

From: Ross Freeman [redacted@optusnet.com.au]

Sent: Friday, 12 September 2008 5:31 PM

To: Committee, Corporations (SEN)

Subject: [redacted] complaint

Good Afternoon

I have only just heard about this submission regarding Franchising code of conduct enquiry.

My wife and I owned the Wollongong [redacted] Franchise for over 3 years, we had no end of problems with the franchisor to the point it cost us over \$30,000 in legal fees to sell and get away from this dishonest company, before we lost our marriage and our home.

I have no doubt that if a code of honest franchise practice were introduced and monitored, [redacted] would not have been able to take so much money from other franchisees either.

They have financially ruined many franchisees and thus families.

Ross Freeman

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