

To the Senate Community Affairs Reference Committee

Inquiry into Hearing Health in Australia

I appreciate being given the opportunity to make this Submission on behalf of my daughter who has an intellectual disability, and was diagnosed with a hearing loss over 7 years ago.

In respect to (b) in the Terms of Reference

Hearing impairment for my daughter has meant an added responsibility and even though Hearing Aids are of assistance, it takes knowledge and patience from those who help her daily to manage the Hearing Aids.

We have received total support from Better Hearing Australia, 5 High St Traralgon VICTORIA in order to achieve suitable management and care of the Aids. The Hearing Advisor has been prepared to educate the Staff at the Long Term Residential Home where my daughter lives in Benalla, a rural city in Victoria. The result of this assistance has been appreciated.

c) Adequacy of access to Hearing Services.

It was necessary to change Service Provider due to the fact I was no longer able to travel long distances.

Finally we were able to find a clinic in Benalla which is more convenient.

This Service is supportive and attention is given to all our enquiries, without delay.

My daughter displays real patience in endeavoring
to overcome her Hearing Loss, so I trust this
beginning will produce further improvement
into Hearing Services and Research, which will
be of use to all who have a Hearing impairment.

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