References

Allen, S., Oberlin, S., Taylor, G. & Zajdel, M. (1999). *Northeast Ohio Consumer Quality Review Team: Three-Year Adult Services*Comprehensive Report (Three-Year Adult Services Comprehensive Report). Northeast Ohio: Northeast Ohio Consumer Quality Review Team.

American Psychiatric Association. (1983). Guidelines for Legislation on the Psychiatric Hospitalisation of Adults. *American Journal of Psychiatry*, 140, 672-679.

American Psychiatric Association. (1994). *Diagnostic and Statistical Manual of Mental Disorders, DSM IV*. (Fourth Edition ed.). Washington: American Psychiatric Association.

Andrews, G., Peters, L. & Teeson, M. (1994). *The Measurement of Consumer Outcome in Mental Health* (Australian Health Ministers' Advisory Council National Working Group on Mental Health). Canberra: Mental Health Branch: Commonwealth Department of Health and Family Services.

Appelbaum, P. S. (1994). New Directions in the Assessment of Dangerousness of the Mentally Ill. *The Japanese Journal of Psychiatry and Neurology*, 48, 77-83.

Appelbaum, P. S. (1997). Almost a Revolution: An International

Perspective on the Law of Involuntary Commitment. *Journal of American*Academy of Psychiatric Law, 25(2), 135-147.

Appelbaum, P. S. (2001). Thinking Carefully About Outpatient Commitment. *Psychiatric Services*, *53* (March).

Appleby, L., Shaw, J., Amos, T., McDonnell, T., Harris, C., McCann, K., Kiernan, K., Davies, S., Bickley, H. & Parsons, R. (1999). Suicide within 12 Months of Contact with Mental Health Services: National Clinical Survey. *British Medical Journal*, *318* (May), 1235-1239.

Australian Bureau of Statistics. (1998). *Mental Health and Wellbeing Profile of Adults: Australia 1997* (Selected Results from the Survey of Mental Health and Wellbeing of Adults Catalogue No. 4326.0).

Australian Health Ministers. (1995). *National Mental Health Policy* (National Mental Health Strategy). Canberra: Commonwealth Department of Health and Aged Care, Mental Health Branch.

Canberra: Commonwealth of Australia.

Barham, P. & Haywood, R. (1991). From the Mental Patient to the Person.

London: Tavistock/Routledge.

Barton Evans III, F. (1996). Harry Stack Sullivan. Interpersonal theory and psychotherapy. London: Routledge.

Bass, E. & Davis, L. (1988). *The Courage to Heal: A Guide for Women Survivors of Child Sexual Abuse*. New York: Row and Harper.

Bates, E. & Linder-Pelz, S. (1990). *Health Care Issues*. (Second Edition ed.). North Sydney: Allen and Unwin.

Bateson, G. (1973). Steps to an ecology of mind: collected essays in anthropology, psychiatry, evolution and epistemology. St. Albans: Paladin.

Bateson, G. (Ed.). (1974). Perceval's Narrative: A Patient's Account of His Psychosis, 1830-1932. New York: William Morrow & Company.

Beck, U. (1986). On the Logic of Wealth Distribution and Risk

Distribution. In U. Beck (Ed.), *Risk Society: Towards a New Modernity*.

London: Sage.

Beumont, P. J. V. & Hampshire, R. B. (Eds.). (1990). *Textbook of Psychiatry*. Melbourne: Blackwell Scientific.

Bion, W. R. (1975). Brazilian Lectures 2. Rio de Janeiro: Imago Editora.

Blanch, A. & Parish, J. (1993). Reports of Three Roundtable

Discussions on Involuntary Interventions. *Psychiatric Rehabilitation and Community Support Monographs*, 1, 1-42.

Bloch, S. & Singh, B. S. (Eds.). (1994). Foundations of Clinical Psychiatry. Melbourne: Melbourne University Press.

Bolton, D. & Hill, J. (1997). *Mind, Meaning, and Mental Disorder: the Nature of Causal Explanation in Psychology and Psychiatry*. Oxford:

Oxford University Press.

Brier, J. N. (1992). *Child Abuse Trauma: Theory and Treatment of the Lasting Effects*. Newbury Park: Sage.

Buber, M. (1992). *On Intersubjectivity and Cultural Creativity*. Chicago: The University of Chicago Press.

Burford, C. (2000). S117 (Aftercare): mentalhealthlaw@egroups.com. Burgmann, V. (1993). *Power and Protest: Movements for Change in*

Australian Society. St. Leonards: Allen & Unwin.

Campbell, T. D. (1994). Mental Health Law: Institutionalised

Discrimination. Australian and New Zealand Journal of Psychiatry, 28,

415-419.

Carne, B. (2000). The Term Consumer: Ozmad: Australian MadMovement Voices.

Carr-Hill, R. (1992). The Measurement of Patient Satisfaction. *Journal of Public Health Medicine*, 14(3), 236-249.

Cascardi, M. & Poytheress, N. G. (1997). Correlates of Perceived Coercion During Psychiatric Hospital Admission. *International Journal of Law and Psychiatry*, 20(4), 445-458.

Casement, P. (1985). On Learning from the Patient. London: Tavistock Publications.

Castel, R. (1991). From Dangerousness to Risk. In G. Burchell, C.

Gordon & P. Miller (Eds.), *The Foucault Effect: Studies in Governmentality* (pp. 281-298). London: Harvester.

Caws, P. J. (1994). Subjectivity, Self-Identity and Self-Description:

Conceptual and Diagnostic Problems in Autism, Schizophrenia,

Borderline Personality Disorder and the Dissociative Disorders. In J. Z.

Sadler, O. P. Wiggins & M. A. Schwartz (Eds.), *Philosophical Perspectives* on *Psychiatric Diagnostic Classification* (pp. 193-210). Baltimore: John Hopkins University Press.

Chamberlin, J. (1978). On Our Own: Patient Controlled Alternatives to Mental Health Services.

Clayton, A. (1998). *The Psychiatric Mental State–A Scientific Procedure?*Paper presented at the Philosophy of Psychiatry Discussion Group,
Brunswick Mental Health Centre.

Cohen, A. (2001). *Ethical Practice in Psychiatry:* The University of Melbourne.

Cohen, J. L. & Arato, A. (1992). *Civil Society and Political Theory*. Cambridge: Massachusetts Institute of Technology.

Cohen, P. & Cohen, J. (1984). The Clinician's Illusion. *Archives of General Psychiatry*, 41, 1178-1182.

Cohen, R. I. & Hart, J. J. (1995). Student Psychiatry Today: A Comprehensive Textbook. Oxford: Butterworth Heinemann.

Commonwealth Department of Health and Aged Care. (1996). *National Mental Health Report 1995: Third Annual Report: Changes in Australia's Mental Health Services in Year Three of the National Mental Health Strategy* (3). Canberra: Mental Health Branch.

