

## APPENDIX 1

### LIST OF PUBLIC SUBMISSIONS, TABLED DOCUMENTS AND OTHER ADDITIONAL INFORMATION AUTHORISED FOR PUBLICATION BY THE COMMITTEE

- 1 McEvoy, Mr John Myles (VIC)
- 2 Shoalhaven Community Options Program (NSW)
- 3 Spencer, Ms Geraldine (ACT)
- 4 Addicott, Ms Glenda (VIC)
- 5 Crofton, Ms Christine
- 6 Samuels, Mr Anthony (NSW)
- 7 Williams, Ms Nuala
- 8 Horton House (NSW)
- 9 Foy, Ms Gayl (NSW)
- Supplementary information*
- Additional information dated 17.12.04
- 10 Smith, Ms Vicky (VIC)
- 11 Nirta, Ms Cathy (SA)
- 12 Amato, Ms Rebecca (VIC)
- 13 Inner West 5 Home and Community Care (HACC) Forum (NSW)
- 14 Winterton, Dr Peter (WA)
- 15 Howes, Mr Ian (VIC)
- 16 Older Persons Action Centre (VIC)
- 17 Hellard, Ms Janine (VIC)
- 18 Hunter Brain Injury Service (NSW)
- 19 Healthy Ageing Project of Metropolitan Domiciliary Care (SA)
- Supplementary information*
- Healthy Ageing Nutrition Project provided at hearing 22.2.05
- 20 Etchells, Ms Richelle (WA)
- 21 Name withheld
- 22 Habourside Haven Villages (NSW)
- 23 West, Ms Raelene (VIC)
- 24 McCusker, Dr Elizabeth (NSW)
- 25 Nambucca Valley Community Services Council Inc (NSW)
- 26 ACROD Limited (ACT)
- 27 Thompson, Mr Rod (NSW)

- 28 Price, Dr Kay; Alde, Ms Pamela; Provis, Dr Chris; Harris, Dr Roger; Stack, Dr Sue (SA)
- 29 Stewart, Ms Nell (VIC)
- 30 Best, Ms Donna (QLD)
- 31 Royal Rehabilitation Centre Sydney (NSW)  
*Supplementary information*
- Summary of opening statement provided at hearing 19.8.04
- 32 Greenacres Association (NSW)
- 33 Deckys, Ms Dian (QLD)
- 34 Deckys, Mr Aaron (QLD)
- 35 Hunter Brain Injury Respite Options Inc (NSW)
- 36 Silver Chain (WA)  
*Supplementary information*
- Info sheet on Home Independence Program provided at hearing 23.2.05
- 37 Centre for Research into Aged Care Services (WA)  
*Supplementary information*
- Two papers on improving health and quality of life of older people provided at hearing 23.2.05
  - Additional information received following the hearing dated 23.02.05; 1.3.05 and 7.3.05
- 38 Stanley, Ms Ingrid (SA)
- 39 Patricia Gladwell Aged Care Service (VIC)
- 40 Boardman, Mr Peter (VIC)
- 41 Southern Health (VIC)  
*Supplementary information*
- ABI Slow to Recover program provided at hearing 26.4.05
- 42 Motor Neurone Disease Association of NSW (NSW)
- 43 Ethnic Child Care Family and Community Services Co-op (NSW)
- 44 National Centre for Vocational Education Research Ltd (NCVER) (SA)
- 45 Winkler, Ms Dianne (VIC)  
McKay, Dr Roderick & McDonald, Ms Regina (NSW)  
*Supplementary information*
- Additional information received 30.5.05
- 46 McKay, Dr Roderick & McDonald, Ms Regina (NSW)  
*Supplementary information*
- *How to help depressed older people living in residential aged care*, article from International Psychogeriatrics provided at hearing 11.3.05

