
ABBREVIATIONS

ACA	Australian Communications Authority
ACCC	Australian Competition and Consumer Commission
ATUG	Australian Telecommunications Users Group
CSG	Customer Service Guarantee
CSP	carriage service provider
ISDN	Integrated Services Digital Network
NRS	National Relay Service
PSTN	public switched telephone network
RTIF	Regional Telecommunications Infrastructure Fund
TIO	Telecommunications Industry Ombudsman
TPA	<i>Trade Practices Act 1974</i>
USO	universal service obligation
USP	universal service provider