



Survey Comments

Volunteers

1. The new kitchen is defiantly better than the Civic Hall. It is a better because it is new and it is much better to work in.
2. No Comparison – chalk and cheese. New is best.
3. Wonderful to have a stove!
4. The new kitchen is much bigger, we don't bump into each other and we don't have accidents.
5. The kitchen is working out well, a few shelves and changes will be better. I enjoy working on a Tuesday with a good crew.
6. After the old Kitchen this is a vast improvement
7. As good as a restaurant. Love the cooker. Mush more room and easier for working.
8. Clean, bright environment. Bigger cooking facilities, wonderful cool room.
9. Its bigger and better.
10. Just great, I love it. Come for a meal.
11. The new kitchen is so much more spacious and plenty of lovely bench space, a beautiful oven and stove. It is certainly a pleasure to work here.
12. I like the dishwasher and the stainless steel benches. Dishes are cleaner and easier to clean up after lunch.
13. Love the new kitchen it is bright and clean, not damp like the old one. The new cooker is best and being able to cook a proper meal. The microwave is good but having an cooker we can bake – nothing like the smell of a fresh cake.
14. Like the new gear – Thanks
15. Bright and happy place to work

Clients- Male

1. The service and staff remain exemplary, cheerfulness and humor along with good wholesome food. The kitchen is much larger and more modern and must, I feel sure, must help those involved in the preparation of the meals which I enjoy to the utmost. We all, certainly, appreciate the means by which all these things become possible.
2. This place is the best. Better meals then Melbourne and Sydney. I like the lunch, I like the people. No one looks down on me.
3. Delicious, delightful, delovely. Heaps better. Should have a gold plate award – beats My Resturant Rules!

4. Same as old Centre. Meals are excellent, company is excellent cooking is excellent , volunteers are friendly and helpful.
5. Food is great, ladies are wonderful.
6. Love the new.
7. A bigger improvement from the last place
8. Most weeks I'd starve if it wasn't for the delicious and nutritious food served by smiling volunteers. The food's quality has increased 100 fold from the old place. The new place is bright and friendly and clean.
9. Easier to get to and the meals are far better than the old place plus the service and food is excellent. The staff is doing an excellent job.
10. Everything is just wonderful. Thank you very much.
11. Much better healthier meals. Building more presentable. Building does not leak and does not have mould growing on the walls. *Could not survive without this service.
12. Recently lost job Centrelink has taken a long time to pay money so it is good to be able to have a hot lunch.
13. Food yummy. Volunteers are so friendly. Food fantastic. Always fresh
14. Very good in all aspects.
15. It is good. I am very happy. More staff would be good.
16. I've been around. Most exquisite place for people in need. Very clean. Good meals.

Clients – Female

1. The fact that now they have a cool room for keeping a variety of food cold they have much more storage to keep a lot more food it looks a lot more modern with the colours it's a lot more pleasant to sit and eat. We get our meals quicker because of the space and all the volunteers aren't under each others feet.
2. I have been coming to the In Town Lunch Centre for 10 years. It has improved a great deal in food, support service and referrals to appropriate services. The people that work here are great.
3. Because it helps people that can't afford much and it is very nice how Centres like this help and think about other people
4. Yes it has a warm friendly feel - atmosphere is kind – people are just in the same boat as myself so I don't feel embarrassed for enjoying a lovely meal.
5. Yes getting better cooked meals. They are doing a great job. Keep it up.
6. This building is much brighter and much better and there has been much better hot meals and cooked dinners. The staff are doing a great job in keeping this place up and running.
7. I enjoy the meals and company in the new Centre. The new menu is very enjoyable.
8. It is better to have services like this than go hungry and it provides for the needy.
9. Far better than the old place. No steps to go up. Meals are far better here, we get a 3 course meal for the price we paid for soup and sandwiches, only \$1. Can't beat that.
10. The new kitchen would have to be an improvement to the volunteers, it's modern. The meals can be prepared here. There is more room to move and the ice box is a bonus.

11. The food was nice and I really felt that the new Centre was more welcoming and good looking and all the service was really nice, efficient and friendly
12. Provides me food when I haven't much money
13. Its neat and tidy clean. The meals are very filling, better environment. Socially tamed
14. Easier to get into with children. The environment seems more cheerful.
15. GR8 Food