

**SENATE STANDING COMMITTEE ON
EDUCATION, EMPLOYMENT AND WORKPLACE RELATIONS**

QUESTIONS ON NOTICE

Inquiry into the DEEWR Tender Process to award employment service contracts

EEWR_SIH_W26

Senator Siewert provided in writing.

Question

How many continuing providers have seen significant changes in their business levels?

Answer

Job Services Australia comprises integrated services that incorporate a much broader client base and require a broader range of service delivery options than existing individual programs.

Business under the current employment services is contracted differently depending on the program, such as point-in-time capacity, total number of places or business share of new client flows. These different concepts cannot be added together to compare with the business share for the integrated Job Services Australia arrangements.

Further, the current 137 Employment Service Areas (ESAs) have been redefined to 116 ESAs to better reflect natural labour markets and to follow Australian Bureau of Statistics Statistical Local Areas. This means business shares in the current ESAs cannot be compared directly with the ESAs for Job Services Australia.

Stream Services in Job Services Australia are demand driven. The number of job seekers in Stream Services assisted by a Provider will be affected by the number of job seekers registering with Centrelink, the provider's business levels in Employment Service Areas and job seeker choice.

As is the case with the current Job Network, the Department does not guarantee the level or type of Stream participants that will be referred to the provider.