Commonwealth Department of Health and Aged Care. (1998). *National Mental Health Report 1997: Changes in Australia's Mental Health Services under the National Mental Health Strategy 1996-7* (National Mental Health Strategy Fifth Annual Report). Canberra: Commonwealth Department of Health and Aged Care, Mental Health Branch.

Commonwealth Department of Health and Aged Care. (2000). *National Mental Health Report 2000: Sixth Annual Report: Changes in Australia's Mental Health Services under the First National Mental Health Plan of the National Mental Health Strategy 1993-1998* (3). Canberra: Mental Health Branch.

Commonwealth Department of Health and Family Services. (1998).

Attitudes of Health Professionals Project: A Best Practice and Literature Review (Frank Small and Associates, Marketing and Research Consultants). Canberra: Mental Health Branch.

Commonwealth of Australia. (1992). *National Mental Health Plan* (Report of the AHMAC Working Group on Mental Health). Canberra:

Commonwealth Department of Health and Aged Care, Mental Health Branch.

Commonwealth of Australia. (1995). *Mental Health Statement of Rights and Responsibilities* (Report of the Mental Health Consumer Outcomes Task Force National Mental Health Strategy). Canberra: Commonwealth Department of Health and Aged Care, Mental Health Branch.

Consumer Consultation Report. (1993). Listen to Our Voices.

Melbourne: Victorian Mental Illness Awareness Council.

Cooper, J. E. (1986). Diagnosis and the Diagnostic Process. In M.

Shepherd & U. L. Zangwill (Eds.), Handbook of Psychiatry: General

Psychopathology (pp. 199-209). Melbourne: Cambridge University.

Critchley, S. (1999). Ethics Politics Subjectivity: Essays on Derrida,

Levinas and Contemporary French Though. London: Verson.

Dakis, J. & Singh, B. (1994). Making Sense of the Psychiatric Patient. In S. Bloch & B. S. Singh (Eds.), *Foundations of Clincial Psychiatry* (pp. 79-96). Melbourne: Melbourne University Press.

Delaney, S. (1992). Autonomy Denied: International Human Rights and the Mental Health Act 1986 (Vic.). *The Melbourne University Law Review*, 18(June), 565-583.

Delaney, S. (1999). The Mental Health Act.

Department of Health and Aged Care. (1999). Mental Health Information

Development: National Information Priorities and Strategies under the

Second National Mental Health Plan 1998-2003 (Ist Edition). Canberra:

Commonwealth of Australia.

Department of Human Services. (1999). Victorian Burden of Disease Study: Morbidity. Melbourne: Public Health Division: Victorian Government Department of Human Services.

Donnelly, M. (1999). Franco Basaglia (1924-1980). In H. Freeman (Ed.), A Century of Psychiatry (pp. 270-271). Barcelona: Mosby.

Draper, M. & Hill, S. (1996). *The Role of Patient Satisfaction Surveys in a National Approach to Hospital Quality Management*. Melbourne:

Australian Government Publishing Service.

Dreyfus, H. L. & Rabinow, P. (1982a). The Genealogy of the Modern Individual as Object. In H. L. Dreyfus & P. Rabinow (Eds.), *Michel Foucault: Beyond Structuralism and Hermeneutics* (pp. 143-167). Sussex: Harvester Press.

Dreyfus, H. L. & Rabinow, P. (1982b). The Genealogy of the Modern Individual as Subject. In H. L. Dreyfus & P. Rabinow (Eds.), *Michel Foucault: Beyond Structuralism and Hermeneutics* (pp. 168-183).

Sussex: Harvester Press.r

Eastman, N. & Peary, J. (1999). Law without Enforcement: Theory and Practice. In N. Eastman & J. Peay (Eds.), *Law without Enforcement:*Intergrating Mental Health and Justice (pp. Ch. 1). Oxford: Hart.

Eisenberg, L. (1995). The Social Construction of the Human Brain.

American Journal of Psychiatry, 152(11), 1563-1575.

Epstein, M. & Olsen, A. M. (1999). An Introduction to Consumer Politics. In M. Clinton & S. Nelson (Eds.), *Advanced Practice in Mental Health Nursing*. Oxford: Blackwell Science.

Epstein, M. & Shaw, J. (1997). Developing Effective Consumer

Participation in Mental Health Services: The Report of the Lemon Tree

Learning Project. Melbourne: Victorian Mental Illness Awareness

Council.

Epstein, M. & Wadsworth, W. (1994). *Understanding and Involvement*(U&I): Consumer Evaluation of Acute Psychiatric Hospital Practice: A
Project's Beginnings (1). Melbourne: Victorian Mental Illness Awareness
Council.

Evaluation Steering Committee. (1997). Evaluation of the National Mental Health Strategy: Final Report (For the Australian Health Ministers Advisory Council). Canberra: Mental Health Branch: Commonwealth Department of Health and Family Services.

Everett, B. & Gallop, R. (2001). The Link Between Childhood Trauma and Mental Illness: Effective Interventions for Mental Health Professionals. London: Sage.

Fancher, R. T. (1995). Cultures of Healing: Correcting the Image of American Mental Health Care. New York: Freeman.

Faulkner, P. A., Tobin, M. J. & Weir, M. A. (1994). Predicting the Unpredictable: Issues for Output-Based Funding in Psychiatric Services. *Australian Health Review*, 17(1), 80-106.

Fennel, P. (1998). Doctor Knows Best? Therapeutic Detention Under Common Law, The Mental Health Act, and the European Convention.

Medical Law Review, 6, 322-353.

Ferreiro, O. (2000). Who am I?': Ozmad Australian MadMovement Voices.

Finlay-Jones, R. (1990). Psychiatric Illness and their Classification. In R. B. Hampshire & P. Beaumont (Eds.), *Textbook of Psychiatry*. Melbourne: Blackwell Scientific.

Fisher, D. B. & Ahern, L. (1999). Ensuring that People with Psychiatric Disabilities are the Leaders of Self-Determination and Consumer-Controlled Initiatives (National Leadership Summit on Self-Determination and Consumer-Direction and Control). Ohio: National Empowerment Center: Center on Self-Determination.

Fiumara, G. C. (1990). *The Other Side of Language: A Philosophy of Listening* (Charles Lambert, Trans.). London: Routledge.

Foucault. (1982). Afterword: The Subject and Power. In H. L. Dreyfus & P. Rabinow (Eds.), *Michel Foucault: Beyond Structuralism and Hermeneutics*. Sussex: Harvester Press.

Foucault, M. (1967). *Madness and Civilization: A History of Insanity in the Age of Reason*. London: Tavistock.

