

## **CASHLESS DEBIT CARD (CDC) AND INCOME MANAGEMENT SUMMARY**

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### **Notes**

1. Any variance from data reported prior to 28 August 2015 is due to a change in reporting method for the Income Management program to conform to the Australian Statistical Geography Standard (ASGS). The data represents the current residential address of income managed customers within designated statistical area(s). Any inconsistencies from data reported previously can be attributed to the fact that customers may have moved from the location where they were originally triggered onto the program.
2. To prevent customers from being identified, numbers below 5 (<5), or numbers that would identify groups of less than 5, are not provided (n/p).
3. Full time students receiving ABSTUDY or Austudy are not included in the granted exemptions, full-time student data, as those payments are not subject to the Disengaged Youth or Long Term Welfare Payment Recipient Measures of Income Management.

**Table 1.1: Total number of active CDC participants as at 30 August 2019, including Indigenous indicator**

	Indigenous*	Not Identified Indigenous	Total	Indigenous Proportion
Bundaberg and Hervey Bay	948	4,808	5,756	17%
Goldfields	1,550	1,802	3,352	46%
East Kimberley	1,236	269	1,505	82%
Ceduna	697	237	934	75%
<b>Total</b>	<b>4,431</b>	<b>7,116</b>	<b>11,547</b>	<b>38%</b>

\* This data reflects the number of people who identify as being Indigenous. People who do not identify as Indigenous or choose not to respond to this question are not included.

**Table 1.2: Total number of Indue cards sent to CDC customers as at 30 August 2019**

	Ceduna*	East Kimberley*	Goldfields*	BHB*	Total**
Total Indue cards** sent to Cashless Debit Card participants	5,469	10,637	8,940	8,330	<b>33,376</b>

**Table 1.3: Total number of people granted wellbeing exemptions from the CDC as at 30 August 2019**

	Ceduna*	East Kimberley*	Goldfields*	BHB*	Total
Total participants exempt***	31	33	95	7	<b>166</b>

**Table 1.4: Total number of applications to the Ceduna Community Panel for a reduced CDC restricted portion by outcome status as at 30 August 2019**

	Indigenous	Not Identified Indigenous	Total
Applications	113	77	190
<b>Breakdown of applications to the Panel</b>			
Not approved	n/p	n/p	38
Approved	84	61	145
Waiting assessment	<5	<5	<5
Withdrawn	<5	<5	<5
<b>Breakdown of approved applications by percentage reduced to</b>			
70%	38	15	53
60%	42	42	84
50%	<5	<5	n/p

**Table 1.5: Total number of applications to the Kununurra and Wyndham Community Panels for a reduced CDC restricted portion by outcome status as at 30 August 2019**

	Indigenous	Not Identified Indigenous	Total
Applications	37	15	52
<b>Breakdown of applications to the Panel</b>			
Not approved	n/p	n/p	35
Approved	n/p	<5	15
Waiting assessment	<5	0	<5
Withdrawn	<5	0	<5
<b>Breakdown of approved applications by percentage reduced to</b>			
70%	8	<5	n/p
60%	0	0	0
50%	<5	<5	<5

Note: The Wyndham Panel only approves reductions to 70 per cent on the quarantined percentage placed onto participants' cards.

**\*Geographical boundaries for each 'trial area' are specified in section 124PD of the *Social Security (Administration) Act 1999*.**

**\*\*The total number of Indue cards** is defined as both initial and replacement cards. A card is provided to participants upon commencement of the CDC trial. Replacement cards are provided if a card is lost by a participant. The figure does not include temporary cards given to participants as an interim measure while replacement cards are being sent by Indue.

**\*\*\*Individuals are exempted from the CDC trial** where the Secretary (or their delegate) is satisfied that being a trial participant "would seriously risk that person's mental, physical or emotional wellbeing".

