



BJ & DP Gill Plumbing
2100 Mary Valley Road
Kandanga QLD 4570

The Secretary
Senate Rural and Regional Affairs and Transport
Parliament House
Canberra ACT 2600

Dear Sir/ Madam,

Re: Inquiry into additional Water Supplies for South East Queensland- Traveston Crossing Dam Information.

We have run a successful small plumbing business in the Mary Valley District for over 20 years. We lose our home we had built 20 years ago and our 28 acres of land. My parents in their 70's, and widowed 83 year old year old Aunt and 90 year old Uncle and his wife also are losing their homes. We have all been born and breed in Kandanga and have over 25 direct relatives in the Kandanga Cemetery. My husband's cousin also loses his home and ginger farm in "Stage 1" of this proposal. So as you can see we are devastated by our and our relative's involvement in this.

We are a one plumber business and have run a very busy business, but since the announcement we have dropped in earnings severely. It is no longer a viable concern. We intended to put our son Ryan on as an apprentice but this has not been possible since the announcement. As we are maintenance plumbers we rely on the home owner keeping up with maintenance and doing renovations. This has come to a complete stop because of the "Dam" announcement. We have had weeks that we have worked 1 1/2 days for the week.

We have done Raine and Horne Mary Valley Real Estate's rental work for over 12 years and rely on this for regular work. We are now in the position that the Government rentals, some of which Raine and Horne have, are now being required to have 3 quotes done on any job over \$500.00, that isn't an emergency. As this is a very expensive exercise for the Plumbers that don't get the job. The Government are finding it hard to get these quotes as it takes a lot of phone calls for pricing purposes and wasted everyone's time.

In one instance at 894 Kenilworth-Skyring Creek Road, Carters Ridge Raine and Horne myself and another Plumber to quote on a new treatment plant and the home bought up to Council Specifications. This quote was \$16775.00. Nev Hunt was handling this rental and took Noosa Hinterland Plumbing to quote as well. Noosa Hinderland Plumbing did the job (treatment plant only). We were then asked to put in a quote to bring the home up to Council Specifications. Our quotes already included this, and should have been done when the treatment plant was put in. This

was insulting to not get the job but to be asked to quote again. Noosa Hinterland Plumbing were clearly not told that the other job had to be done. So as well as wasting 2 plumber's time it is in competency at its worst. We were clearly told to quote for 2 different jobs. The Government gentlemen were clearly incorrect in this instance. The job has still not been done and has been waiting untenantanted since June 2006.

At 2435 Mary Valley Road Kandanga we were asked to do some gutter work and connect downpipes as the tenant was running out of water. The quote for \$1300.00 was faxed on the 28th of February 2007. We were shortly after told to sharpen our pencil by \$500.00 on this job. This came from Bob Grant when talking to Bob I asked on what basis he thought we had over quoted on this job and his reply was that he is an ex builder. I then asked when was the last time he had purchased plumbing materials as they go up in price ever week. His reply was that his son is a plumber in Brisbane. He has now obtained another quote that is dearer than ours. And has suggested that his son could come from Brisbane and do three jobs in one day. This is extremely insulting to us, and as Major General Aniston had promised us that this work would be kept local this is another case of Government bullying.

At 251 Poulsen Road Carters Ridge we have informed the Government that they have an illegal grey water pump tank as it has no lid. We have pulled a dead possum from this tank and have been informed by the tenant that this is the second time this has happened. The pump tank is under a ramp and assess cannot be obtained to fit a new concrete lid as it is a big tank and cannot be physically put in place. So the Government need to rerun the pump tank and decommission the existing tank. I have informed them of this problem is a health issue on 13th March 2007. To this date there has been nothing done. The tenant is not happy about the terrible smell and the safety issue of something falling into it, as at the moment it is uncovered.

We have put in a quote at 1380 Kenilworth- Skyring Creek Road Tucheoi to supply and fit a new toilet cistern, fix leaking taps and supply and fit a pressure pump. Again Bob Grant informed Nick Smith (from Raine and Home Mary Valley Real Estate) that he could purchase a pressure pump for \$400.00. He was told that if he could get a pressure pump that would do the job for \$400.00 he should get a pallet load because that was terrific value. Our quote had come to \$1800.00. It again is nothing short of intimidation.

At 250 Newspaper Hill Road Carters Ridge we were asked to unblock a drain blockage. It was discovered that the rubble pit has failed this was on the 18th February 2007. Again this is a health issue as sewerage bubbles out over the ground. The Government's solution is to

get the septic tank pumped out when the tenant complains. They need to look into a treatment plant to stop this serious health issue. The same thing has happened at 97 Poulsen Road Carters Ridge I informed the Government that they needed to remedy this immediately on 23rd February 2007, again nothing has been done.

Mrs Raelene Kell (a tenant from 17 Hasthorpe Road Kandanga) was left 4 days without a working toilet as she informed Raine and Horne Mary Valley on Friday the 23rd of February; they then had to E-mail Bob Grant on that day but didn't receive confirmation to go ahead until late on the 26th. The job was then done first up on the 27th, which was as soon as we could get authorisation.

As you can see it is making our day to day work and living very hard to have to deal with these incompetent individuals. They are extremely intimidating on the telephone. I think that this dam is devastating enough as we lose everything (our home, acreage and every likelihood of losing our business) but to have to deal with these gentlemen with rental property their attitude is that they will break us. They are very close to getting what they want.

I hope that you can see the frustration that we are dealing with and show the Government for the incompetent fools that they are.

Yours Truly



Dawn Gill