Foucault, M. (1975). The Birth of the Clinic: An Archaeology of Medical Perception (A. M. Sheridan Smith, Trans.). New York: Vintage Books. Foucault, M. (1990). The History of Sexuality: Volume 1: An Introduction (Robert Hurley, Trans.). (Vol. 1). London: Penguin.

Foucault, M. (1991a). Discipline and Punish: The Birth of the Prison (Alan Sheridan, Trans.). Ringwood: Penguin.

Foucault, M. (1991b). Governmentality. In G. Burchell, C. Gordon & P. Miller (Eds.), *The Foucault Effect: Studies in Governmentality* (pp. 87-104). London: Harvester.

Foucault, M. (1991c). Nietzsche, Genealogy, History. In P. Rabinow (Ed.), *The Foucault Reader*. London: Penguin.

Foucault, M. (1991d). Questions of Method. In G. Burchell, C. Gordon & P. Miller (Eds.), *The Foucault Effect: Studies in Governmentality* (pp. 73-86). London: Harvester.

Fraser, N. (1993). Struggle Over Needs: Outline of a Socialist-Feminist Critical Theory of Late Capitalist Political Culture., *Unruly Practices:*Power, Discourse and Gender in Contemporary Social Theory (pp. 161-187). Cambridge: Polity Press.

Freckelton, I. (1998). Decision-Making About Involuntary Psychiatric Treatment: An Analysis of the Principals Behind Victorian Practice. *An Interdisciplinary Journal of Australia and New Zealand Journal of Psychiatry, Psychology and the Law, 5*(2), 249-264.

Freidson, E. (1970). *Professional Dominance: The Social Structure of Medical Care*. Chicago: Aldine.

Fulford, K. W. M. (1994). Closet Logics: Hidden Conceptual Elements in the DSM and ICD Classifications of Mental Disorder. In J. Z. Sadler, O. Wiggins & M. Schwartz (Eds.), *Philosophical Perspectives on Psychiatric Diagnostic Classification*. Baltimore: John Hopkins University Press.

Fulford, K. W. M. (1996). History and Philosophy. *Current Opinion in Psychiatry*, 9, 337-339.

Fulford, K. W. M. & Sadler, J. Z. (2000). Editorial Review: History and Philosophy. *Current Opinion in Psychiatry*, 13, 679-681.

Gelder, M., Gath, D. & Mayou, R. (1996). Oxford Textbook of Psychiatry.

Melbourne: Oxford University Press.

Geller, S. M. (1992). A Report on the 'Worst' State Hospital Recidivists in the US. *Hospital and Community Psychiatry*, 43, 904-908.

Giddens, A. (1987a). Social Theory and Modern Sociology. Oxford: Polity Press.

Giddens, A. (1987b). Structuralism, Post-structuralism and the Production of Culture. In A. Giddens & J. Turner (Eds.), *Social Theory Today*. Oxford: Polity Press.

Giddens, A. (1991). Modernity and Self-Identity: Self and Society in Late Modern Age. Stanford: Stanford University Press.

Goffman, E. (1961). Asylums: Essays on the Social Situation of Mental Patients and Other Inmates. Harmondsworth: Penguin.

Goffman, E. (1963). Stigma: Notes on the Management of a Spoiled Identity. New Jersey: Prentice Hall.

Goldney, R. D., Fisher, L. J. & Walmsley, S. H. (1998). The Health of the Nation Outcome Scales in Psychiatric Hospitalisation: A Multicentre Study Examining Outcome Prediction of Length of Stay. *Australian and New Zealand Journal of Psychiat ry*, 32, 199-205.

Goldstein, G. (1997). The Etiology of Mental Illness. In M. E. Maruish & A. J. Moses (Eds.), *Clinical Neuropsychology: Theoretical Foundations for Practitioners*. (pp. 283-310). New Jersey: Lawrence Erlbaum.

Gosden, R. (1999). Coercive Psychiatry Human Rights and Public Participation. In B. Martin (Ed.), *Technology and Public Participation* (Vol. Science and Technology Studies, pp. 143-160). Wollongong: University of Wollongong.

Graham, C. (1994). Certified Truths: Women Who Have Been Sexually Assaulted–Their Experience of Psychiatric Services. Melbourne: South East Centre Against Sexual Assault Monash Medical Centre.

Graham, G. & Stephens, G. L. (1994). Mind and Mine. In G. Graham & G. L. Stephens (Eds.), *Philosophical Psychopathology*. London: MIT Press.

Habermas, J. (1996). *Between Facts and Norms: Contributions to a Discourse Theory of Law and Democracy* (William Rehg, Trans.).

Cambridge: Polity Press.

Halasz, G. (1994). Clinical Practice Beyond Science: Debunking the Scientific Myth. *Australian and New Zealand Journal of Psychiatry*, 28, 7-23.

Hawthorne, D., McKenzie, A. & Dawson, J. (1996). *Critical Admissions:*A Study of Family Violence, Physical and Sexual Abuse in a Psychiatric

In-Patient Population. (Family Violence Prevention and Support Program

Health and Community Services). Parkville: Psychiatric Nursing

Research Institute.

Hazelton, M. J. (1999). Psychiatric Personnel, Risk Management and the New Institutionalism. *Nursing Inquiry*, 6(224).

Healy, D. (1990). *The Suspended Revolution: Psychiatry and Pychotherapy Re-examined*. London: Faber and Faber.

Heidegger, M. (1962). *Being and Time* (Macquarrie, J. & Robinson, E., Trans.). New York: Harper & Row.

Herman, J. L. (1992). Trauma and Recovery: The Aftermath of Violence from Domestic Abuse to Political Terror. New York: Basic Books.

Heyes, S. (2000). The Term Consumer: Ozmad: Australian MadMovement Voices.

Hiday, V. A., Swartz, M., Swanson, J. & Wagner, H. R. (1997). Patient Perceptions of Coercion in Mental Hospital Admission. *International Journal of Law and Psychiatry*, 20(2), 227-241.

Hindess, B. (1988). *Choice, rationality and social theory*. Sydney: Unwin Hyman.

Hocking, B. (1998, 24-28 May). Conference Notes for Abstracts for Psychiatry at the Interface. Paper presented at The Royal Australian and New Zealand College of Psychiatrists 33rd Annual Conference, Melbourne Victoria.

Hoge, S. K., Lidz, C. W., Eisenberg, M., Gardner, W., Monahan, J., Mulvey, E. P., Roth, L. & Bennet, N. (1997). Perceptions of Coercion in the Admission of Voluntary and Involuntary Patients: A Comparative Study. *International Journal of Law and Psychiatry*, 20, 167-181. Hoge, S. K., Lidz, C. W., Eisenberg, M., Gardner, W., Monahan, J.,

Mulvey, E. P., Roth, L. & Bennet, N. (1998). Family, Clinician and

Patient Perceptions of Coercion in Mental Hospital Admission: A Comparative Study. *International Journal of Law and Psychiatry*, 21, 131-146.

