graduatecareers

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a non-profit company working to develop employment and career apportunities for graduates in association with the higher education sector, government and business

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Australian Senate Finance and Public Administration References Committee enquiry Recruitment and Training in the Australian Public Service (APS)

Tabled submission: Public hearing Thursday 15 August 2002, Committee Room 2S1

The GCCA has previously lodged a submission to this enquiry, which is accessible via the Senate website. This tabled submission supports the previous document by amplifying the statistical data supplied, and the commentary regarding university Careers Advisory (CAS) experiences of APS recruitment practices.

Statistical data derived from the Graduate Destination Survey (GCCA)

Two tables are appended. The first is labeled *Employment Sector of Working Graduates 1991, 1996-2001*. This time-series table provides an indication of the employment destinations of Australian university (Bachelor degree) graduates across eight broad bands of employer type (e.g. Private, Commonwealth, Education). From this it can be seen that the Commonwealth/APS¹, which absorbed 9.2% of graduates in 1991, took 5.4% in 2001. The effect of the reduction is more emphasised among male graduates than female graduates.

The second table is labeled *Field of Study of Working Graduates (by employment sector) 2001*. These data are derived from the most recently published Graduate Destination Survey and relate to Bachelor graduates qualifying in the year to 31 December 2000, and "In Employment" at the time of the survey. From this table it is possible to view the pattern of distribution of graduates across the same eight bands of employer type as in the previous table, this time disaggregated into ten broad fields of study. For instance, we can compare the uptake of Science graduates in 2001 by the Commonwealth (18.7%) compared with the Private sector (16.1%).

Additional feedback from universities

Following the initial GCCA submission to the review, further feedback was sought from the university Careers Advisory Services (CAS). The observations of those CAS which opted to respond are summarized below - it must be emphasized that they are anecdotal and have not been the subject of a formal GCCA review.

¹ Includes a very small component of Defence Force recruitment.

- Communication and interaction with Departments has on the whole been useful/positive... but
 many Australian Public Service Departments recruit later in the year, putting them at a distinct
 disadvantage against employers who attend careers fairs at the beginning of the academic year.
- There is considerable scope for APS to improve its 'profile' on campuses by developing both its branding and its broader marketing strategies in targetting university students. In particular the advantages of working within the APS could be more strongly emphasized.
- When APS graduate recruitment was substantially coordinated from one office (RSA) it was
 easier for careers services to gain a sense of what was going on. Now it is not unknown for
 students to request information about a Public Service Department recruitment campaign which
 has not been specifically advised to the CAS.
- A common observation of the CAS is that APS graduate recruitment is "fragmented". Some
 departments only advertise their graduate vacancies in newspapers and do not contact
 universities at all; others appear to contact universities selectively. A few Departments use the
 nga.net on-line vacancy service and field applications through that medium. Some Departments
 use third-party recruitment consultants who do or don't contact universities perhaps
 depending on the experience of the consultant.
- It is common for Departments to advertise that they will consider "all" or "a wide range of" disciplines, when experience shows that recruitment has been in a narrow band of disciplines. It is necessary for Departments to give clear and accurate information.
- Most university Careers Services now make extensive use of their websites and e-mail to
 communicate with students. While there is a role for hard-copy brochures and directories such
 as Graduate Opportunities, online communication is arguably the most effective means of
 reaching large numbers of students. NB see the UNSW submission, in the public domain via the
 Senate FPA website.
- The official website www.jobsearch.gov.au/graduatelinks is useful. However publicity for this service has been in the form of postcards: if print marketing materials are to be used, A4 posters are far more effective.
- Individual Departmental recruitment means a vastly increased amount of time taken up with completing applications; the previous coordinated first step in recruitment was much more student-friendly.

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Source: Graduate Careers Council of Australia