

Summary of Sub 25:

This submission comments that existing protections for franchisees are inadequate, because the high cost of litigation excludes most franchisees from being able to take legal action in the event that mediation with a franchisor does not result in an outcome acceptable to the franchisee. The submission suggests that alternative dispute resolution measures are required in the franchise sector, because the imbalance of power in the relationship between franchisor and franchisee disadvantages franchisees.

This submission is from a franchisee.