To Whom It May Concern,

I, , have been absolutely dismayed at the lack of regulatory response to the despicable nature of the banks in this Opes Prime affair. I have lost a substantial amount of money, some of it cash, lost a fiancé and lost my job over this. The lack of any empathy ANZ has been bluntly disgusting. Mike Smith was made aware of a potential suicide and did nothing, not even a humanitarian phone call and the person took his life leaving behind a wife and two daughters. The intermittent reinforcing over the past year is a disgrace and basically this has been the biggest crime of them all i.e. "wear the opposition down so that they'll accept anything". To then put a proposal forward where if successful, relinquishes the right of everyone seeking to prosecute the ANZ in the future is an outrage.

The banks own you too. They have it their way always. CBA's ten basis point interest rate rise recently demonstrates this. For God's sake stand up to the Banks' monopolising behaviour and at least show them who's boss. They deceived people who knew nothing of the small details of the contract/business they supported, profited from and willingly promoted duplicitously.

Yours sincerely,