

**SENATE STANDING COMMITTEE ON
EDUCATION, EMPLOYMENT AND WORKPLACE RELATIONS**

QUESTIONS ON NOTICE

Inquiry into the DEEWR Tender Process to award employment services contracts

EEWR_SIH_W44

Senator Humphries provided in writing.

Question

On the bottom of page 9 of its submission, CSSA poses, in dot point form, 5 areas of inquiry linked to the JSA tender.

Would the Department please provide the information sought in the dot points?

Answer

The response to the dot points is provided below.

- *The number and proportion of existing contract holders, for each of the seven former programs and overall that tendered.*

Stream Services

There are 95 existing Job Network providers.

- Of those providers 92 (97%) tendered to provide stream services.

There are 85 existing Community Work Coordinators.

- Of those providers 76 (89%) tendered to provide stream services.

There are 114 existing Personal Support Providers.

- Of those providers 96 (84%) tendered to provide stream services.

There are 80 existing Job Placement, Employment and Training providers.

- Of those providers 59 (74%) tendered to provide stream services.

There are 5 existing Green Corps providers.

- Of those providers 5 (100%) tendered to provide stream services.

NEIS Panel

There are 38 existing New Enterprise Incentive Scheme providers. Of those providers 29 (76%) tendered to provide Job Services Australia services, in particular to become a NEIS Panel member.

Harvest Labour Services

There are 9 existing Harvest Labour Service providers. Of those providers 9 (100%) tendered to provide Job Services Australia services, in particular Harvest Labour Services.

Overall

There are 280 existing providers of the seven programs. Of those providers 228 (81%) tendered.

- *The number and proportion of existing contract holders for each of the seven former programs and overall, that were allocated Job Services Australia contracts in their own right.*

For existing contract holders that were allocated Job Services Australia business in their own right:

Stream Services

There are 59 existing Job Network providers who have been awarded business in their own right.

- This is 62% of the existing Job Network providers.
- This is 80% of the existing Job Network providers who tendered in their own right.

There are 28 existing Community Work Coordinators who have been awarded business in their own right.

- This is 33% of the existing Community Work Coordinators.
- This is 68% of the existing Community Work Coordinators who tendered in their own right.

There are 34 existing Personal Support Programme providers who have been awarded business in their own right.

- This is 30% of the existing Personal Support Programme providers.
- This is 65% of the existing Personal Support Programme providers who tendered in their own right.

There are 21 existing Job Placement Employment and Training providers who have been awarded business in their own right.

- This is 26% of the existing Job Placement, Employment and Training providers.
- This is 68% of the existing Job Placement, Employment and Training providers who tendered in their own right.

There are 2 existing Green Corps providers who have been awarded business in their own right.

- This is 40% of the existing Green Corps providers.
- This is 100% of the existing Green Corps providers who tendered in their own right.

NEIS Panel

There are 22 existing New Enterprise Incentive Scheme providers who have been appointed to the NEIS Panel in their own right.

- This is 58% of the existing New Enterprise Incentive Scheme providers.
- This is 100% of the existing New Enterprise Incentive Scheme providers who tendered for the New Enterprise Incentive Scheme panel in their own right.

Harvest Labour Services

There are 5 existing Harvest Labour Service providers that have been awarded Harvest Labour Services business in their own right.

- This is 56% of the existing Harvest Labour Service providers.
- This is 83% of the existing Harvest Labour Service providers who tendered for Harvest Labour Services in their own right.

Overall

There are 88 existing providers that have been awarded business in their own right.

- This is 31% of existing providers.
- This is 69% of existing providers who tendered in their own right.

- *The number and proportion of existing contract holders, for each of the seven former programs and overall, that were allocated JSA contracts as part of an “owning” member of a consortium or newly formed entity*

For existing contract holders that were allocated Job Services Australia business as a tendering group member:

Stream Services

There are 12 existing Job Network providers who have been awarded business as a tendering group member.

- This is 13% of the existing Job Network providers.
- This is 80% of the existing Job Network providers who tendered as a tendering group member.

There are 11 existing Community Work Coordinators who have been awarded business as a tendering group member.

- This is 13% of the existing Community Work Coordinators.
- This is 92% of the existing Community Work Coordinators who tendered as a tendering group member.