Holloway, F., Smukler, G. & Sullivan, D. (2000). Involuntary Outpatient Treatment. *Current Opinion in Psychiatry*, 13, 689-692.

Honneth, A. (1995). *The Struggle for Recognition: The Moral Grammer of Social Conflicts* (Joel Anderson, Trans.). Cambridge: Polity.

Human Rights and Equal Opportunity Commission. (1993). *Human Rights and Mental Illness* (Report of the National Inquiry in to the Human Rights of People with Mental Illness 1). Canberra: Australian Government Publishing Service.

Human Rights and Equal Opportunity Commission. (1995). *Human Rights and Mental Illness Victoria* (Report of the National Inquiry into the Human Rights of People with Mental Illness). Canberra: Human Rights and Equal Opportunity Commission.

Illich, I. (1975). *Medical Nemesis*. London: Calder and Boyars.

Ingleby, D. (1981). *Critical Psychiatry: The Politics of Mental Health*.

Harmondsworth: Penguin.

Jablensky, A., McGrath, J., Herrman, H., Castle, D., Gureje, O., Morgan, V. & Korten, A. (1999a). *People Living with Psychotic Illness: An Australian Study 1997-98* (National Survey of Mental Health and Wellbeing Report 4). Canberra: Commonwealth of Australia.

Jablensky, A., McGrath, J., Herrman, H., Castle, D., Gureje, O., Morgan, V. & Korten, A. (1999b). *People Living with Psychotic Illness: An Australian Study 1997-98 An Overview* (Overview of the Methods and

Results of the Study of Low Prevalence (Psychotic) Disorders and part of the National Survey of Mental Health and Wellbeing. On behalf of the Law Prevalence Disorders Study Group). Canberra: Commonwealth of Australia.

Janca, A. & Saxena, S. (2000). The World Health Organisation's Research On Mental Health: A Review of Studies and Findings. *Primary Care Psychiatry*, 6(1), 1-8.

Jaspers. (1963). General Psychopathology.

Jaworowski, S. & Guneva, R. (1999). Community Treatment Orders:

Clinical Versus Administrative Role. Australasian Psychiatry, 7(6), 341.

Jeffs, S. (2000). What is Mental Illness? What is Mental Health? A

Personal Perspective. New Paradigm, June(What is Mental Illness? What

is Mental Health? Exploring Definitions and Points of View.), 8.

Jewell, K. & Posner, N. (1996). A Consumer Focus. In M. Clinton & S.

Nelson (Eds.), Mental Health Nursing Practice (pp. 3-19). Sydney:

Prentice Hall.

Johnstone, J. (1996). A Politics of the Sexually Abused Body:

Reconceptualising Mental Illness in a Poststructuralist Model.

Unpublished Honours, La Trobe University, Bendigo.

Johnstone, J. (1998, 13-14th August). The Consumer Perspective on

Psychiatry. Paper presented at the VICSERV Conference,

Reconnections: Strengthening the Culture of Recovery, The Health

Centre, Caulfield Racecourse.

Josselson, R. (1995). Imagining the Real: Empathy, Narrative and the

Dialogic Self. In R. Josselson & A. Lieblich (Eds.), Interpreting

Experience: The Narrative Study of Lives (Vol. 3, pp. 27-44). London: Sage.

Kahr, B. (1994). R.D. Laing Missing Tooth: Schizophrenia and Bodily Disintegration. *Journal of the Society for Existential Analysis*(5), 64-79. Kaltiala-Heino, R., Laippala, P. & Salokangas, R. K. R. (1997). Impact of Coercion on Treatment Outcome. *International Journal of Law and Psychiatry*, 20(3), 311-322.

Kaplan, H. I., Saddock, B.J. & Grebb, J. A. (1994). *Kaplan and Sadock's Synopsis of Psychiatry*. (7th ed.). Baltimore: Williams and Wilkins.

Keks, N. (1994). The Psychiatric Interview and Evaluation of Mental State. In S. Bloch & B. S. Singh (Eds.), *Foundations of Clinicial Psychiatry* (pp. 62-78). Melbourne: Melbourne University Press.

Kelly, M. (2000, Saturday June 17). Mental-Health Treatment: Evaluate! Medicate! Vacate! *The Age*, pp. 16.

Kinderman, P. & Cooke, A. (2000). *Understanding Mental Illness: Recent Advances in Understanding Mental Illness and Psychotic Experiences* (A Report by The British Psychological Society Division of Clinical Psychology). Leicester: The British Psychological Society Division of Clinical Psychology.

Kirsner, K. (1976). *The Schizoid World of Jean-Paul Sartre and R. D. Laing.* St. Lucia: University of Queensland Press.

Kisely, S., Preston, N. & Rooney, M. (2000). Pathways and Outcomes of Psychiatric Care: Does it Depend on Who You Are or What You've Got? *Australian and New Zealand Journal of Psychiatry*, *34*, 1009-1014.

Kjellin, L. & Westrin, C. (1998). Involuntary Admission and Coercive Measures in Psychiatric Care: Registered and Reported. *International Journal of Law and Psychiatry*, *21*(1), 31-42.

Kleinman, A. (1988). Rethinking Psychiatry: From Cultural Category to Personal Experience. New York: The Free Press: MacMillan.

Koegel, P. (1992). Through a Different Lens: An Anthropological Perspective on the Homeless Mentally Ill. *Culture, Medicine and Psychiatry*, 16, 1-22.

Kroschel, J. (1997). Consumer Consultant.

Kroschel, J. (2000). Consumer Consultant.

Kroshel, J. (2000). Consumer Consultant: Coercive Practices.

Laclau, E. (1979). *Politics and Ideology in Marxist Theory*. London: Lowe & Brydone.

Laing, A. (1994). R.D. Laing: A Biography. London: Peter Owen.

Laing, R. D. (1965a). The Divided Self. London: Penguin.

Laing, R. D. (1965b). Sanity, Madness and the Family: Families of Schizophrenics. (2nd Edition.). London.: Tavistock.

Laing, R. D. (1966). Interpersonal Perception. London.: Tavistock.

Laing, R. D. (1968). The Politics of Experience: The Bird of Paradise.

London: Penguin.

Laing, R. D. (1970). Knots. London: Tavistock.

Laing, R. D. (1971a). The Politics of the Family. London: Tavistock.

Laing, R. D. (1971b). Self and Others. London: Penguin.

Laing, R. D. (1976). The Facts of Life. Harmondsworth: Penguin.

Laing, R. D. (1982). The Voice of Experience. New York: Pantheon Books.

Laing, R. D. (1985). Wisdom, Madness and Folly: The Making of a Psychiatrist, 1927-1957. London: MacMillian.

