

From: ms graham

Sent: Monday, 26 February 2007 5:00 AM

To: FPA, Committee (SEN)

Subject: Access Card Inquiry into Human Services (enhanced service delivery) bill 2007

In Nov 2004 I discovered much to my shock that I was subject to a RANDOM COMPLIANCE AUDIT. My pre adoptive name was used by the compliance officers as a KNOWN ALIAS. My weekly earnings info was collected from employers for the entire financial year (I had received 5 payments over a 4 month period) using misleading and dishonest methods and kept inspite of not being a client when working for these employers. Formerly keen employers let me go and subsequently my business of 5 years failed as the legal services and centrelink tied me up in disputes. Centrelink claimed all of this was ROUTINE and that the compliance unit doesnt have a duty of care to anyone and as Ive discovered are exempt from examination or review. They have left a massive paper trail which this new card will erase in the future. As compliance already act this way, can cause arguable injury without redress, has unbelievable powers already under S192 of the SS Act Of 1999 which they have argued in my matter do not limit what information they can collect, have shocking inconsistencies and honesty issues in data storage (I have 2 inches of paper where computer record doesnt even resemble the original) and their only response to problems in their systems is to send in the lawyers, on what basis are you seriously considering giving the commonwealth and its already above the law compliance department MORE POWER ? They already think they are big brother why remove the possibility of detecting this type of harmful and undemocratic behaviour.