There are 15 existing Personal Support Programme providers who have been awarded business as a tendering group member.

- This is 13% of the existing Personal Support Programme providers.
- This is 88% of the existing Personal Support Programme providers who tendered as a tendering group member.

There are 8 existing Job Placement, Employment and Training providers who have been awarded business as a tendering group member.

- This is 10% of the existing Job Placement, Employment and Training providers.
- This is 89% of the existing Job Placement, Employment and Training providers who tendered as a tendering group member.

There is 1 existing Green Corps provider who has been awarded business as a tendering group member.

- This is 20% of the existing Green Corps providers.
- This is 100% of the existing Green Corps providers who tendered as a tendering group member.

NEIS Panel

There are 7 existing New Enterprise Incentive Scheme providers who have been appointed to the NEIS Panel as a tendering group member.

- This is 18% of the existing New Enterprise Incentive Scheme providers.
- This is 100% of the existing New Enterprise Incentive Scheme providers who tendered as a tendering group member.

Harvest Labour Services

There is 1 existing Harvest Labour Service provider that has been awarded business as a Harvest Labour Services as a tendering group member.

- This is 11% of the existing Harvest Labour Service providers.
- This is 100% of the existing Harvest Labour Service providers who tendered as a tendering group member.

Overall

There are 30 existing providers who have been awarded business as a tendering group member.

- This is 11% of existing providers.
- This is 83% of existing providers who tendered as a tendering group member.

- *The number and proportion of existing contract holders, for each of the seven former programs and overall, that were listed as formal sub-contractors to new JSA contract holders*

For existing contract holders that were listed as formal sub contractors to new Job Services Australia contract holders:

Stream Services

There are 4 existing Job Network providers who have been listed as formal sub contractors to new Job Services Australia contract holders.

- This is 4% of the existing Job Network providers.
- This is 80% of the existing Job Network providers who tendered as a sub contractor.

There are 17 existing Community Work Coordinators who have been listed as formal sub contractors to new Job Services Australia contract holders.

- This is 20% of the existing Community Work Coordinators.
- This is 65% of the existing Community Work Coordinators who tendered as a sub contractor.

There are 19 existing Personal Support Programme providers who have been listed as formal sub contractors to new Job Services Australia contract holders.

- This is 17% of the existing Personal Support Programme providers.
- This is 54% of the existing Personal Support Programme providers who tendered as a sub contractor.

There are 15 existing Job Placement, Employment and Training providers who have been awarded listed as formal sub contractors to new Job Services Australia contract holders.

- This is 19% of the existing Job Placement, Employment and Training providers.
- This is 65% of the existing Job Placement, Employment and Training providers who tendered as a sub contractor.

There is 1 existing Green Corps provider who has been listed as formal sub contractors to new Job Services Australia contract holders.

- This is 20% of the existing Green Corps providers.
- This is 50% of the existing Green Corps providers who tendered as a sub contractor.

NEIS Panel

There are no existing New Enterprise Incentive Scheme providers who have been listed as a formal sub contractor to a NEIS Panel member.

Harvest Labour Services

There are 2 existing Harvest Labour Service providers that have been listed as a formal sub contractor to a Harvest Labour Services contract holder.

- This is 22% of the existing Harvest Labour Service providers.
- This is 100% of the existing Harvest Labour Service providers who tendered as a sub contractor.

Overall

There are 42 existing providers that have been awarded business as a subcontractor.

- This is 15% of existing providers.
- This is 58% of existing providers who tendered as a sub contractor.

- *The proportion of jobseekers in each ESA and each stream required to change providers.*

It is not possible to provide precise figures of job seekers in each ESA and each stream required to change providers prior to the commencement of Job Services Australia on 1st July 2009. The number of job seekers required to commence with Job Services Australia is determined by the numbers of job seekers currently being assisted, the numbers of job seekers flowing into assistance in the period up to 30 June 2009 and those job seekers becoming ineligible for assistance and leaving the provider case load. These dynamic factors combined mean that providing a prediction of the number of job seekers changing provider at the ESA level at this point in time would be potentially confusing.

Note 1: these figures do not include all organisations that will be delivering Job Services Australia from 1 July 2009, for example, the above categories do not include those providers who were a subcontractor or a member of a consortium under the previous program arrangement.

Note 2: organisations may appear in more than one category.