Laing, R. D. & Cooper, D. (1971). Reason and Violence. London: Tavistock.

Levin, D. M. (1989). The Listening Self: Personal Growth, Social Change, and the Closure of Metaphysics. London: Routledge.

Levinas, E. (1981). Otherwise than Being or Beyond Essence (Alphoso Lingis, Trans.). (Vol. 3). London: Martinus Nijhoff.

Levinas, E. (1993a). The Meaning of Meaning. In E. Levinas (Ed.), Outside the Subject (pp. 90-95). London: Athlone Press.

Levinas, E. (1993b). The Rights of Man and the Rights of the Other. In E. Levinas (Ed.), *Outside the Subject* (pp. 116-125). London: Athlone Press.

Levinas, E. (1998a). *Ethics and Infinity* (Richard A. Cohen, Trans.). Pittsburgh: Duquesne University Press.

Levinas, E. (1998b). *On Thinking-of-the-Other: Entre Nous* (Michael Smith & Barbara Harshav, Trans.). New York: Columbia University Press.

Levinas, E. (1998c). *Totality and Infinity* (Lingis, A., Trans.). Pittsburgh: Duquesne University Press.

Lidz, C. W., Hoge, S. K., Gardner, W. P., Bennett, N. S., Monahan, J., Mulvey, E. P. & Roth, L. H. (1995). Perceived Coercion in Mental Hospital Admission: Pressures and Process. *Archives of General Psychiatry*, *52*, 1053-1042.

Link, B. G. & Phelan, J. (1995). Social Conditions as Fundamental Causes of Disease. *Journal of Health and Social Behaviour* (extra issue), 80-90.

Lyotard, J. (1979). *The Postmodern Condition: A Report on Knowledge*. Minneapolis: University of Minnesota Press.

Macek, J. (2000). Don't 'Treat' People; Support them! Behavioral Healthcare Tomorrow (December), 7.

Main, T. (1977). Traditional Psychiatric Defences Against Close Encounter with Patients. *Canadian Psychiatric Association Journal*, 22(8), 457-466.

Martin, J. K., Pescosolido, B. A. & Tuch, S. A. (2000). Of Fear and Loathing: The Role of 'Disturbing Behaviour', Labels and Causal Attributions in Shaping Public Attitudes Toward People with Mental Illness. *Journal of Health and Social Behaviour*, 41(2), 208-223.

McCubbin, M. & Weisstub, D. N. (1998). Toward a Pure Best Interest Model of Proxy Decision Making for Incompetent Psychiatric Patients. *International Journal of Law and Psychiatry*, 21(4), 1-30.

McDonnell, E. & Bartholomew, T. (1997). Community Treatment Orders in Victoria: Emergent Issues and Anomalies. *Psychiatry, Psychology and the Law*, *4*(1), 25-36.

McFarlane, A. (2000). Traumatic Stress in the 21st Century. *Australian* and New Zealand Journal of Psychiatry, 34, 896-902.

McGorry, P. (1994). Psychotic Disorders. In B. S. Singh & S. Bloch (Eds.), *Foundations of Clinical Psychiatry* (pp. 220-242). Melbourne: Melbourne University Press.

McGorry, P., Chanen, A., McCarthy, E., Van Riel, R., McKenzie, D. & Singh, B. S. (1991). Posttraumatic Stress Disorder Following Recent-Onset Psychosis: An Almost Unrecognised Postpsychotic Syndrome. Journal of Nervous and Mental Disorder, 170, 253-258.

McGuiness, M. & Wadsworth, Y. (1992). *Understanding, Anytime: A Consumer Evaluation of an Acute Psychiatric Hospital*. Brunswick: Victorian Mental Illness Awareness Council (VMIAC).

McIvor, R. (1998). The Community Treatment Order: Clinical and Ethical Issues. *Australian and New Zealand Journal of Psychiatry*, 32, 223-228.

McKay, B. & Associates. (1996). *Issues and Options* (Supplementary Paper: Optimum Supply and Effective Use of Psychiatry). Canberra: A Project for the National Mental Health Strategy.

McLaclan, A. J. & Mulder, R. T. (1999). Criteria for Involuntary

Hospitalisation. *Australian and New Zealand Journal of Psychiatry*, 33,
729-733.

Mental Health Commission. (2001). Recovery Competencies for New Zealand Mental Health Workers. Wellington: Mental Health Commission.

Mental Health Review Board, P. R. B. (1999). *Annual Report* (Annual Report for the year ending 30 June 1999). Melbourne: Department of Human Services.

Miller, R. D. (1991). The Ethics of Involuntary Commitment to Psychiatric Treatment. In S. Bloch & P. Chodoff (Eds.), *Psychiatric Ethics* (2nd ed., pp. 265-290). Oxford: Oxford University Press.

Mishara, A. & Schwartz, M. A. (1997). Psychopathology in the Light of Emergent Trends in the Philosophy of Consciousness, Neuropsychiatry and Phenomenology. *Current Opinion in Psychiatry*, 10, 383-389.

Mishara, A. L. (1994). A Phenomenological Critique of the Commonsensical Assumptions in DSM IIIR: The Avoidance of the Patients Subjectivity. In J. Z. Sadler, O. P. Wiggins & M. A. Schwartz (Eds.), *Philosophical Perspectives on Psychiatric Diagnostic Classification*.

Baltimore: Johh Hopkins University Press.

Mitchell, D., Grindel, C. & Laurenzano, C. (1996). Sexual Abuse Assessment on Admission by Nursing Staff in General Hospital Psychiatric Settings. *Psychiatric Services*, *47*(2), 159-164.

Mohl, P. C. & McLaughlin, G. D. (1997). Listening to the Patient. In A. Tasman (Ed.), *Kay, J.*

Lieberman, J.H. (pp. 3-18). Sydney: W.B. Saunders.

Morrall, P. & Hazelton, M. (2000). Architecture Signifying Social Control: The Restoration of Asylumdom in Mental Health Care?

Australian and New Zealand Journal of Mental Health Nursing, 9(2), 89-96.

Mulder, R. T. (1993). Why Study the History of Psychiatry? *Australian* and New Zealand Journal of Psychiatry, 27, 556-559.

Mullan, B. (1995). *Mad to be Normal. Conversations with RD Laing.*London: Free Association.

Mullen, P. E. (1984). Introduction to Descriptive Psychopathology. In P. McGriffin, M. F. Shanks & R. J. Hodgson (Eds.), *The Scientific Principles of Psychopathology* (pp. 1-20). London: Academic Press.

Mullen, P. E. (1996). The Dangerousness of the Mentally Ill and the Clinical Assessment of Risk. In W. Brookbanks (Ed.), *Psychiatry and the Law: Clinical and Legal Issues*. Wellington: Brooker's.

