

**SENATE STANDING COMMITTEE ON
EDUCATION, EMPLOYMENT AND WORKPLACE RELATIONS**

QUESTIONS ON NOTICE

Inquiry into the DEEWR Tender Process to award employment services contracts

EEWR_SIH_W41

Senator Back provided in writing.

Question

What process will DEEWR adopt to determine the net benefit to the community of the new service provision over that which it has replaced?
Will this information be provided to the Senate Committee?

Answer

The design of Job Services Australia incorporates a range of features which increase the links between employment service providers and the communities in which they operate, in comparison to Employment Services Contract 3. There is an explicit requirement that providers work with local employers and communities to address local skills needs through training and well-targeted service provision. The Work Experience phase of the model greatly increases the breadth of activities available to job seekers, including easier access to voluntary work and other community-based activities to meet their obligations while participating in their communities. Job Services Australia also has an increased focus on social outcomes, particularly for the most disadvantaged job seekers.

There will be a comprehensive evaluation of Job Services Australia which will assess the effectiveness and efficiency of the new employment services from an overall perspective as well as evaluating separately its main components.

Release of this information would be subject to the normal Senate Estimates Committee processes.