

**JOINT SELECT COMMITTEE ON AUSTRALIA'S
IMMIGRATION DETENTION NETWORK**

Q237

Question: Whose recommendation it was for that solitary confinement – at both ends, before the hospital visit and afterwards. (Relevant incident report to also be provided).

Answer: The decision to place the client in an interview room was made by the Serco Operations Manager.



Incident Detail Report

[REDACTED]

Participants

Staff

Family Name:	[REDACTED]	Participation Type:	Involved
Given Name(s):	[REDACTED]	Job Title:	
Login:	[REDACTED]		
Organisation:	Default Organization		

Staff

Family Name:	[REDACTED]	Participation Type:	Witness
Given Name(s):	[REDACTED]	Job Title:	
Login:	[REDACTED]		
Organisation:	Default Organization		

Staff

Family Name:	[REDACTED]	Participation Type:	Witness
Given Name(s):	[REDACTED]	Job Title:	
Login:	[REDACTED]		
Organisation:	Default Organization		

Staff

Family Name:	[REDACTED]	Participation Type:	Involved
Given Name(s):	[REDACTED]	Job Title:	
Login:	[REDACTED]		
Organisation:	Default Organization		

Incident Details

Version: 4 Created On: [REDACTED] 11:23:46 PM Created By: [REDACTED]
 Description: No further information regarding this incident is to follow. This IR is now considered closed.

Version: 3 Created On: [REDACTED] 09:07:37 AM Created By: [REDACTED]
 Description: Note the DIAC contact is [REDACTED] not [REDACTED] as indicated



Incident Detail Report

As at [REDACTED]

Incident Summary

Incident Number:	1-A4Q9GC	DIAC Notified:	[REDACTED] 10:25:00 PM
Type:	Demonstration - Onsite	DIAC Notified By:	[REDACTED]
Level:	Major	DIAC Contact:	[REDACTED]
Version:	4	Initial Release On:	[REDACTED] 04:53:34 AM
Status:	Closed	Version Released On:	[REDACTED] 11:24:17 PM
Location:	Northern IDC	Transport Id:	
Occured On:	[REDACTED] 08:30:00 PM	Sensitive:	N
Informed By:	Service Provider Staff	Summary:	Client sighted on rooftop
Informed On:	[REDACTED] 10:00:00 PM	Organisation:	Serco
Location Details:	North 2	CCTV Recording Number:	

Participants

Client

Participation Type:	Alleged Offender	Client was armed:	N
Service Number:	1-2ZYL0V	Interpreter:	
Family Name:	[REDACTED]	Interpreter Id:	
Given Name(s):		TIS Job No:	
Date of Birth:	[REDACTED]	Comments:	
Minor:	N		

Staff

Family Name:	[REDACTED]	Participation Type:	Involved
Given Name(s):	[REDACTED]	Job Title:	
Login:	[REDACTED]		
Organisation:	Default Organization		

Staff

Family Name:	[REDACTED]	Participation Type:	Witness
Given Name(s):	[REDACTED]	Job Title:	
Login:	[REDACTED]		
Organisation:	Default Organization		

Staff

Family Name:	[REDACTED]	Participation Type:	Witness
Given Name(s):	[REDACTED]	Job Title:	
Login:	[REDACTED]		
Organisation:	Default Organization		



Incident Detail Report

As at [REDACTED]

Incident Details

Version: 2 Created On: [REDACTED] 07:24:20 AM Created By: [REDACTED]

Description: On the [REDACTED] at approximately 2032 hours Client Service Officer (CSO) [REDACTED] (not on Portal) notified Operational Manager (OM) [REDACTED] that [REDACTED] [REDACTED] climbed on to North 2 Compound roof to gain access to North 1 Compound as he was denied inter compound visits to South 1 Compound. [REDACTED] was advised by Client Service Manager (CSM) [REDACTED] stated that approved was needed for him to be able to visit South One compound. [REDACTED] at approximately 2037 hours descended into the North 1 Compound and walked across the oval towards the Energised Inner Zone 8 began to climb the fence at approximately 2038 hours Response One Code Black was called by CSO [REDACTED] (not on Portal). [REDACTED] donned socks on his hand and worn Dunlop sneakers. All response officers attended the scene. CSM [REDACTED], CSW [REDACTED] (not on Portal), CSO [REDACTED] and CSO [REDACTED] went into the Sterile Zone while CSM [REDACTED], CSO [REDACTED] (not on Portal), CSO [REDACTED] (not on Portal), CSO [REDACTED] (not on Portal), CSO [REDACTED] (not on Portal), CSO [REDACTED] (not on Portal), CSO [REDACTED] were standing on the same side as [REDACTED] who was on the top of the fence attempting climb over. The shocks given by energised fence deterred his movement. CSM [REDACTED] and [REDACTED] spoken to [REDACTED] several times and he stated that he wants to visit South 1 tonight and this is how he was going to gain access. [REDACTED] tried to disconnect the energised fence numerous times as he was trying to climb over. CSO [REDACTED] and CSO [REDACTED] brought mattresses and placed them on other side of the fence as a precautionary tool. At approximately 2055 hours [REDACTED] expressed to CSM [REDACTED] that he wishes to come down. CSO [REDACTED] fetched a step ladder from Control room. At Approximately 2100 hours [REDACTED] came down. He was asked to come to the Interview room in North Compound, he was non



