

Dear Senators,

I would like to bring to your attention the difficulty in getting good broadband service. Telstra's ownership of Foxtel cable network have monopolised fixed broadband in the area I live even though I live in Bella Vista, Sydney. I am only able to subscribe to Telstra Foxtel broadband network as all other wireless networks available in this area (including OPTUS, Unwired etc) have very limited download limits.

Telstra is supplying fixed services to our suburb (Bella Vista) using Alcatel Remote Integrated Multiplexers as we are approx 6 kms from Castle Hill exchange. These equipments have not been upgraded to Alcatel ADSL equipment since the RIMs were installed in mid 1990s. Not only the cost of Foxtel broadband is high (\$69.90) but the speed and service very low. Telstra is able to provide a copper cable from Castle Hill Line depot (from the industrial area) where the distance will be less than 2kms. However it is not in their business interests to do so as other Broadband providers such as TPG etc then will have access our area thereby Telstra losing some their business in our area.

I am sure there are instances similar to our case around the country please make sure when NBN comes into effect these are rectified as there are enough conduits and network available in our area however these difficulties are created by good business plans of single vertical supplier.

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