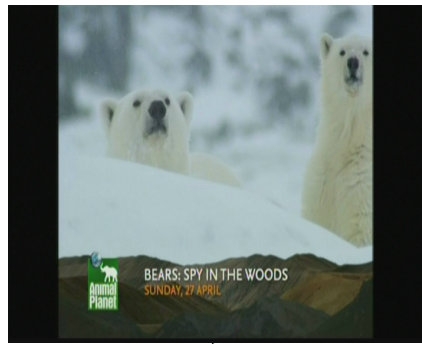


**APPENDIX 3(C) - BOX OFFICE ORDER PROCESS (Pay per view movies)**

There are two ways that customers can access the Box Office service.

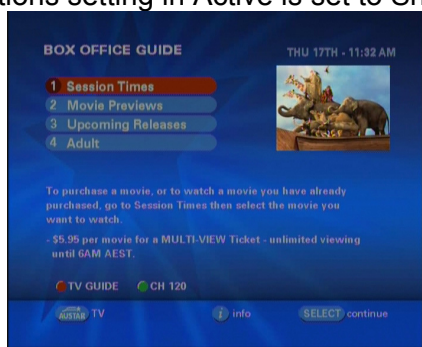
1. Pressing the Box Office button on the remote control from any channel or application
2. Tuning to channel 120 and pressing the Red Button to launch a overlay Box Office application.

1. Press [BOX OFFICE] from any channel



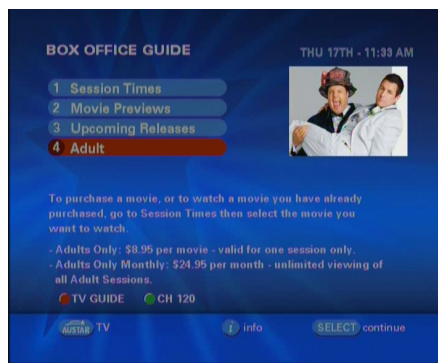
2. Scroll to menu item '4 Adult'

Note: The Adult menu item will only be displayed if the Adult Options setting in Active is set to Show.

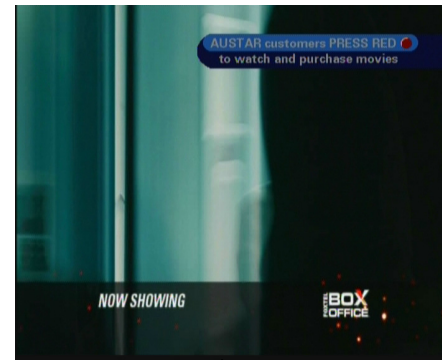


3. Press [SELECT] on the Adult menu item.

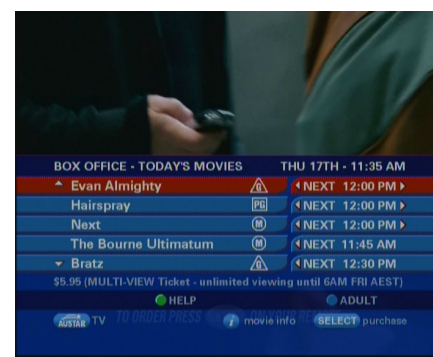
Note: The Adult Option will only be displayed if the Adult Options setting in Active is set to Show. The Account holder is able to block this setting so that the Adult option is not able to be viewed.



1. Press [RED] from channel 120 – Box Office

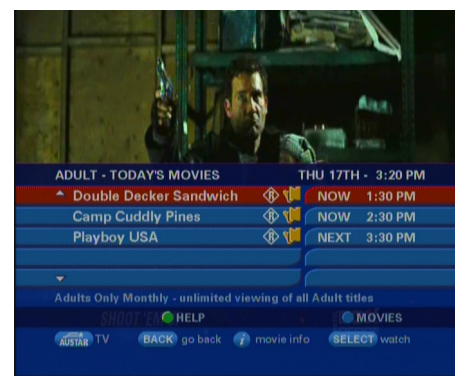


2. Press Red to launch Box Office movie listings



3. Press [BLUE] to display Adult listings. Scroll to a session and press [SELECT]

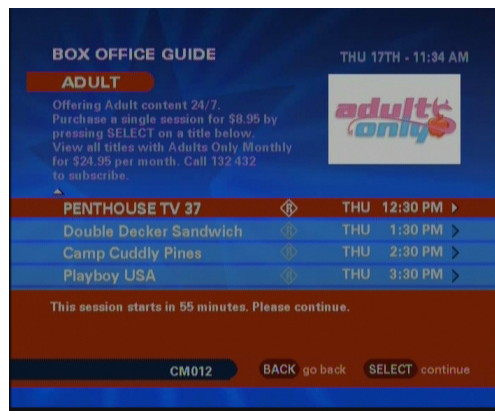
Note: The Blue button will only be displayed if Adult Options setting in Active is set to 'Show'. If it is set to 'Hide', the Adult's Options will not appear  
Adults Only Monthly subscribers will have tickets displayed next to all available sessions  
Highlight the session you would like to view and press [SELECT]



