APPENDIX 3

ISSUES RAISED IN SUBMISSIONS RESPONDING TO ANF QUESTIONNAIRE

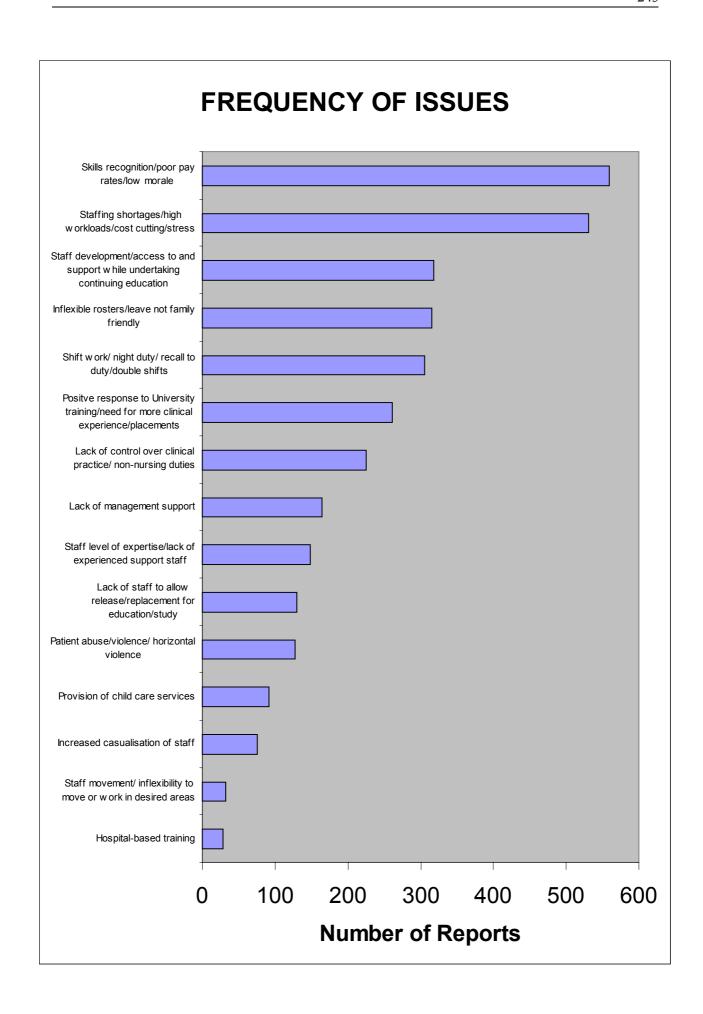
The ANF and some State branches circulated a questionnaire based on the Committee's terms of reference to its members for completion and submission to the Committee. The Committee received 658 submissions from individual nurses in response to this questionnaire.

The questions contained in this questionnaire are listed below, although there was some variation across the States in which questions were used.

- Q1. Briefly describe your current work situation, and factors impacting on the working lives of nurses. (Qld, Vic, ACT, Tas)
- Q2. What strategies do you think would assist in the recruitment and retention of nurses? (Qld, Vic, ACT, Tas)
- Q3. What changes do you think would assist the interface between universities and the health system and better prepare nurses to meet future labour force needs? (Tas)
- Q4. What has been successfully introduced recently to improve the recruitment and retention of nurses? (Vic)
- Q5. What is still wrong with the system? (Vic)
- Q6. What else can be done to address these shortfalls (eg education, scholarships)? (Vic).

The following information provides a listing of the general issues and concerns most commonly expressed by the nurses in response to the questionnaire, together with a profile of the respondents by area of practice, nursing specialty, length of nursing service and years they expect to remain in nursing.

