

Small population living in an area that is isolated within itself, as well as being isolated as a geographic entity surrounded by water, certainly has created barriers causing numerous issues.

The role of the Coordinator is to provide mechanisms for resourcing and sharing of information and transport services; in regard to public transport around the Island and to the Mainland.

This involvement centres around other agencies on the Island i.e. Health, Education, Employment and Private/Commercial transport providers and also incorporates certain elements of "The KI Study."

Recent discussions with the different agencies have only reinforced an increased need for a community passenger network coupled with economic transport to the Mainland.

The majority who are affected are the elderly, disadvantaged, disabled and youth; encompassing under the transport umbrella a wide variety of reasons why a passenger network is required. Below are few justifiable requests for transport:

- Health
- Social trips
- Employment/training
- Interview for prospective job opportunities
- Social events
- Community group trips

Hindered negotiations for advancing the passenger network for the Island is a result of a budget of \$28.147.23 coupled with no additional funding from DTEI.

Any application for possible funding/grants is presently not available until early next year. As a result one of the major tasks for the CPN Coordinator is to prepare a Business Plan for the program to determine the amount of funding required to coordinate an integrated Community Passenger Network.

According to the CPN Report prepared in July 2008 by Cathie Tydeman (former CPN Officer), advice was provided that Health would have extra HACC funding available for transportation. Since that report Health have given their contract to KI Transfers and dismissed their Volunteers.

Coordination with the other Agencies "could really get the wheels in motion" providing more coverage of the Island whilst incorporating the Mainland.

Agreement

On the 21 July 2008 an agreement was signed between the KI Council and the Minister of Transport, the following is a summary of the contents of that document;

- Coordinator to address transport needs of the community ensuring that existing commercial transport services and resources in the Region will be used to indentify transport demands where appropriate and affordable, with a main focus on the disadvantaged
- Purpose of funding only use for the purpose of providing a community passenger network

Performance Benchmarks;

- Probity reporting to PTD (Public Transport Division) incorporating Financials and Service details/requests within specified timeframes and to provide an updated yearly annual report
- Reports on liaisons and outcome of meetings during the contract period with community groups/representatives and commercial operators
- Compliance with the law in the course of performing the obligations under the deed
- ❖ Total collaboration and cooperation with the PTD and other CPN's operating within the State to address and respond to transport for disadvantaged
- Recruitment, training and support of volunteers through PTD
- Fares/fees not to be charged for Services (can only request a gold coin donation)
- Establish and maintain a Committee (Section 41)
- Guarantee that the seven objectives under the Home and Community Care National Service Standards are met and maintained – Access to Services, Information and consultation, Efficient and effective management, Coordinated, planned and reliable service delivery, Privacy, confidentiality and access to personal information, Complaints and disputes and Advocacy