Murray, C. J. M. & Lopez, A. D. (1996). The Global Burden of Disease: A Comprehensive Assessment of Mortality and Disability from Disease, Injuries and Risk Factors in 1990 and Projected to 2016. Cambridge: Harvard University Press.

Naudin, J., Azorin, J., Stanghellini, G., Bezzubova, E., Kraus, A., Dorr-Zegers, O. & Schwartz, M. A. (1997). An International Perspective on the History and Philosophy of Psychiatry: the Present Day Influence of Jaspers and Husserl. *Current Opinion in Psychiatry*, 10, 390-394. Nicholson, R. A., Ekenstam, C. & Norwood, S. (1996). Coercion and the

Outcome of Psychiatric Hospitalisation. *International Journal of Law* and Psychiatry, 19(2), 201-217.

Nielson, A. C. (1998). 1997/1998 Consumer & Carer Satisfaction Survey:

Nielson, A. C. (1998). 1997/1998 Consumer & Carer Satisfaction Survey:

Summary Report Adult Mental Health Services (A Market Research

Report). Melbourne: Department of Human Services Victoria.

Norko, M. A. (1998). Presidential Address, Dr. Binder: Are the Mentally Ill Dangerous? *AAPL Newsletter: American Academy of Psychiatry and the Law*, 24(1), 1-3.

Office of the Chief Psychiatrist Mental Health Branch Department of Human Services Victoria. (2000). What is Mental Illness: A Psychiatrists Perspective. *New Paradigm, June* (What is Mental Illness? What is Mental Health? Exploring Definitions and Points of View.), 4-5.

Okasha, A. (2000). Ethics of Psychiatry Practice: Consent, Compulsion and Confidentiality. *Current Opinion in Psychiatry*, *13*, 693-698.

Parnas, J. & Bovet, P. (1995). Research in Psychopathology:

Epistemological Issues. Comprehensive Psychiatry, 36(3), 167-181.

Pearsall, J. (Ed.). (1999). *The Concise Oxford Dictionary* (10th ed.). New York: Oxford University Press.

Pedler, M. (2001). Shock Treatment: A Survey of People's Experiences of Electro-Convulsive Therapy (ECT) (A survey of people's experiences of Electro-Convulsive Therapy (ECT)). London: Mind: The Mental Health Charity.

Peterson, A. R. (1996). Risk and the Regulated Self: The Discourse of Health Promotion as Politics of Uncertainty. *Australian and New Zealand Journal of Sociology*, *32*(1), 44-57.

Plastow, M. (1997). On the Subject of Style. Lacanian Psychoanalytic Writings Clinical Psychoanalysis Papers of the Freudian School of Melbourne, 18, 17-30.

Quadrant Research Services. (1997). Consumer and Carer Satisfaction with Public Mental Health Services Summary Report (A Market Research Report). Melbourne: The Department of Human Services Mental Health Branch.

Quirk, A. & Lelliot, P. (2001). What do we Know About Life on Acute Psychiatric Wards in the UK? A Review of the Research Evidence. *Social Science and Medicine*, 53(12), 1565-1574.

Rabinow, P. (Ed.). (1991). The Foucault Reader. London: Penguin.

Rabinowitz, J. & Garelik-Wyler, R. (1999). Accuracy and Confidence in Clinical Assessment of Psychiatric Inpatient Risk of Violence.

International Journal of Law and Psychiatry, 22(1), 99-106.

Radden, J. (1996). Philosophy of Mind and Mental Concepts. *Current Opinion in Psychiatry*, 9, 364-367.

Ratna, L. (1994). Books Reconsidered: The Divided Self by R.D. Laing. British Journal of Psychiatry, 165, 1167-1189.

Read, J. (1997). Child Abuse and Psychosis: A Literature Review and Implications for Professional Practice. *Professional Psychology: Research and Practice*, 28(5), 448-456.

Read, J. (1998). Child Abuse and Severity of Disturbance Among Adult Psychiatric Inpatients. *Child Abuse and Neglect*, *22*(5), 359-368.

Read, J. & Fraser, A. (1998). Staff Response to Abuse Histories of Psychiatric Inpatients. *Australian and New Zealand Journal of Psychiatry*, 32, 206-213.

Read, J. & Reynolds, J. (1996). *Speaking Our Minds: An Anthology*. (2nd ed.). London: MacMillian.

Read, J. & Wallcraft, J. (1992). Guidelines for Empowering Users of Mental Health System. London: MIND/COHSE.

Richardson, G. & Machin, D. (1999). A Clash of Values? Mental Health Review Tribunals and Judicial Review. *Journal of Mental Health Law*, 3-12.

Ricoeur, P. (1981a). The Model of the Text: Meaningful Action

Considered as Text. In J. B. Thompson (Ed.), *Paul Ricoeur Hermeneutics*

and the Human Sciences: Essays on Language, Action and Interpretation (pp. 197-221). Cambridge: Cambridge University Press.

Ricoeur, P. (1981b). The Narrative Function. In J. B. Thompson (Ed.), Paul Ricoeur Hermeneutics and the Human Sciences: Essays on Language, Action and Interpretation (pp. 274-296). Cambridge:

Cambridge University Press.

Ricoeur, P. (1981c). The Task of Hermeutics. In J. B. Thompson (Ed.),

Paul Ricoeur Hermeneutics and the Human Sciences: Essays on

Language, Action and Interpretation (pp. 43-62). Cambridge: Cambridge

University Press.

Ricoeur, P. (1992). *Oneself as Another* (Blamey, K., Trans.). Chicago: The University of Chicago Press.

Rogers, A. & Pilgrim, D. (1991a). Pulling Down Churches: Accounting for the British Mental Health Users' Movement. *Sociology of Health & Illness*, 13(2), 129-148.

Rogers, A. & Pilgrim, D. (1991b). Service Users' Views of Psychiatric Treatments. *Sociology of Health & Illness*, *15*(5), 612-631.

Rogers, A., Pilgrim, D. & Lacy, R. (1993). *Experiencing Psychiatry: Users'*Views of Services. London: MacMillian & MIND Publications.

Rorty, R. (1979). *Philosophy and the Mirror of Nature*. Princeton: Princeton University Press.

Rose, N. (1988). Calculable Minds and Manageable Individuals. *History* of the Human Sciences, 1(2), 179-202.

Rose, N. (1996). *Inventing our Selves: Psychology, Power and Personhood*. London: Cambridge University Press.

Rose, N. (1998). Governing Risky Individuals: The Role of Psychiatry in New Regimes of Control. *Psychiatry, Psychology and Law, 5*(2), 177-195. Round, A., Bray, C., Polak, S. & Graham, L. (1995). Divergent Views–Patient, Carer and Staff Perceptions of Diagnosis and Reasons for Psychiatric Admission to a District General Hospital. *International Journal of Social Psychiatry, 41*(3), 210-216.