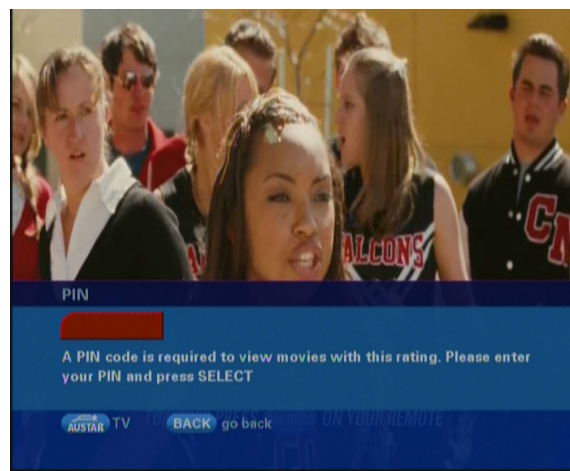
4. Highlight a session and press [SELECT]  
Adults Only Monthly subscribers will have tickets displayed next to all available sessions  
Highlight the session you would like to view and press [SELECT]



5, Press [SELECT] to go through the purchase process



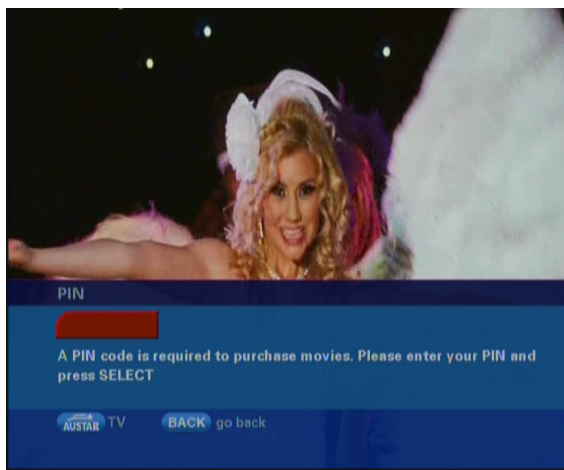
6. Request for **Classification** PIN  
(Due to AUSTAR's default Adults Only setting, this request will appear regardless of whether the customer has chosen to PIN protect R18+ content in Active)



User enters correct PIN



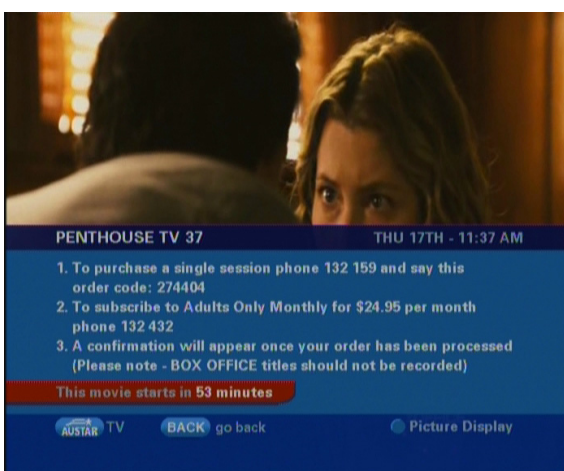
7. Request for **Purchase** PIN



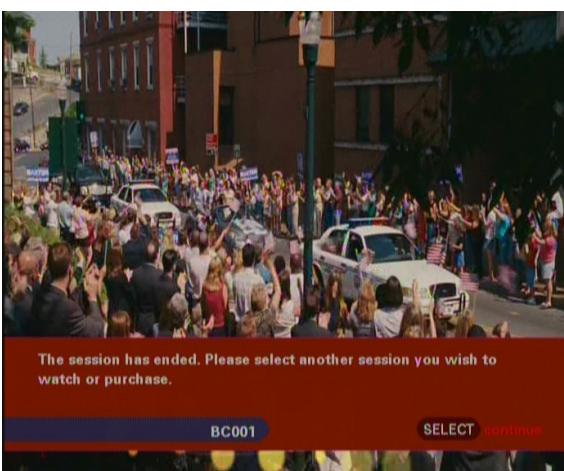
User enters correct PIN



8. The purchase information is now displayed  
Customer must call 132 159 and quote the order code



9. When the session ends the following message is displayed  
with the Box Office preview channel in the background



10. Pressing [SELECT] will take the customer back to the Adults Only session list where they may select another session and the process outlined above from Step 6 will repeat.