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- 47 Karingal Inc (VIC)  
*Supplementary information*
- Presentation in response to ToR (c) provided at hearing 26.4.05
- 48 Elphick, Mrs Beverley (ACT)
- 49 Townley, Ms Faye (VIC)
- 50 Kilmore & District Hospital (VIC)
- 51 Royal District Nursing Service (VIC)
- 52 Brotherhood of St Laurence (VIC)
- 53 Ashfield Municipal Council (NSW)  
*Supplementary information*
- Additional information received following the hearing dated 13.09.04
- 54 St Bartholomew's House Inc (WA)
- 55 Chrzescijanski, Ms Deirdre (QLD)
- 56 Younger People in Aged Care Alliance (QLD)  
*Supplementary information*
- Additional information received 4.5.05 following hearing
- 57 UnitingCare Australia (ACT)  
*Supplementary information*
- Opening statement provided at hearing 11.2.05
- 58 Palliative Care Victoria Inc (VIC)
- 59 Health Services Union (NSW)
- 60 Darwin Community Legal Service Aged & Disability rights Team (NT)
- 61 Melbourne Citymission (VIC)
- 62 Gippsland Carers Association Inc (VIC)
- 63 Australian Huntington's Disease Association (NSW) Inc (NSW)
- 64 Kapp, Ms Robyn (NSW)
- 65 Langdown, Mr Nathan (QLD)
- 66 Australian Nursing Federation (Vic) Branch (VIC)  
*Supplementary information*
- Letter to ANF from member re unpaid entitlements provided at hearing 27.4.05
  - Additional information received following hearing dated 10.5.05
- 67 Barwon South West Acquired Brain Injury Network (VIC)
- 68 Brain Tumour Australia Inc (ACT)
- 69 Multiple Sclerosis Society of New South Wales (NSW)  
*Supplementary information*
- Additional information following hearing , dated 19.8.04
- 70 Office of the Public Advocate, South Australia (SA)
- 71 Royal College of Nursing, Australia (RCNA) (ACT)

- 72 Australian Physiotherapy Association (APA) (VIC)  
*Supplementary information*
- Info folder on physiotherapy for older Australians in residential aged care facilities and APA standard for minutes of physio care provided at hearing 27.4.05
- 73 Benetas (VIC)
- 74 Australian Nursing Homes and Extended Care Association Limited (ANHECA) (ACT)
- 75 Mental Health Co-ordinating Council (NSW)
- 76 Witherby, Mr Angus (NSW)
- 77 Motor Neurone Disease Association of Victoria Inc (VIC)
- 78 Ballarat District Nursing & Healthcare Inc (VIC)
- 79 Combined Pensioners and Superannuants Association of NSW Inc (NSW)
- 80 Australian Society for Geriatric Medicine (NSW)  
*Supplementary information*
- Additional information received following the hearing dated 1.9.04
- 81 Spinal Cord Injuries Australia (NSW)
- 82 Ethnic Communities' Council of Victoria Inc (VIC)
- 83 Giles, Ms Renee (VIC)
- 84 Cox, Mr Ian (VIC)  
*Supplementary information*
- Statements of concern and book 'To Helen with love' provided at hearing 26.4.05
- 85 Carrington Centennial Trust (NSW)
- 86 Bloor, Geoffrey on behalf of a group of social workers in Adelaide southern metropolitan area (SA)
- 87 Australian Huntington's Disease Association (National) (NSW)
- 88 Geriaction (NSW)
- 89 Nurses Board of Western Australia (WA)
- 90 Villamanta Legal Service (VIC)
- 91 McRae, Mrs Jackie (NSW)  
*Supplementary information*
- Additional information received dated 20.01.05
- 92 Southern Cross Care (Tasmania) Inc (TAS)  
*Supplementary information*
- Additional information received following hearing dated 3.5.05
- 93 Ginnivan, Mr Denis (NSW)
- 94 Lyndoch Residential & Community Care (VIC)
- 95 Queensland Nursing Council (QLD)
- 96 Cardinia Shire Council (VIC)
- 97 Ryan, Ms Margaret (VIC)

