

Issues/Concerns

Received

via

Phone

ISSUES/CONCERNS RECEIVED – Via PHONE CALLS TO MHAQ

	crisis counselling for regional consumers
	Data collection
	data update
	Daughter needs help
Access counselling	Daughter refusing help
Access low cost counselling	Daughter sniffing plant
Access low cost treatment services	depression and the elderly
access service for relatives	depression SGs for women
Access to assessment services	Doctor requesting info
Access to low cost treatment services	Domestic violence
Access treatment for PND	dropped by case manager while in newfarm clinic
Accommodation	Drug education,
Advocacy - concern of possible mis-diagnosis	Dual diagnosis treatment
Anger management	Eating disorder support groups
Anger management re court appearance	elderly client needing money
Anxiety seminar	emergency accomodation outer northern suburbs
Assessment options	Emotional burnout
bipolar info	Employee Assistance Program
Bipolar SG	Employment
bipolar support group	Employment & training in MH
BPD released from Hosp with ph numbers for psych	Employment in MH
brother in jail nsw not getting treatment for diso	expats need daughter visit Aust psychiatrist
Budget 2002-3 Disability pension cuts	Expert consumer
caller from interstate	Exploring alternative medications
care	Family and Work Pressure - Christmas holidays comi
carer leaving charge in lockup to go on holidays	Family issues
CBT	Family member - shock treatments against will
Child affected by callers depression	Family providing support for relative w mh problem
Civil liberties - privacy of personal info	Family seeking help for person with MI
CMHS books full	family want help but consumer doesn't
complaint about A current Affair segment - respite	father unsafe to himself
Complaint against private hospital	Feeling homesick
Complaint re: Hospital security	Friend admitted involuntarily by family member.
compliant re: hospital staff	friend in hostel upsetting residence
Coping	friend is in a cult
Counselling	G'Daughter with behavioural issues
Counselling & treatment	help finding psychologist for client who has moved
Counselling & treatment alternatives	Help rel/friend access assessment
Counselling & treatment services. Home support.	

Home support for parents	Mental Health Act issue
hospital lack communication to family re treatment	Mental Health Act, Public Trustee
How access assessment for family members	Mental health review tribunal
How help family member to be assessed	Mental health system
How to market support group	Mental health system and services. Lack of support
Husband disorientated	Mental Illness Info
Husband not coping	MH legislation & policies
Husband not taking meds	mhaq services
Importance of "milieu"	mhw
In jail - needs more than psyc once a month	Misrepresentation of mental illness in media
info on anxiety	mistreatment
info on depression	Mother depressed and stealing from friends
info on support grps +article on anorexia	Mother putting grandkids at risk
Info sent	Munhausens by Proxy
information on Bipolar type 2 disorder specificall	National MH Orgs
interstate referral	Negative media coverage
Involuntary assessment	OCD
Isolation. Support services. Transport.	OCD Support Group
ITO info	ocd support group info.
jobs in mental health	old MHAQ brochure on good mental health
Keeping family together - Mum - MI, kids - asperge	patient rights
Lack of alternative clinical services	personal support
Lack of low cost treatment/counselling - bulk bill	Personal support services
Lack of mental health services.	Phone advocacy
Lack of service unless in crisis	Practitioner register.
Laurie Ryan about presentation	Pregnancy & mental health
List of services	pregnancy and ocd symptoms worsening
Living Skills	Private hospitals in Brisbane. Moving from Sydney
Lodging complaint about treatment	Psychiatrist referral & recommendation
Low Cost Counselling	Psychosis - released from hospital with little sup
low cost/free CBT	public dr but wanted private hospt. Dr not coopera
Media and MH	RACQ insurance prob re forensic court date
Media reporting of mental illness	referred to internet site, no BPD info to send out
Medication	Relationship counselling. Legal issues.
Medication information. Treatment options. MHAct.	Relationship problems
Medication side effects	Relatives coping with mental illness
Medication. Lack of support from HP. Advocacy.	relatives supporting family with emotional problem
meditation and mental illness	request from Shirley to find out contacts for Psyc
Menningacoccyll	research
Mental Health Act	research
mental health act info	research of Balance article
Mental Health Act inquiry	resources for assignment

Resources for those bereaved by suicide	teenagers with behaviour problems. Coping.
Resources on bipolar	telephone counselling re drought
Respite	Thank you call
return call - message left	Themes conference
Searching for book " teaching the tiger"	Treatment
Seeking a counsellor	Treatment for tourettes
Seeking advocacy re: hospital compliant	Treatment options & specialists
seeking 'building blocks' organisation	TSA no support in qld now
Seeking bulk billing Dr.	Upset.
Seeking Counselling	Vocational skills courses for people w men. ill.
seeking help for assessment	Vocational training
Seeking intermediary re being barred from CMHS	Volunteering with children & youth
seeking psychologist specialising in anxiety	wanted to speak to Andy/Denise
seeking safe house for did sufferer	Wanting an STD checkup from GP
Self Harm SG	wanting reassessment
services for dual diagnosis clients	Wants to link with other families
services for hearing impaired	WHS
sexual assault on teenager	Wife having unusuakl behaviour
SG & services for depression & eating disorders	workcover order to seek prof help
Sheltered workshop employment	Youth grown too old for YAC, needs new equivalent
Side effects of meds	
Sister hasn't left home in 8 years	
sister having problems after birth of child	
Social activities & groups for people with bipolar	
Social anxiety	
Son not coping	
Son not receiving all treatment he is asking for	
Son threatening parent	
Son threatening suicide	
substance abuse/ fear of jail(ex offender) CMHSrej	
Suicide attempt by family member	
support and assistance for carers and family	
support for family members	
Support group Cairns	
Support groups	
support groups contacts.	
Support, treatment & counselling	
Support. Advocacy.	
Supported accommodation	
supported accomodation schizophrenia	
suspects Bipolar in family member	