Committee Secretary
Senate Economics Committee
Department of the Senate
PO Box 6100
Parliament House
Canberra ACT 2600
Australia

Dear Sir or Madam

Submission to the Senate Inquiry into the Australian Securities and Investments Commission (Fair Bank & Credit Card Fees) Amendment Bill 2008

I am employed by a private company run by my wife and me. The company has, with St George Bank, a cheque account with a linked on-line high interest account.

We also have a self-managed superannuation fund. The fund's bank account is with Macquarie Bank.

A few months ago a cheque written from our company cheque account to the superannuation fund was dishonoured because I had forgotten to transfer funds from the linked high interest account to the cheque account. St George Bank imposed a \$38 penalty fee and Macquarie imposed a \$15 penalty fee.

We did not contest the fees because the dishonour was my fault.

However, the incident prompted me to write to St George Bank suggesting that they institute a system whereby clients could elect to give the bank standing written permission to automatically transfer funds from a high interest account to the linked transaction account in circumstances where there were insufficient funds in the transaction account to cover a cheque or direct debit but where funds were available in the high interest account. I never received a response, despite sending a follow-up letter.

I would be happy for the bank to charge a reasonable fee for such transfers.

I believe Westpac already offers this kind of facility, but I might be wrong.

My submission is that all banks be forced to provide the facility if they do not already do so.

Yours faithfully

James Edward Rowley