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- 98 Resthaven Incorporated (SA)
- 99 Habermann, Mr Daniel (QLD)
- 100 Aged Care Assessment Service Victoria (VIC)
- 101 Municipal Association of Victoria (VIC)
- Supplementary information*
- Additional information following hearing received 10.5.05
- 102 Neuro-Oncology Group of NSW (NSW)
- Supplementary information*
- AIHW stats re disability incidence by age provided at hearing 11.3.05
- 103 Ryan, Ms Moira (NSW)
- 104 Osborn Sloan & Associates Pty Ltd (VIC)
- 105 Aged Care Standards and Accreditation Agency Ltd (NSW)
- Supplementary information*
- Additional information received 27.5.05
- 106 Baw Baw Shire Council (VIC)
- 107 Moseby, Ms Sally (VIC)
- 108 Saltarelli, Ms Lynda (VIC)
- 109 Brain Injury Association of Tasmania (TAS)
- 110 Brain Injury Rehabilitation Unit, Liverpool Health Service (NSW)
- Supplementary information*
- Copy of a draft report *Forced Choices: Accommodation in NSW for adults with high care needs after Traumatic Brain Injury*, commissioned Motor Accident Authority provided following hearing, received 8.6.05
- 111 Carers Australia (ACT)
- 112 Ward, Mr John (NSW)
- 113 Kelly, Ms Dianne (QLD)
- 114 Lutheran Aged Care (NSW)
- 115 Macarthur Aged & Disability Forum (NSW)
- 116 Blue Care (QLD)
- 117 Lismore City Council (NSW)
- 118 Alzheimer's Australia (ACT)
- 119 ABI Behaviour Consultancy (VIC)
- 120 Adelaide North East Division Regional Medication Advisory Committee (MAC) (SA)
- Supplementary information*
- Papers: Accurate Therapy from Acute Care to Community, Owing Scripts in residential Aged Care; Quality Use of Medicines in Residential Aged Care provided at hearing 22.2.05
  - Additional information received following hearing dated 7.3.05

- 121 Office of the Public Advocate, Vic (VIC)
- 122 Health Services Union of Australia (VIC)  
*Supplementary information*
- Additional information received following hearing dated 2.5.05
- 123 Nicholson, Noreen and co-signatories (VIC)
- 124 LHMU (Liquor Hospitality and Miscellaneous Union) (NSW)  
*Supplementary information*
- Opening statement and personal statements by Sandra Leggieri, Stan Rosenberg, Jane Slater and Bill Morgan-Harry; Phone-in survey and NACA Principles for staffing levels and skills mix in aged care settings provided at hearing 18.3.05
  - Additional information dated 27.4.05 provided following hearing 18.3.05
- 125 Aged and Community Services SA&NT (SA)  
*Supplementary information*
- Additional information following hearing dated 4.3.05
- 126 Inability Possability Incorporated (VIC)  
*Supplementary information*
- Young people with an ABI requiring high levels of care provided at hearing 26.4.05
- 127 Australian Nursing and Midwifery Council (ACT)
- 128 Hudson, Associate Professor Rosalie (VIC)  
*Supplementary information*
- Supplementary submission received 13.01.05
- 129 Australian Medical Association Limited (ACT)  
*Supplementary information*
- Opening statement provided at hearing 11.2.05
- 130 Elleray, Mr John (NSW)
- 131 Underwood, D (QLD)
- 132 Cullen, Ms Carol (QLD)
- 133 Gilbert, Ms Cherrilyn (QLD)
- 134 Davis, S J (QLD)
- 135 Stewart, Ms Tess (QLD)
- 136 Massie, Mrs M (QLD)
- 137 Cheah, Dr James W (QLD)
- 138 Moir, Mr Simon (QLD)
- 139 Owers, Mr Anthony and Owers, Mrs Christine (NSW)
- 140 Owers, Mr Noel (QLD)
- 141 Gromm, Mr Suewyan (QLD)
- 142 Schmitz, Ms Margaret (QLD)
- 143 Owers, Mr Gregory (QLD)
- 144 Martin, Ms Teresa (QLD)

