

# Appendix 1

## Submissions

- 1 Mr Bernie O'Connor
- 2 Ms Jo Tuck
- 3 Suncorp General Insurance
- 4 Mr Rod Longmire
- 5 Sequal Pty Ltd
- 6 Local Knowledge
- 7 Mr Richie Parsons
- 8 Stockbrokers Association of Australia
- 9 Confidential
- 10 Australasian Securities Dealers Association
- 11 Burrell Stockbroking and Superannuation
- 12 Industry Super Network
- 13 Chartered Secretaries Australia Ltd
- 14 Abacus - Australian Mutuals
- 15 Financial Ombudsman Service
- 16 Trustee Corporations Association of Australia
- 17 Professional Investment Services
- 18 Australian Institute of Superannuation Trustees
- 19 IOOF Holdings Limited
- 20 Associated Advisory Practices
- 21 The Association of Superannuation Funds of Australia Limited
- 22 The Treasury
- 23 Joint Accounting Bodies
- 24 Confidential
- 25 Joint Consumer Groups
- Supplementary Submission
- 26 Money Solutions Pty Ltd
- 27 SMSF Professionals' Association of Australia Limited
- 28 ASIC

- 29 ANZ Wealth
- 30 Corporate Superannuation Specialist Alliance
- 33 Mr Brian Williams, iFinancial Solutions
- 34 Consumers' Federation of Australia
- 35 Gold Coast Tourism Corporation Ltd
- 36 Classic Holidays
- 37 Australian Financial Markets Association
- 38 AustralianSuper
- 39 Insurance Council of Australia
- Supplementary Submission
- 40 Mr Russell Tym
- 41 Moneywise Global Pty Ltd
- 42 Matrix Planning Solutions
- 43 AMP Financial Services
- 44 LifeNet(WA) Financial Advice Pty Ltd
- 45 Australian Timeshare and Holiday Ownership Council Ltd
- 46 Wyndham Vacation Resorts Asia Pacific Pty Ltd
- 47 The Holiday Club
- 48 Boutique Financial Planning Principals Group
- 49 Paradigm Advice
- 50 FYG Planners Pty Ltd
- 52 Superpartners Pty Ltd
- 53 The Trust Company
- 54 Accord Vacation Club
- 55 Law Council of Australia
- 56 Queensland Tourism Industry Council
- 57 Mr Tim Wiedman, McCullough Robertson Lawyers
- 58 Financial Services Council
- 59 National Insurance Brokers Association of Australia
- 60 Vanguard Investments Australia Ltd
- 61 MLC and National Australia Bank
- 62 Financial Planning Association of Australia Limited
- 63 Accommodation Association of Australia

- 64 The Westpac Group
- 65 Macquarie Bank Limited
- 66 Association of Financial Advisers Ltd
- 67 Australian Bankers' Association Inc
- 68 Mr Robert Ross
- 69 Choice

### **Answers to Questions on Notice**

- 1 Answer from the Treasury to written questions on notice and question taken at public hearing, 24 January 2012, Sydney. Received 10 February 2012.
- 2 Financial Ombudsman Service: Intra-fund disputes. Received 15 February 2012
- 3 Financial Ombudsman Service: Annual Review 2008-9.  
Received 15 February 2012
- 4 Financial Ombudsman Service: Annual Review 2009-10.  
Received 15 February 2012
- 5 Answers from the Australian Securities and Investments Commission to questions taken at public hearing, 24 January 2012, Sydney. Received 28 February 2012.

### **Additional information received**

Financial Ombudsman Service, Timeshare disputes, received 13 February 2012

