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Louise Gell
Secretary
Senate Legal & Constitutional References Committee
Parliament House
Canberra ACT 2600

15 January 2004

Dear Ms Gell,

Please find below the answers to the 2 Questions on Notice raised at the Public Hearing in Sydney on 13 November 2003 at the **Inquiry into the capacity of current legal aid and access to justice arrangements to meet the community need for legal assistance.**

Community Legal Centre Clients from Culturally Diverse Backgrounds

CLCs collect data on Country of Birth and the language of the Interpreter. It is from this data that we can extrapolate clients from culturally diverse backgrounds. (Reports are attached)

For the calendar year 2002 CLCs provided services to 227,222 clients. The Country of Birth is not known for 42% of these clients. For the remaining 58% or 131,875 clients - the following applies:

Clients from Australia	90,747	68.8%
Clients from other Countries	41,128	31.2%
Clients from Non-English speaking Countries	29,315	22.2%

It is interesting to note that CLCs provided services to clients from almost every country in the world.

Conflict of interest problem & Mr Grant's suggestion

While Mr Grant's suggestion may provide a partial solution to this problem in rural areas, CLCs believe that alone, it would not be enough to ensure access to justice. Aboriginal Legal Services or Legal Aid Commissions could then assist say more indigenous women, but the perpetrators would also need representation. We would still need more lawyers across all non private profession service providers to effectively address this problem.

Yours sincerely,

Julie Bishop
Director

National

NPC001: Analysis of Clients by Country of Birth for period: 01-01-2002 to 31-12-2002

Value	Description	No.	%
	NOT SUPPLIED	95347	42.0
000	Unknown Code	2	0.0
001	Australia	90747	39.9
002	Christmas Islands	158	0.1
003	Cocos Islands	30	0.0
004	Cook Islands	138	0.1
005	Fiji	637	0.3
006	Kirabati Tuvalu Islands	8	0.0
007	Nauru	12	0.0
008	New Caledonia	15	0.0
009	New Zealand	3224	1.4
010	Norfolk Island	3	0.0
011	Papua New Guinea	242	0.1
012	Solomon Islands	31	0.0
013	Tonga	161	0.1
014	Vanuatu	15	0.0
015	Western Samoa	192	0.1
016	England	4537	2.0
017	Ireland (Republic Of)	411	0.2
018	Northern Ireland	78	0.0
019	Scotland	779	0.3
020	Wales	122	0.1
021	Albania	35	0.0
022	Croatia	418	0.2
023	Other European Countries	21	0.0
025	Luxembourg	3	0.0
026	Monarco	3	0.0
027	Andorra	2	0.0
028	Greece	902	0.4
029	Italy	1100	0.5
030	Malta	406	0.2
031	Portugal	140	0.1
032	Slovenia	47	0.0
033	Spain	182	0.1
034	Yugoslavia	662	0.3

National

NPC001: Analysis of Clients by Country of Birth for period: 01-01-2002 to 31-12-2002

Value	Description	No.	%
035	Austria	132	0.1
036	Belgium	47	0.0
037	Czechoslovakia	157	0.1
038	Denmark	74	0.0
039	Iceland	7	0.0
041	Finland	75	0.0
042	France	231	0.1
043	Germany	890	0.4
044	Hungary	268	0.1
045	Netherlands	430	0.2
046	Norway	42	0.0
047	Poland	674	0.3
048	Sweden	78	0.0
049	Romania	228	0.1
050	Switzerland	100	0.0
051	Bulgaria	56	0.0
052	Armenia	26	0.0
053	Azerbaijan	6	0.0
054	Belarus	16	0.0
055	Estonia	8	0.0
056	Georgia	6	0.0
057	Kazakhstan	7	0.0
058	Kyrgyzstan	5	0.0
059	Latvia	44	0.0
060	Lithuania	22	0.0
061	Russian Federation	446	0.2
062	Tadjikistan	1	0.0
063	Turkmenistan	1	0.0
064	Ukraine	193	0.1
065	Uzbekistan	6	0.0
066	China	1695	0.7
067	Tibet	3	0.0
068	Hong Kong	299	0.1
069	Japan	179	0.1
070	Korea	159	0.1

National

NPC001: Analysis of Clients by Country of Birth for period: 01-01-2002 to 31-12-2002