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- 145 Griffin, D J (QLD)
- 146 Bainbridge, M (QLD)
- 147 Kelly, Ms Sarah (QLD)
- 148 Thomas, Mr Darren (QLD)
- 149 Fuller, Mr Gordon  
Way-Fuller, Mrs Margaret  
Way, Mr Cameron (NSW)
- Supplementary information*
- Additional information dated 28.2.05 and 1.3.05
- 150 Victorian Association of Health & Extended Care (VAHEC) (VIC)
- 151 Mullett, Mr Doug (VIC)
- 152 Warn, Ms Patti (NSW)
- 153 Read, Ms Lorraine (NSW)
- 154 Morgan, Ms Jean (NSW)
- 155 National Disability Administrators (QLD)
- 156 ParaQuad Victoria (VIC)
- 157 Headway Victoria (VIC)
- 158 Advocacy Tasmania (TAS)
- 159 Tandara Lodge Community Care Inc (TAS)
- 160 National Alliance of Young People in Nursing Homes (VIC)
- Supplementary information*
- Supplementary submission dated 15.4.05
  - Statement by and correspondence about Ms Vicki Smith provided at hearing 26.4.05
  - Additional information dated 30.5.05
- 161 Kendig, Professor Hal (NSW)
- 162 Baptistcare (WA)
- 163 Armstrong, Ms Jan (NSW)
- 164 Physical Disability Council of Australia Ltd (PDCA) (QLD)
- 165 Tasmanian Council of Social Service Inc (TasCOSS) (TAS)
- 166 Catholic Health Australia (ACT)
- Supplementary information*
- Opening speech notes provided at hearing 11.2.05
- 167 ACT Disability, Aged and Carer Advocacy Service Inc (ADACAS) (ACT)
- Supplementary information*
- Supplementary submission received 7.2.05
  - Additional information following hearing 11.2.05, dated 1.4.05
- 168 Department of Family and Community Services (ACT)
- Supplementary information*
- Additional information received 20.6.05

- 169 Ball, Ms Alaine (VIC)
- 170 Aged and Community Services Association of NSW & ACT (NSW)  
*Supplementary information*
- Additional information received following the hearing dated 4.3.05
- 171 O'Sullivan, Mr Damian (VIC)
- 172 Australian Council of Social Service (ACOSS) (NSW)
- 173 Aged and Community Services Australia (VIC )
- 174 COTA National Seniors (VIC)
- 175 MS Society of Victoria and Australian Home Care Services (VIC)
- 176 Barker, Ms Helen (VIC)
- 177 Barker, Ms Angela (VIC)
- 178 Ethnic Communities' Council of NSW (NSW)
- 179 NSW Nurses' Association (NSW)
- 180 Victorian Government (VIC)  
*Supplementary information*  
Reports:
- Strategic Directions in Assessment Victorian HACC Program, October 2004
  - Ideas for the future of community care in Victoria, August 2004
  - Who gets HACC, A statistical overview in Victoria 2002-03
  - Response to issues raised By the Commonwealth's Community Care Review, October 2003
  - Improving care for older people, 2003
- provided at hearing 27.4.05
- 181 Public Advocate – Queensland (QLD)  
*Supplementary information*
- Further submissions provided at hearing 18.3.05
- 182 Victorian Healthcare Association Limited (VIC)
- 183 McKenna, Ms Lucille (NSW)
- 184 Dietitians Association of Australia (ACT)
- 185 Nolan, Ms Mary (VIC)  
*Supplementary information*
- Additional information received 1.2.05 and 7.4.05
  - Statement provided at hearing 26.4.05
- 186 Queensland Nurses Union (QLD)  
*Supplementary information*
- Further submissions and article on nursing workloads: the result of a study of Queensland nurses provided at hearing 18.3.05
- 187 Benevolent Society (NSW)
- 188 Headstart Community Access Programme Inc (NSW)

