

# major mail users

## **COMMENTS**

### **Postal Services Legislation Amendment Bill 2003**

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## **MEMBERSHIP OF MAJOR MAIL USERS**

Major Mail Users of Australia Limited works constructively to achieve a commercially realistic, mutually beneficial partnership between its members and Australia Post – and the fast developing alternative postal providers competing with Post.

### **Generator Members**

American Express International  
AMP Services  
ANZ Banking Group  
ASX Perpetual Registrars  
Australian Red Cross  
Australian Taxation Office  
Centrelink  
Commonwealth Bank of Australia  
Doubleday Australia  
Health Insurance Commission  
Innovations Direct  
Insurance Australia Group  
Medical Benefits Fund of Australia  
Mouth & Foot Painting Artists  
National Australia Bank  
National Roads and Motorists' Association  
Reader's Digest  
Roads & Traffic Authority of NSW  
Singtel Optus  
Telstra Corporation  
The Salvation Army  
Time Life Australia  
Viking Office Products  
Westpac Banking Corporation  
Wolters Kluwer Shared Services

### **Mailing House Members**

AP Mail Management  
Australia Mailing  
Canberra Mailing and Envelopes  
Cheque-Mates  
cmSolutions  
Computershare Document Services  
Dynamic Direct Mail  
Firstmail  
Future Sources  
GBM Logic  
Hannanprint  
HPA  
Integrated Mailing Services

Kings Mailing Service  
Leigh-Mardon  
Mail Communications  
Mail Marketing Works  
Mailing And Print Services  
McPhersons Printing Group  
Penfold Buscombe  
Permail  
PMP Print  
Post Data  
QM Technologies  
Salmat  
SecurityMail  
The Mailing House

**Supplier Members**

Acxiom  
Advanced Machine Technology  
Australian Envelopes  
Australian Paper  
Bowe Systec  
Camerons Envelopes Business Forms  
Candida Stationery  
Dataform Paper Processing Australia  
DataTools Pty Ltd  
Document Solutions International  
Exstream Pacific  
Fuji Xerox Australia  
GBC Australia  
Intech Solutions  
inTelmil exploreneT  
MailPack  
Oce-Australia  
PFE International (Australia)  
Pitney Bowes  
Printsoft Products  
QAS  
Scitex Digital Printing Asia Pacific  
Spicers Envelopes

## OVERVIEW COMMENTS

Two areas in particular are seen by Major Mail Users as being of immense importance:

- that of introducing ACCC (Australian Competition and Consumer Commission) oversight of Australia Post in accounting transparency matters which, hopefully, will see Australia Post providing accounting reports in line with segment reporting standards of the Australian accounting profession;
- that of providing the ACA (Australian Communications Authority) with power to monitor and report on Australia Post's quality of service

both measures will be of value to high volume users of Australia Post's services and will in no way affect their current monopoly of "letter" mail services.

## GENERAL COMMENTS

Over the past few months Major Mail Users was consulted by both the Minister's Office and the Department of Communications, Information Technology and The Arts as to our opinion on the above matters and we have appreciated the opportunity afforded to comment in that context.

We have reviewed the Bill, the overview statement of the Minister and the Explanatory Memorandum and do not wish to comment on the proposals other than to add our wholehearted support to the proposals relating to the ACCC and ACA referred to above.

As the representative body for the providers of more than three-quarters of Australia Post's Bulk Presort Mail volumes, we feel that those two changes would be of immense value for the consumers of Australia Post's services.

Other elements in the proposals are of no particular interest to our members whose main focus is on Bulk Presorted Mail.

## FURTHER INFORMATION FROM

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