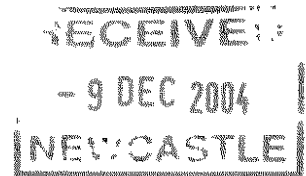


6 December 2004



Ms Kelly Hoare
MP Charlton
Suite 2
180 Main Road
Speers Point NSW 2284

Dear Kelly

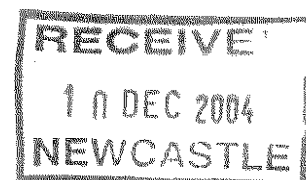
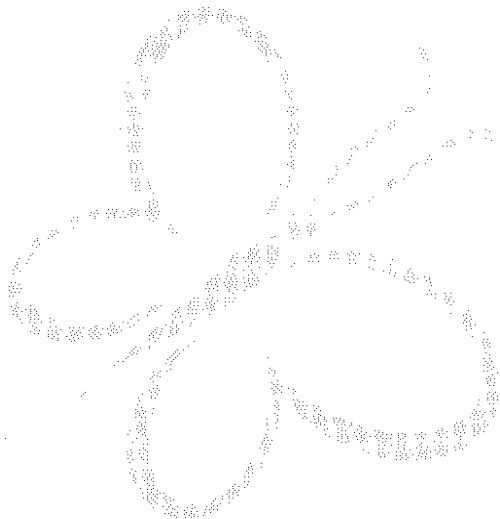
Please find enclosed a letter recently sent to the Department of Health and Ageing with regard to the increasing pressure for organisations such as Anglican Care to accept "younger people" into our residential care services.

This matter has been discussed at Board level, wherein it was requested that a copy of this letter be sent to you so that you are aware of this issue.

If you wish to discuss this matter further, please do not hesitate to contact me on 4958 0001.

Yours sincerely

Denis Byron
General Manager



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ABN 77 737 237 487

5 November 2004

Mr Paul Taranto
Delegate of the Secretary
Department of Health and Ageing
GPO Box 9848
SYDNEY NSW 2001

COPY

Dear Paul

Anglican Care is a significant provider of aged care services in both the Hunter and Central Coast areas. We are experiencing continuing and increasing pressure to accept "younger people" into our residential care services.

Anglican Care does have a policy not to accept people aged under 55 unless exceptional circumstances exist. I am conscious of the funding restraints of the system, and our mission at Anglican Care is to the aged. We have, in recent months, had to reject the applications of two people aged in their forties. We are very aware of our role in the community and our commitment to the financially and socially disadvantaged. These decisions were the correct ones on a contractual and legal ground, however, the contingent damage to our reputation is causing great angst to the Board, Executive and Staff of Anglican Care. These circumstances, in all probability, will continue to increase and Anglican Care seeks direction and advice on these challenges.

The two applications we rejected were one person with a diagnosis of Huntingtons Chorea and the other was a person suffering end stage renal failure, coupled with severe dementia.

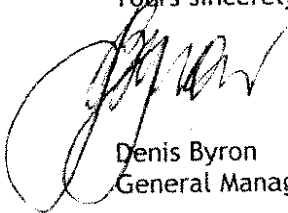
There is no doubt we are all compassionate people but the decisions to reject these people have been made against some of our values. The decision to admit would have put Anglican Care in conflict with the Department's stated position on these sufferers.

I am bringing these matters to your attention in an attempt to raise the profile of these needy people, who have clear and real health needs that are unable to be met in the community.

We hope this letter will stimulate a positive response from the Department to develop, with others, strategies to deal with these people.

Anglican Care would be available to discuss any aspects of this issue, and if you require to discuss any aspects of the people involved, please contact Anglican Care's Director of Care Services, Louise Watters on 4958 0013.

Yours sincerely



Denis Byron
General Manager

cc: *Anglican Care Board Members*
Ms Louise Watters, Director of Care Services

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