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- 189 Queensland Divisions of General Practice (QLD)
- 190 HOPES Inc (TAS)  
*Supplementary information*
- Additional information following hearing 28.4.05, dated 2.5.05
- 191 Department of Health and Ageing (ACT)  
*Supplementary information*
- Additional information following hearing 11.2.05, dated 18.2.05 and 26.5.05
  - Additional information received 20.5.05, 29.5.05 and 20.6.05
- 192 Disability Services Commission Western Australia (WA)
- 193 Queensland Government (QLD)
- 194 Curran, Ms Roslyn (NSW)
- 195 Horniblow, Mrs Barbara (VIC)
- 196 Aged Care Queensland Incorporated (QLD)
- 197 Wide Bay Division of General Practice (QLD)
- 198 Aged Care Lobby Group (SA)  
*Supplementary information*
- Additional evidence and Issues of concern provided at the hearing 22.2.05
  - Supplementary submission received 21.6.05
- 199 Care Leavers of Australia Network Inc (CLAN) (NSW)
- 199 Care Leavers of Australia Network Inc (CLAN) (NSW)
- 200 Tasmanian Government (TAS)
- 201 Australian Nursing Federation (ANF) (ACT)  
*Supplementary information*
- Wage parity table and Nursing workforce in Australia, September 2004 provided at hearing 11.2.05
- 202 Department of Ageing, Disability & Home Care and NSW Health (NSW)  
*Supplementary information*
- Overheads relating to submission provided at hearing 19.8.04
- 203 The NSW Aged Care Alliance (NSW)  
*Supplementary information*
- Briefing notes on traineeship for ENs in aged care provided at hearing 11.3.05
- 204 Council of Social Service NSW (NCOSS) (NSW)
- 205 Victorian Brain Injury Recovery Association Inc (VBIRA) (VIC)  
*Supplementary information*
- Introductory statement, 'Making New Connections', assessment and entry to nursing homes and hostels of younger people with disabilities provided at hearing 26.4.05
- 206 NSW Retired Teachers Association (NSW)
- 207 Australian Psychological Society (VIC)

- 208 National Rural Health Alliance (NSW)  
*Supplementary information*  
• Opening statement provided at hearing 11.2.05
- 209 Community Care Coalition (VIC)
- 210 DSP Australia Inc (VIC)
- 211 Duncan, Dr Norma Jean (NSW)
- 212 Grundell, Erica and Reilly, Mr Richard (VIC)
- 213 Cullinan, Chris (VIC)
- 214 Lions Club of Sunbury Elderly Peoples Home Incorporated (VIC)
- 215 O'Loughlin, Ms Chris (SA)
- 216 Hornberg, Ms Tanya (QLD)
- 217 No submission
- 218 The New South Wales Council for Intellectual Disability (NSW)
- 219 Neill, Ms Tanya (NSW)
- 220 McIntyre, Mr John (ACT)
- 221 Zaharopoulos, Desi
- 222 Gladman, Ms Catherine (ACT)
- 223 Gellatly, Mr Barry and Mrs Jan (VIC)
- 224 Fronditha Care Inc and DutchCare Ltd (VIC)
- 225 Tierney, Dr Joan (VIC)
- 226 McCormack, Ms Eileen (VIC)
- 227 MS Society of Tasmania (TAS)
- 228 National Brain Injury Foundation (ACT)
- 229 The Mary Ogilvy Homes Society (TAS)
- 230 Bennett, Ms Sarah (NSW)
- 231 Schoenheimer, Ms Ruth
- 232 Disability Action Inc (SA)  
*Supplementary information*  
• Revised submission provided at hearing 22.2.05
- 233 Anglican Care (NSW)
- 234 Office of the Public Guardian (NSW)
- 235 NSW Catholic Social Welfare Committee (NSW)
- 236 Seadon, Ms Amy (VIC)
- 237 Saul, Mr Edward (NSW)  
*Supplementary information*  
• Additional information received on various dates
- 238 Greening, Ms Janine (VIC)

- 239 Sargent, Dr Leisa  
Harley, Associate Professor Bill  
Allen, Ms Belinda (VIC)
- 240 The Totally and Permanently Disabled Soldiers' Association (NSW)
- 241 Legacy Coordinating Council (VIC)
- 242 Clements, Mr William James and Mrs Marie Edith (NSW)
- 243 Aged Care Crisis Team (VIC)

### **Additional information**

**Bentleys MRI (Qld) Pty Ltd and James Underwood and Associates Pty Ltd**  
The 2003/04 National Residential Aged Care Survey

**Brightwater Care Group, WA**  
Service profile of facilities at Ellison House and Maylands

**Doutta Galla Aged Services**  
Response to comments made at public hearing on 26 April, dated 5 May 2005

**MS Society of WA**  
Information folder

**National Aged Care Alliance**  
Principles for staffing levels and skills mix in aged care settings, December 2004

**Village Life Ltd**  
Information on operations and objectives, 11 March 2005