**Table 2.1: Total number of people on Income Management as at 30 August 2019**

Total number of people on Income Management	Total	% Indigenous	Voluntary Income Management	Child Protection Measure	Vulnerable (Social Worker Assessed)	Vulnerable (Youth Triggers)	Disengaged Youth Measure	Long Term Welfare Recipient Measure	Supporting People at Risk Measure	Cape York Measure
<b>Northern Territory</b>	<b>22,321</b>	<b>83%</b>	<b>2,460</b>	<b>29</b>	<b>134</b>	<b>284</b>	<b>4,011</b>	<b>15,340</b>	<b>n/p</b>	<b>&lt;5</b>
<input type="checkbox"/> Alice Springs	5,563	90%	796	15	25	73	966	3675	13	0
<input type="checkbox"/> Barkly	1,408	91%	187	<5	n/p	20	255	916	23	0
<input type="checkbox"/> Katherine	3,724	89%	481	<5	25	36	729	2,440	n/p	0
<input type="checkbox"/> Daly-Tiwi-West Arnhem	4,233	89%	501	0	n/p	32	760	2,910	<5	0
<input type="checkbox"/> East Arnhem	2,801	92%	321	n/p	26	7	474	1965	<5	0
<input type="checkbox"/> Rest of Northern Territory	4,592	55%	174	<5	26	116	827	3434	10	<5
<b>Western Australia</b>	<b>815</b>	<b>66%</b>	<b>607</b>	<b>81</b>	<b>&lt;5</b>	<b>21</b>	<b>22</b>	<b>80</b>	<b>&lt;5</b>	<b>0</b>
<input type="checkbox"/> Kimberley	372	95%	303	n/p	0	<5	10	44	0	0
<input type="checkbox"/> Goldfields ( <i>Ng Lands, Laverton and Kiwirrkurra</i> )	73	97%	54	0	<5	7	<5	9	<5	0
<input type="checkbox"/> Greater Perth	319	22%	223	67	0	7	7	15	0	0
<input type="checkbox"/> Rest of Western Australia	51	84%	27	n/p	<5	n/p	<5	12	<5	0
<b>South Australia</b>	<b>477</b>	<b>53%</b>	<b>171</b>	<b>22</b>	<b>11</b>	<b>168</b>	<b>21</b>	<b>84</b>	<b>0</b>	<b>0</b>
<input type="checkbox"/> Greater Adelaide ( <i>Playford</i> )	292	30%	73	n/p	<5	158	8	28	0	0
<input type="checkbox"/> APY Lands	137	95%	88	0	7	<5	n/p	33	0	0
<input type="checkbox"/> Rest of South Australia	48	77%	10	<5	n/p	n/p	n/p	23	0	0
<b>Victoria</b>	<b>169</b>	<b>24%</b>	<b>64</b>	<b>0</b>	<b>9</b>	<b>63</b>	<b>8</b>	<b>25</b>	<b>0</b>	<b>0</b>
<input type="checkbox"/> Shepparton	115	24%	58	0	n/p	47	n/p	n/p	0	0
<input type="checkbox"/> Rest of Victoria	54	22%	6	0	n/p	16	n/p	n/p	0	0
<b>New South Wales</b>	<b>116</b>	<b>24%</b>	<b>n/p</b>	<b>0</b>	<b>15</b>	<b>67</b>	<b>n/p</b>	<b>12</b>	<b>0</b>	<b>0</b>
<input type="checkbox"/> Greater Sydney ( <i>Bankstown</i> )	75	13%	n/p	0	n/p	44	<5	<5	0	0

<input type="checkbox"/> Rest of NSW	41	44%	<5	0	<5	23	n/p	n/p	0	0
<b>Queensland</b>	<b>1,026</b>	<b>41%</b>	<b>103</b>	<b>0</b>	<b>n/p</b>	<b>644</b>	<b>25</b>	<b>105</b>	<b>&lt;5</b>	<b>137</b>
<input type="checkbox"/> Greater Brisbane ( <i>Logan</i> )	469	22%	43	0	n/p	404	n/p	n/p	0	0
<input type="checkbox"/> Rockhampton	199	34%	38	0	n/p	154	0	<5	0	0
<input type="checkbox"/> Far North ( <i>Cape York</i> )	79	94%	0	0	0	<5	<5	<5	0	71
<input type="checkbox"/> Rest of Queensland	279	62%	22	0	0	n/p	15	91	<5	66
<b>ACT</b>	<b>&lt;5</b>	<b>0%</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>&lt;5</b>	<b>0</b>	<b>0</b>
<b>Tasmania</b>	<b>n/p</b>	<b>0%</b>	<b>&lt;5</b>	<b>0</b>	<b>0</b>	<b>&lt;5</b>	<b>0</b>	<b>&lt;5</b>	<b>0</b>	<b>0</b>
<b>Unknown*</b>	<b>42</b>	<b>78%</b>	<b>&lt;5</b>	<b>0</b>	<b>0</b>	<b>n/p</b>	<b>&lt;5</b>	<b>30</b>	<b>0</b>	<b>0</b>
<b>Total</b>	<b>24,974</b>	<b>79%</b>	<b>3,425</b>	<b>132</b>	<b>183</b>	<b>1,253</b>	<b>4,098</b>	<b>15,681</b>	<b>64</b>	<b>138</b>

\*There are a small number of people who are captured as Income Management participants in CDC locations. This is because some individuals are in the process of being transitioned from Income Management to the CDC at the point of data extraction.

\*\*Customers with “Unknown” locations did not have an allocated address at the time of data extraction. This often occurs because a customer is in the process of moving address.

\*\*\*Numbers <5 have been withheld for privacy reasons. Numbers have not been provided (n/p) to ensure figures cannot be derived from totals.

**Table 2.2: Granted Exemptions from Income Management as at 30 August 2019**

Exemption type	Indigenous indicator		
	Indigenous	Non-Indigenous	Total
Full Time Apprentices	n/p	<5	7
Full Time Students	19	464	483
Parenting Requirements	481	792	1,273
Special Benefit	0	<5	<5
Regular Paid Employment	0	n/p	n/p
< 25% of Max Payment	n/p	11	17
<b>Total</b>	<b>511</b>	<b>1,275</b>	<b>1,786</b>

**Table 2.3: Current Income Management customers with an active BasicsCard by state/territory as at 30 August 2019**

Current Income Management customers with an active BasicsCard by state/territory as at 30 August 2019***	
Total customers with an active Income Management status & BasicsCard	<b>24,504</b>
Active Income Management status & BasicsCard - NT	21,991
Active Income Management status & BasicsCard - WA	803
Active Income Management status & BasicsCard - QLD	948
Active Income Management status & BasicsCard - SA	451
Active Income Management status & BasicsCard - VIC	154
Active Income Management status & BasicsCard - ACT/NSW/TAS/Unknown	157

\*\*\*The BasicsCard is one voluntary payment option available to customers on Income Management. Most customers choose to use a BasicsCard to access their income-managed funds due to the convenience and ease of use of the BasicsCard. A small number of customers choose to use other available payment options to access their income managed funds, such as direct deductions or BPay payments.