

**SENATE STANDING COMMITTEE ON
EDUCATION, EMPLOYMENT AND WORKPLACE RELATIONS**

QUESTIONS ON NOTICE

Inquiry into the DEEWR Tender Process to award employment services contracts

EEWR_SIH_W50

Senator Humphries provided in writing.

Question

NESA also states in its submission that:

“The tender mail box was not very responsive with providers indicating delays in receiving replies of up to two weeks which is a significant in a six week tender preparation period”.

Is this true?

Answer

The time taken to answer each question asked through the Employment Services Purchasing Hotline varied as it was dependant on the complexity of the question. The accuracy of each response was a priority to ensure potential tenderers received the correct information. All questions through the Hotline were required to be Probity cleared.

The average response time for a question raised through the Employment Services Purchasing Hotline in relation to the Request for Tender for Employment Services 2009-12 was 4.6 days.