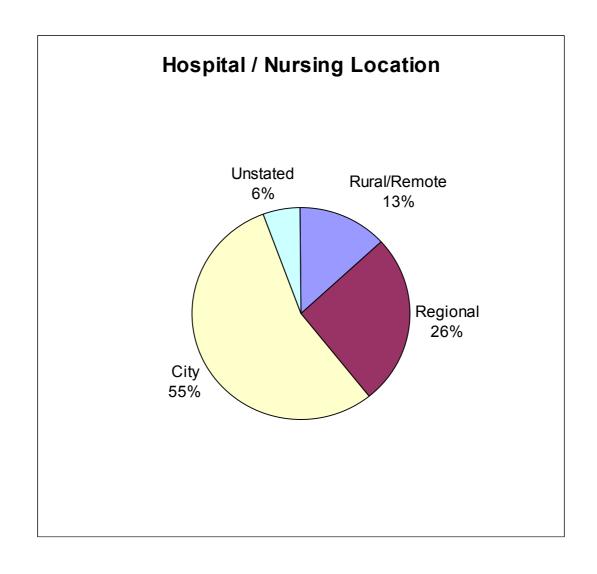
| General issues/concerns most commonly expressed in nurse responses | No. | % |
|---|-----|-------|
| Skills recognition/poor pay rates/low morale | 559 | 85.0% |
| Staffing shortages/high workloads/cost-cutting/stress | 531 | 80.7% |
| Staff development/access to and support while undertaking continuing education | 318 | 48.3% |
| Inflexible rosters/leave not family friendly | 316 | 48.0% |
| Shift work/night duty/recall to duty/double shifts | 305 | 46.4% |
| Positive response to University training/need for more clinical experience/placements | 261 | 39.7% |
| Lack of control over clinical practice/non-nursing duties | 225 | 34.2% |
| Lack of management support | 164 | 24.9% |
| Staff level of expertise/lack of experienced staff support | 149 | 22.6% |
| Lack of staff to allow release/replacement for education/study | 130 | 19.8% |
| Patient abuse/violence/horizontal violence | 127 | 19.3% |
| Provision of child care services | 92 | 14.0% |
| Increased casualisation of staff | 76 | 11.6% |
| Staff movement/inflexibility to move or work in desired areas | 32 | 4.9% |
| Hospital-based training | 28 | 4.3% |
| Total number of respondents | | 658 |



Profile of nurses who responded to the questionnaire

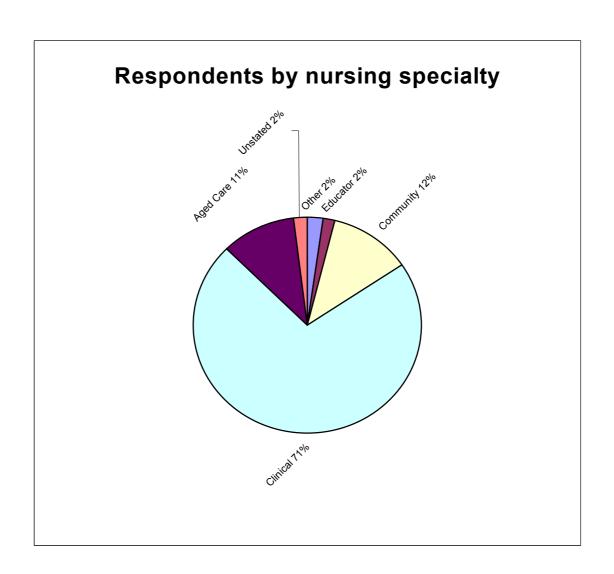
Location of Practice

| Hospital/ nursing location | City | Regional | Rural/ Remote | Unstated | Total |
|----------------------------------|-------|----------|------------------|----------|-------|
| Total for each area | 362 | 171 | 87 | 38 | 658 |
| Percentage | 55.1% | 26.0% | 13.2% | 5.6% | 100% |



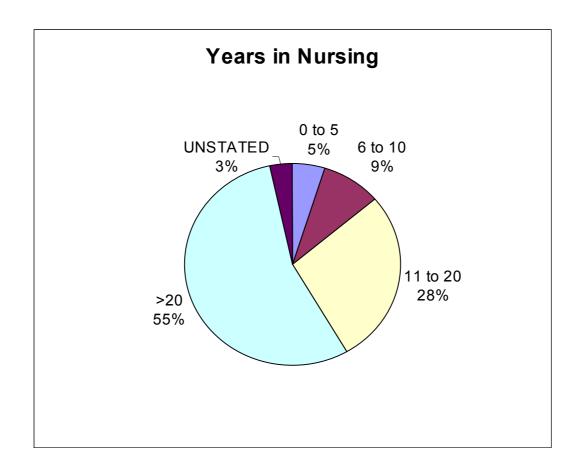
Nursing position

| Nursing speciality | Clinical | Community | Aged Care | Educator | Other | Unstated | Total |
|--------------------|----------|-----------|-----------|----------|-------|----------|--------|
| | 472 | 77 | 70 | 10 | 15 | 13 | 658 |
| Percentage | 71.8% | 11.7% | 10.7% | 1.5% | 2.3% | 2.0% | 100.0% |



Length of nursing service

| Years in nursing | 0 to 5 | 6 to 10 | 11 to 20 | >20 | Unstated | Total |
|------------------|--------|---------|----------|-------|----------|-------|
| Respondents | 33 | 59 | 182 | 361 | 22 | 658 |
| Percentage | 5.0% | 9.0% | 27.7% | 54.9% | 3.3% | 100% |



Years expected to remain in nursing

| Years expecting to remain in nursing | 0 to 5 | 6 to 10 | 11 to 20 | >20 | Unstated | Total |
|--------------------------------------|--------|---------|----------|-----|----------|-------|
| Totals | 170 | 148 | 149 | 34 | 157 | 658 |

