

**Finance & Public Administration Committee
Inquiry into Residential and Community Aged Care**

Perth Hearing 30 January 2009

Questions on Notice to Advocare Inc.

Question 1

I spoke with a colleague at another NACAP agency. We believe that the scheme, since its inception approximately 16 years ago, has been funded on an annual basis every year, except for one three-year commitment during the tenure of Senator Bronwyn Bishop.

Greg Mahney
CEO
Advocare Inc

Question 2

I spoke with Mr Paul Richards, CEO of the Accreditation and Standards Agency in WA. He told me that when they do accreditation visits, amongst other things, they assess the facility against the Accreditation Standards:

1. Management Systems, Staffing and Organisational Development
2. Health and Personal Care
3. Resident Lifestyle
4. Physical Environment and Safe Systems

There are 44 expected outcomes across these Accreditation Standards.

Mr Richards also told me that in regards to education, the assessors look at records for mandatory education eg wound management.

Education from Advocare Inc on Resident Rights and Responsibilities is not mandatory, and as such the facility is not assessed according to whether or not has had Advocare Inc education.

However, Advocare Inc has had calls from facilities requesting education after it has been recommended to them by the Accreditation and Standards Agency that they receive such education for staff.

Therefore, since education from Advocare Inc on Resident Rights and Responsibilities is not mandatory, the Standards and Accreditation Agency does not report this to the Department of Health and Ageing.

Maureen Sellick
Manager, Policy and Support