Sachdev, P. (1996). A Critique of the Organic and its Proposed Alternatives. *Australian and New Zealand Journal of Psychiatry*, 30, 165-170.

Sadler, J. Z., Wiggins, O. & Schwartz, M. (Eds.). (1994). *Philosophical Perspectives on Psychiatric Diagnostic Classification*. Baltimore: John Hopkins University Press.

Samson, C. (1995). Madness and Psychiatry. In B. Turner (Ed.), *Medical Power and Social Knowledge* (2nd ed., pp. 55-83). London: Sage.

Sass, L. A. (1994). *The Paradoxes of Delusion: Wittgenstein, Schreber, and the Schizophrenic Mind.* London: Cornell University Press.

Scharfetter, C. (1980). *General Psychopathology: An Introduction* (Marshall, H., Trans.). Cambridge: Cambridge University Press.

Scheff, T. (1984). Being Mentally Ill: A Sociological Theory. (2nd ed.). New York: Aldine.

Scull, A. (1983). Humanitarianism or Control? Some Observations on the Historiography of Anglo-American Psychiatry. In S. S. Cohen, A. (Ed.), *Social Control and the State: Historical and Comparative Essays*. Oxford: Martin Robertson.

Service Quality Australia. (1999). Evaluation of Consumer Participation in Victoria's Public Mental Health Services (Final Report). Melbourne: Department of Human Services.

Sheldon, B. (1994). The Social and Biological Components of Mental Disorder: Implications for Services. *International Journal of Social Psychiatry*, 40, 87-105.

Silberman, E. K. & Corta, K. (1997). Chapter Three. In A. Tasman (Ed.), Kay, J.

Lieberman, J.H. (pp. 19-39). Sydney: W.B. Saunders.

Sims, A. (1995). Symptoms in the Mind: An Introduction to Descriptive Psychopathology. London: Saunders.

Slovic, P. (1992). Perceptions of Risk: Reflections on the Psychometric Paradigm. In S. Krimsky & D. Golding (Eds.), *Social Theories of Risk* (pp. 117-152). London: Praeger.

Smith, M. K. (2000). Recovery From A Severe Psychiatric Disability: Finding of a Qualitative Study. *Psychiatric Rehabilitation Journal*, *24*(2), 149.

Snaith, P. (1991). Nosology and Neurosis. In A. Kerr & H. McClelland (Eds.), *Concepts of Mental Disorder: A Continuing Debate* (pp. 129-142). London: Gaskell.

Sozomenou, A., Mitchell, P., Fitzgerald, M. H., Malak, A. & Silove, D. (2000). *Mental Health Consumer Participation in a Culturally Diverse Society*. (2nd ed.). Sydney: Australian Transcultural Mental Health Network.

Spitzer, M. (1994). The Basis of Psychiatric Diagnosis. In J. Z. Sadler, O. P. Wiggins & M. A. Schwartz (Eds.), *Philosophical Perspectives on Psychiatric Diagnostic Classification*. Baltimore: John Hopkins University Press.

Stedman, T., Yellowlees, P., Mellsop, G., Clarke, R. & Drake, S. (1997).

Measuring Consumer Outcomes in Mental Health: Field Testing of

Selected Measures of Consumer Outcomes in Mental Health (A Report to
the Australian Health Ministers' Advisory Council National Mental
Health Working Group). St. Lucia: Mental Health Branch

Commonwealth Department of Health and Family Services.

Stephens, G. L. & Graham, G. (1994). Voices and Selves. In J. Z. Sadler,
O. P. Wiggins & M. A. Schwartz (Eds.), Philosophical Perspectives on

Psychiatric Diagnostic Classification. Baltimore: John Hopkins

University.

Support Coalition International. (2000). The Movement Turns 30.

Dendron: Human Rights in Mental Health, Summer(43), 43-44.

Szabo, S. (1996). The World Health Organisation Quality of Life (WHOQOL) Assessment Instrument. In B. Spiker (Ed.), Quality of Life and Pharmacoeconomics in Clinical Trials (pp. 355-362). Philadelphia: Lippincott-Raven Publishers.

Szasz, T. (1974). *Ideology and Insanity*. Harmondsworth: Penguin. Szasz, T. (2000). Second Commentary on 'Aristotle's Function Argument'. *Philosophy, Psychiatry & Philosophy, 7*(1), 3-16. Szasz, T. S. (1961). *The Myth of Mental Illness*. (Vol. 15). New York: Holber-Harper.

Szmukler, G. (1994). The Biopsychosocial Approach. In S. Bloch & B. S. Singh (Eds.), *Foundations of Clincial Psychiatry* (pp. 3-10). Melbourne: Melbourne University Press.

Tanenbaum, S. J. (1994). Knowing and Acting in Medical Practice: The Epistemological Politics of Outcomes Research. *Journal of Health Politics, Policy and Law, 19*(1), 27-43.

Tansella, M. & Burti, L. (1999). The Italian Psychiatric Reform. In H. Freeman (Ed.), *A Century of Psychiatry* (pp. 257-59). Barcelona: Mosby. Tasman, A. J., Kay, J. & Lieberman, J. A. (1997). *Psychiatry*. Philadelphia: W.B. Saunders.

Taylor, C. (1985a). The Concept of the Person, *Human Agency and Language: Philosophical Papers* (Vol. 1, pp. 97-114). Cambridge: Cambridge University Press.

Taylor, C. (1985b). *Human Agency and Language: Philosophical Papers*. (Vol. 1). Cambridge: Cambridge University Press.

Taylor, C. (1985c). *Human Agency and Language: Philosophical Papers*. (Vol. 2). Cambridge: Cambridge University Press.

Taylor, C. (1985d). Interpretation and the Sciences of Man, *Philosophy* and the Human Sciences: *Philosophical Papers* (Vol. 2, pp. 15-57). Cambridge: Cambridge University Press.

Taylor, C. (1985e). Self-Interpreting Animals, *Human Agency and Language: Philosophical Papers* (Vol. 1, pp. 45-77). Cambridge: Cambridge University Press.

Taylor, C. (1985f). Social Theory as Practice, *Philosophy and the Human Sciences: Philosophical Papers* (Vol. 2, pp. 91-115). Cambridge:

Cambridge University Press.

Taylor, C. (1989). Sources of the Self: The Making of the Modern Identity.

Massachusetts: Harvard University Press.

The Melbourne Consumer Consultant's Group. (1997). Do You Mind?

The Ultimate Exit Survey: Survivors of Psychiatric Services Speak Out.

Melbourne: The Melbourne Consumer Consultant's Group Incorporated.

The World Health Organisation (1998). The World Health Organisation

Quality of Life Assessment (WHOQOL): Development and General

Psychometric Properties. Social Science and Medicine, Vol. 46(12), 1569-1585.