Value	Description	No.	%
071	Taiwan	98	0.0
072	Myanmar / Burma	135	0.1
074	Indonesia	478	0.2
075	Cambodia	397	0.2
076	Laos	95	0.0
077	Malaysia	524	0.2
078	Philippines	1443	0.6
079	Singapore	285	0.1
080	Thailand	350	0.2
081	Timor	27	0.0
082	Vietnam	2050	0.9
083	Afghanistan	496	0.2
087	India	1042	0.5
088	Iran	441	0.2
089	Maldives	4	0.0
090	Nepal	45	0.0
091	Pakistan	201	0.1
092	Sri Lanka	622	0.3
093	Cyprus	135	0.1
095	Iraq	446	0.2
096	Israel	113	0.0
097	Jordan	78	0.0
098	Kuwait	32	0.0
099	Lebanon	756	0.3
100	Libya	13	0.0
101	Oman	2	0.0
102	Qatar	4	0.0
103	Saudi Arabia	18	0.0
104	Syria	96	0.0
105	Turkey	634	0.3
106	United Arab Emirates	10	0.0
108	Yeman Republic	3	0.0
109	Argentina	227	0.1
110	Bolivia	15	0.0
111	Brazil	159	0.1

National

NPC001: Analysis of Clients by Country of Birth for period: 01-01-2002 to 31-12-2002

Value	Description	No.	%
112	Chile	568	0.3
113	Columbia	152	0.1
114	Ecuador	61	0.0
115	Paraguay	4	0.0
116	Peru	211	0.1
117	Uruguay	154	0.1
118	Venezuela	18	0.0
119	Guyana	9	0.0
120	Canada	267	0.1
121	Mexico	25	0.0
122	El Salvador	280	0.1
123	Guatemala	7	0.0
124	Belize	3	0.0
125	Honduras	6	0.0
126	Nicaragus	20	0.0
127	Costa Rica	5	0.0
128	Panama	2	0.0
129	Cuba	16	0.0
130	U S A	550	0.2
131	West Indies	4	0.0
132	Carribbean	2	0.0
133	Egypt	465	0.2
134	Kenya	80	0.0
135	Malawi	3	0.0
136	Mauritius	210	0.1
137	South Africa	473	0.2
138	Tanzania	18	0.0
139	Uganda	20	0.0
140	Zambia	24	0.0
141	Zimbabwe	82	0.0
142	Other African	19	0.0
144	Algeria	26	0.0
145	Morocco	38	0.0
146	Mauritania	5	0.0
147	Senegal	11	0.0

National

NPC001: Analysis of Clients by Country of Birth for period: 01-01-2002 to 31-12-2002

Value	Description	No.	%
148	Guinea Bissau	2	0.0
149	Guinea	4	0.0
150	Sierra Leone	42	0.0
151	Liberia	11	0.0
152	Mali	2	0.0
153	Niger	1	0.0
154	Chad	1	0.0
155	Burkina	1	0.0
156	Ivory Coast	4	0.0
157	Ghana	45	0.0
159	Nigeria	64	0.0
160	Cameroon	5	0.0
162	Congo	10	0.0
164	Zaire	4	0.0
165	Angola	12	0.0
166	Namibia	5	0.0
167	Botswana	6	0.0
169	Swaziland	4	0.0
170	Mozambique	5	0.0
172	Rawanda	4	0.0
173	Burindi	3	0.0
174	Madagascar	2	0.0
175	Zanzibar	2	0.0
176	Somalia	363	0.2
177	Ethiopia	405	0.2
178	Sudan	198	0.1
179	Djibouti	2	0.0
180	The Gambia	1	0.0
181	Tunisia	8	0.0
182	Antigua And Barbuda	2	0.0
183	Bahamas	1	0.0
184	Bahrain	4	0.0
185	Bangladesh	177	0.1
186	Barbados	5	0.0
187	Benin	1	0.0

National

NPC001: Analysis of Clients by Country of Birth for period: 01-01-2002 to 31-12-2002

Value	Description	No.	%
189	Bosnia - Herzgovina	265	0.1
190	Brunei	5	0.0
191	Cape Verde	1	0.0
192	The Czech Republic	14	0.0
195	East Timor	94	0.0
196	Equatorial Guinea	2	0.0
197	Eritrea	172	0.1
199	Haiti	1	0.0
200	Jamaica	9	0.0
201	Kovosco	5	0.0
202	Macau	8	0.0
203	Macedonia	411	0.2
204	Moldova	6	0.0
205	Mongolia	3	0.0
206	Montenegro	5	0.0
209	Palestine	29	0.0
210	Sao Tome And Principe	1	0.0
211	Serbia	107	0.0
212	Seychelles	20	0.0
213	Slovakia	39	0.0
214	South Korea	58	0.0
216	St Lucia	1	0.0
217	St Vincent	1	0.0
219	Trinidad And Tobago	5	0.0
220	Tuvala	3	0.0
222	Somoa	50	0.0
223	United Kingdom	1472	0.6
999	_other	296	0.1
TOTALS		227222	

