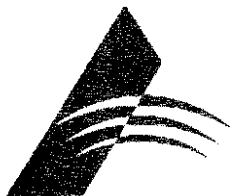


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27 October 2003

Mr Michael McLean
Secretary
ECITA References Committee
Parliament House
Canberra ACT 2600

Facsimile: (02) 6277-5818

Dear Mr McLean,

Senator Cherry requested the enclosed information regarding the statistics in the 2001/02 Competitive Safeguards Report for the purposes of the Committee's current reference on the Telstra (Transition to Full Private Ownership) Bill 2003. The Commission wishes to make this information available to all members of the Environment, Communications, Information Technology and the Arts Legislation Committee.

Firstly, the Commission is currently unable to provide the proportion of the 210 anti-competitive conduct complaints received in 2001/02 that involved Telstra. We are conducting further investigation into this disaggregation and hope to be able to provide you more detailed information in the near future. Secondly, of the 13 complaints that were progressed to substantive investigation in 2001/02, 9 involved Telstra. Finally, for 2001/02 13% of complaints received by the Commission were regarding telecommunications services. This figure fell to 10% for 2002/03.

I hope this information proves helpful.

Yours sincerely

Michael Cosgrave
General Manager
Telecommunications