Thomas, C. (Ed.). (1979). *Taber's Cyclopedic Medical Dictionary*. (Vol. 13). Philadelphia: Davis Company.

Thomas, S. (2001). Hierarchy of Coercion in Psychiatry.

Tooth, B., Kalyanansundaram, V. & Glover, H. (1997). Recovery from Schizophrenia: A Consumer Perspective (Final Report to the Health and Human Services Research and Development Grants Program (RADGAC)). Redhill: Centre for Mental Health Nursing Research Queensland University of Technology.

Touraine, A. (1974). The Post-Industrial Society: Tomorrow's Social

History: Classes, Conflicts and Culture in the Programmed Society (Derek

Coltman, Trans.). London: Wildwood House.

Touraine, A. (1977). *The Self-Production of Society* (Derek Coltman, Trans.). Chicago: The University of Chicago.

Touraine, A. (1978). The Voice and the Eye: An Analysis of Social Movements (Alan Duff, Trans.). Cambridge: Cambridge University Press. Touraine, A. (1997). What is Democracy (David Maceey, Trans.). Oxford: Westview Press.

Turner, B. (1995). *Medical Power and Social Knowledge*. (2nd ed.). London: Sage.

Turner, B. S. (1993). Contemporary Problems in the Theory of Citizenship. In B. S. Turner (Ed.), *Citizenship and Social Theory* (pp. 5-25). London: Sage.

United Nations General Assembly. (1991). Resolutions on the Protection of Persons with Mental Illness and the Improvement of Mental Health Care, *Technical Report*. Geneva.

US Department of Health and Human Services. (2001).

Consumer/Survivor-Operated Self-Help Programs (A Technical Report).

California: US Department of Health and Human Services Substance

Abuse and Mental Health Services Administration Centre for Mental

Health Services.

Verna, M. (2000). Consumers/Survivors Need a Voice in Washington.

The Key: National Mental Health Consumers' Self-Help Clearinghouse

Newsletter, 6(1), 1, 6.

Victoria, State of (1998). Mental Health Act 1986. Melbourne: Chief Parliamentary Counsel Victoria.

Victorian Government Department of Health and Community Services. (1995). Mobile Support and Treatment Services: Guidelines for Service Provision. Victoria: Psychiatric Services Branch.

Victorian Government Department of Health and Community Services. (1996). The Framework for Service Delivery: Better Outcomes Through Area Mental Health Services. Victoria: Psychiatric Services Division Victorian Government Department of Health and Community Services. Victorian Psychiatric Services Division: Health and Community Services. (1995). *Profile of Psychiatric Conditions in Victorian Hospitals June 1991 to June 1994* (Psychiatric Services Division). Melbourne: Health and Community Services.

Victorian Task Force Report. (1997). Suicide Prevention (Suicide Prevention). Melbourne: Department of Health.

Victoria's Mental Health Department of Human Services. (1994).

Psychiatric Crisis Assessment and Treatment Services: Guidelines for Service Provision. Victoria: Psychiatric Services Branch: Victorian Government Department of Health and Community Services.

Victoria's Mental Health Service. (1994). The Framework for Service Delivery. Melbourne: Psychiatric Services: Department of Human

Victoria's Mental Health Service. (1996a). Consumer and Carer Satisfaction Project: Report on Stage One (95/0433). Melbourne: Psychiatric Services Victoria.

Services.

Victoria's Mental Health Service. (1996b). *Purchasing Better Mental Health Services in Victoria 1996-1997*. Melbourne: Psychiatric Services: Department of Human Services.

Victoria's Mental Health Services. (1996). Quarterly Area Mental Health Services Key Performance Indicators 1995-1996. Melbourne: Aged Community and Mental Health Division Department of Human Services. Victoria's Mental Health Services. (1997). Quarterly Area Mental Health Services Key Performance Indicators 1996/97 Financial Year.

Melbourne: Aged Community and Mental Health Division Department of Human Services.

Wadsworth, Y. & Epstein, M. (1996a). Orientation and Job Manual: Staff Consumer Consultants in Mental Health Services (Consumer Feedback and Staff-Consumer Communication: Consumer Participation Program). Melbourne: Victoria Mental Illness Awareness Council (VMIAC). Wadsworth, Y. & Epstein, M. (1996b). Understanding and Involvement (U&I): Consumer Evaluation of Acute Psychiatric Hospital Practice: A Project Concludes (3). Melbourne: Victorian Mental Illness Awareness Council (VMIAC).

Wadsworth, Y. & Epstein, M. (1996c). *Understanding and Involvement* (U&I): Consumer Evaluation of Acute Psychiatric Hospital Practice: A Project Unfolds (2). Melbourne: Victorian Mental Illness Awareness Council (VMIAC).

Watkins, J. (1998). *Hearing Voices: A Common Human Experience*. Melbourne: Hill of Content.

Weinstein, R. M. (1994). Goffman's Asylums and the Total Institution Model of Mental Hospitals. *Psychiatry*, *57*(4), 348-363.

Westbrook, J. I. (1993). Patient Satisfaction: Methodological Issues and Research Findings. *Australian Health Review*, 16(1), 75-88.

Whiteford, H. (2000). 30% Mortality in Asia in 12 Months Post Admission.

Willis, E. (1990). Medical Dominance: The Division of Labour in

Australian Health Care. (Revised Edition ed.). Sydney: Allen & Unwin.

Wilson, J. (1998). President's Letter. Australasian Psychiatry, 6(2), 83-84.

Wood, R. (1994). What is Consumer Research. *Journal of the Consumer's Health Forum of Australia, 32*(December), 13-14.

World Health Organisation. (1973). *The International Pilot Study of Schizophrenia*. Geneva: WHO.

World Health Organisation. (1978). *Alma Ata Declaration*. Geneva: World Health Organisation.

World Health Organisation. (1991). Evaluation of Methods for the Treatment of Mental Disorders (Report of a World Health Organisation Scientific Group on the Treatment of Psychiatric Disorders 812). Geneva: World Health Organisation.

World Health Organisation. (1993). Consumer Participation Manual: A
Document to Facilitate Consumer Participation in the Mental Health
System. British Columbia Project: World Health Organisation.
Wright, E. R., Gronfein, W. P. & Owens, T. J. (2000).

Deinstitutionalisation, Social Rejection and the Self-Esteem of Former Mental Patients. *Journal of Health and Social Behaviour, 41*(1), 68-90. Zifcak, S. (1997). Towards 2000: Rights, Responsibilities and Process in the Reform of Mental Health Law. *Australian Journal of Human Rights, 4*(1), 51-67.

Zola, I. K. (1972). Medicine as an Institution of Social Control. Sociological Review, 20, 487-504.