Although only a small ideas for action, it may be worth including changes to make it compulsory for Franchisors to list previous Franchisees of their systems in the disclosure document. At the moment they are only required to list current and terminated Franchisees (Not Franchisee's that have decided not to renew, or that haven't been allowed to renew, or that have abandoned their business).

It may be worth seeking some parallels from other industries like say building.

- A builder has to be licenced,
- their work has implied warranties granted by the contracts act,
- there is a commission that will review complaints,
- builders can be ordered to rectify,
- their insurers will make them rectify, and
- their licences can be revoked if they are dodgy.

Damien Hansen