



# ***The Juliana Village***

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The Secretary  
Senate Finance and Public Administration Committee  
P.O. Box 6100  
Parliament House  
**Canberra ACT 2600**

Please find our submissions for funding, planning, allocation, capital and equity of residential and community aged care in reference to the letter of Scott Morrison MP Federal Member for Cook

## **A. Whether current funding levels are sufficient to meet the expected quality service provision outcomes.**

Our expectation of providing the desired level of care to all our residents has been reduced. The new funding instrument no longer funds low care beds.

Being a not for profit organisation, our operational expenses are now being supplemented by our non operational income. This is the money that is supposed to be spent for the redevelopment of the village. Additionally Building costs have increased. Another important issue is that staff recruiting is nearly impossible due to the fact that the nurses are up to 10% better paid in the public hospitals.

## **B. How appropriate the current indexation formula is in recognising the actual cost of pricing aged care services to meet the expected level and quality of such services.**

The funding does not reflect the broader needs of the service and the quality of care. Employment cost of aged care staff are a major factor. With the CAP funding loss of \$750 per annum, per resident it will be nearly impossible to keep up the standards required. Low care is a transition to high care and funding should reflect this.

Juliana Village has ageing in place and therefore any funding we get is dependant on how many high care residents we have. Good quality low care will reduce the decline for health problems for older residents, resulting in reduced costs for staff and allied health professionals

## **C. Measures that can be taken to address regional variations in the cost of service delivery and the construction of aged care facilities.**

The average cost of building a new room is \$ 200,000. The No Bond requirement in High Care will kill the industry. How to repay the loans required to build or upgrade facilities.

Funding is significantly reduced for Care, so we have to supplement the care costs with the interest received from the Bonds. If there are no bonds how can we survive !!!

**D. How can any inequities in user payments , between different groups , be addressed?**

At this stage ACAT assessed residents on RCS 6,7,8, receive no subsidies under ACFI.  
It would be much better if all residents would get the same funding for board, such as eating, cleaning, laundry, as a standard payment.  
Then initiate the proper funding that is necessary for the Overall Care Needs

**E. Whether the current and future planning ratio between community , high- and low care places is appropriate**

**F. The impact of current and future residential places allocation and funding on the number and provision of community care places.**

As we currently are receiving 6 phone calls a day for placement in low care, we realize that there is an enormous need in the community for this service.  
We are currently in the process of developing a 34 high/low care bed facility, followed by a further 68 beds over the next 3 years.  
Lack of Government funding on low Care beds and the no “Bond required” makes it difficult to operate the Village as well as pay off the loan for redevelopment.

Sincerely  
Dorina Verschoof  
Hon. Treasurer Juliana Village

Per: Martina Zalm

A handwritten signature in black ink, appearing to read 'M. Zalm', with a horizontal line underneath.