Incident Detail Report

As at [REDACTED]

Incident Details

compliant and continued to walk towards the Cabana in North One and sat down. [REDACTED]

[REDACTED] repeatedly shouted abuses at officers and instantly refused to meet the terms of officers request.

At approximately 2115 hours CSM [REDACTED] directed CSO [REDACTED], CSO [REDACTED], CSO [REDACTED] and CSO [REDACTED] to relocate [REDACTED] using approved control and restraint technique to North interview room. CSO [REDACTED] held [REDACTED] right arm and CSO [REDACTED] held [REDACTED] left arm and CSO [REDACTED] assisting the client to move forward. While moving the client [REDACTED] tried to pull [REDACTED] away from the escorting officers. CSM [REDACTED] and CSO [REDACTED] pulled [REDACTED] away from [REDACTED] and the escorting officers walked [REDACTED] on though to the interview room where he was offered a seat and he refused. CSW [REDACTED] offered medical assistance [REDACTED] did not acknowledge the offer. [REDACTED] was offered water, a seat and medically assistance at 5 minutes interval to which he refused each time. From approximately 2145 hours til 2248 hours 5 x CSO [REDACTED] and CSM [REDACTED] continued to control and restraint [REDACTED] on a rotational basis until he appeared exhausted and dropped to the floor. He was placed in recovery position. CSW [REDACTED] called for an ambulance at approximately 2313 hours. Ambulance arrived at approximately 2328 hours. [REDACTED] departed to [REDACTED] Hospital at approximately 2344 hours. [REDACTED] returned to Northern Immigration Detention Centre at approximately 0518 hours and was taken into the interview rooms and spoken to by OM [REDACTED] before being accommodated into North 3.

Related Incidents

Incident Number:	1-A4Q9GI	Status:	Closed
Type:	Use of Force	Level:	Major
Location:	Northern IDC	Occurred On:	[REDACTED] 09:15:00 PM



Australian Government
Department of Immigration
and Citizenship

Incident Detail Report

[REDACTED]

Related Incidents

Incident Number:	1-A4Q9GI	Status:	Closed
Type:	Use of Force	Level:	Major
Location:	Northern IDC	Occurred On:	[REDACTED] 09:15:00 PM

Attachments

File Name:	[REDACTED] Use of Force Statement [REDACTED]	File Date:	[REDACTED] 06:17:32 AM
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Comments:

File Name:	Use of Force Statement [REDACTED] [REDACTED]	File Date:	[REDACTED] 06:17:09 AM
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Comments:

File Name:	[REDACTED] Report [REDACTED]	File Date:	[REDACTED] 09:19:42 AM
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Comments: OFFICER REPORT CSO [REDACTED]

File Name:	[REDACTED] Use of Force Statement [REDACTED] [REDACTED]	File Date:	[REDACTED] 09:15:39 AM
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Comments: OFFICER REPORT CSO [REDACTED] USE OF FORCE

File Name:	[REDACTED] Officer Report [REDACTED]	File Date:	[REDACTED] 09:14:50 AM
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Comments: OFFICER REPORT CSO [REDACTED]

File Name:	[REDACTED]	File Date:	[REDACTED] 09:14:03 AM
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Comments: OFFICER REPORT CSO [REDACTED]

File Name:	[REDACTED] Officer Report [REDACTED]	File Date:	[REDACTED] 09:13:13 AM
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Comments: OFFICER REPORT CSO [REDACTED]



Incident Detail Report

As at [REDACTED]

Attachments

File Name: [REDACTED] Officer Report [REDACTED] File Date: [REDACTED] 09:11:10 AM

Comments: OFFICER REPORT CSO [REDACTED]

File Name: [REDACTED] Officer Report [REDACTED] File Date: [REDACTED] 09:12:18 AM

Comments: OFFICER REPORT CSO [REDACTED]

File Name: [REDACTED] Use of Force Statement [REDACTED] File Date: [REDACTED] 09:08:55 AM

Comments: OFFICER REPORT CSO [REDACTED]

File Name: [REDACTED] SIT REP File Date: [REDACTED] 02:04:44 PM

Comments: SIT REP REGARDING INCIDENT AND GENERAL OVERVIEW OF CLIENTS BEHAVIOUR.