*** END OF REPORT ***

Analysis of Clients by Interpreter and Language
for activities between 01-01-2002 and 31-12-2002

	NOT SUPPLIED	Requested / Provided	Requested / Not Provided	Not Requested / Provided	Not Requested / Not Provided
		001	002	003	004
NOT SUPPLIED	124492	116	68	85	51321
001 Akan	10	1	2	1	31
002 Albanian	1	6		1	13
003 Amharic	7	32	1	3	16
004 Apasic	10	1			8
005 Armenian	1	1		1	3
006 Assyrian		7		6	19
007 Bengali		4		5	48
008 Bulgarian	1	4		1	33
009 Burmese		5		5	15
010 Cambodian	2	57	4	6	17
011 Cantonese	8	113	3	8	59
012 Chinese	6	43	6	16	113
013 Croatian	3	20	3	1	32
014 Czech		1			13
015 Dari (Afghanistan)	2	87	1	8	49
016 Deaf Sign Language		13			8
017 Dutch				1	23
018 English	1222	64	22	59	44191
019 Estonian					9
020 Fijian	3	1		7	62

Analysis of Clients by Interpreter and Language
for activities between 01-01-2002 and 31-12-2002

	NOT SUPPLIED	Requested / Provided	Requested / Not Provided	Not Requested / Provided	Not Requested / Not Provided
	001	002	003	004	
021 Finnish	3	2	1	3	39
022 French	1	1	3	1	4
023 Fokkien	1	3	2	2	62
024 German	9	72	6	12	72
026 Greek	3	3	1	1	1
027 Hakka	5	3	5	1	4
028 Hebrew	2	3	2	5	115
029 Hindi	2	20	2	6	25
030 Hokkien	1	3	1	1	3
031 Rungarian	1	33	2	2	82
032 Indonesian	1	9	2	2	26
033 Iranian	1	21	1	1	8
034 Italian	2	25	6	6	31
035 Japanese	1	5	2	2	10
036 Khmer	1	6	1	1	13
038 Kiribati	2	25	6	6	31
039 Korean	1	5	2	2	10
040 Kurdish	1	6	1	1	13
041 Laotian / Lao	3	33	2	2	84
042 Latvian					
043 Macedonian					

Analysis of Clients by Interpreter and Language
for activities between 01-01-2002 and 31-12-2002

	NOT SUPPLIED	001	002	003	004
		Requested / Provided	Requested / Not Provided	Not Requested / Provided	Not Requested / Not Provided
045	Malaysian	2			14
046	Maltese	2		1	17
047	Mandarin	14	186	8	21
048	Nepali		3		10
050	NORWEGIAN	1			2
051	Pakistani	1		1	3
052	Pashio (Afghanistan)	1	3		1
053	Philippino	1	3		10
054	Polish	4	14	1	6
055	Portuguese	1	9	1	2
056	Punjabi				2
057	Romanian	2	7	1	3
058	Russian	10	43	2	2
059	Samoa	3	5		1
060	Serbian	3	52	3	6
061	Singalese	1	2	1	1
062	Slovenian				1
063	Spanish	20	155	8	29
064	Swahili		2		4
065	Swedish				1
066	Tagalog	3	8	1	13
					128

Analysis of Clients by Interpreter and Language
for activities between 01-01-2002 and 31-12-2002

	NOT SUPPLIED	001	002	003	004
		Requested / Provided	Requested / Not Provided	Not Requested / Provided	Not Requested / Not Provided
067 Tamil	1	1		2	24
068 Teo Cheo				1	
069 Tetum					1
070 Thai		30	1	5	49
071 Ukrainian		4			11
072 Tongan		6	1	2	24
073 Turkish	13	69	6	8	69
074 Vietnamese	14	551	16	20	117
075 Yugoslav	4	5	1	2	24
076 Yindjibarndi					2
077 Ngarluma	1				
078 Banyjina					1
081 Martu Wanka		2			5
083 Other Aboriginal &		8			
084 Arabic	18	172	6	12	220
085 Parsi	1	17		4	66
089 Bosnian	2	23	1	4	20
090 Danish					4
091 Flemish					1
093 Creole		1			2
094 Pidgin		1			2

Analysis of Clients by Interpreter and Language
for activities between 01-01-2002 and 31-12-2002

	NOT SUPPLIED	Requested / Provided	Requested / Not Provided	Not Requested / Provided	Not Requested / Not Provided
	001	002	003	004	
096 Urdu		1			22
999 other	15	83	5	8	78
TOTALS		2170	121	330	47074

Note: Totals exclude "NOT SUPPLIED" values

*** END OF REPORT ***