

To, The Australian Senate,

I would like to air my disgust at the NAB's decision to off-shore thousands of back office jobs to India.

I have been a full time employee of the NAB for the past 15 years in a number of roles. This includes five years in branches (face to face roles) and the last ten years at Lending Services Queensland.

At the NAB, we have seen several departments off-shored to India including Credit Card & Personal Loan processing & People and Culture (PAC), a division of Human Resources. NAB is now in the process of off-shoring another 1500 Lending Services positions for what they say is to improve efficiency. I believe efficiency will not improve and further more, customer service to our bankers will deteriorate. I also believe the only reason NAB is off-shoring any jobs they can is primarily to cut costs...that is the bottom line!

I also find it hypocritical that the NAB have joined forces along with the other "big four" banks, with the government, in a move aimed at saving jobs and supporting the economy. If the NAB has a self conscience, it would not be involved in such a move.

I strongly believe that the Federal Government of Australia must act immediately to halt the continuation of any further job losses to off-shoring in all sectors of the economy. This is obviously to the governments benefit, as any increase in unemployment will result in increased funding for unemployment benefits and other social security payments.

It is time for the Federal Government to impose an off-shoring tax on these corporations such as the NAB. This tax should be charged at a rate multiplied by the number of jobs off-shored....it is in the Governments best interest!

I can understand small business laying off staff during the global credit squeeze as sales fall and profits diminish, but to off-shore jobs to save a few dollars is both unethical & un-Australian.

My final day of employment at the NAB is the 25th March 2009. As of this date, I will be removing all of my banking away from NAB and to a new bank which supports Australian workers. I will also be encouraging my family and friends to do the same.

For the sake of Australia's future, I urge you to take immediate action against such ruthless and greedy multinational organisations who should be leading by example by keeping jobs in Australia and supporting the domestic economy.

regards

Mark J Wilkins