

Rural and Regional Affairs and Transport Committee
ANSWERS TO QUESTIONS ON NOTICE
Supplementary Budget Estimates October 2012
Agriculture, Fisheries and Forestry

Question: 98

Division/Agency: Information Services Division

Topic: Internet

Proof Hansard page: Written

Senator COLBECK asked:

Has the Department experienced any internet problems, such as but not limited to slow internet, or internet blackouts? If yes, what was the reason for this? Did it impact the Minister's office?

Answer:

For the period 1 July 2012 to 31 October 2012, there were 12 internet problems, 5 had no impact on the Minister's office, and 7 impacted the availability of the Minister's Web site.

The reasons included Gateway Provider outage, Infrastructure failure/outage and Denial of Service Attack on gateway.

Rural and Regional Affairs and Transport Committee

ANSWERS TO QUESTIONS ON NOTICE

Supplementary Budget Estimates October 2012

Agriculture, Fisheries and Forestry

Question: 132

Division/Agency: Information Services Division

Topic: Provision of Equipment

Proof Hansard page: Written

Senator COLBECK asked:

1. For departments/agencies that provide mobile phones to Ministers and/or Parliamentary Secretaries and/or their offices, what type of mobile phone is provided and the costs.
2. For departments/agencies that provide electronic equipment to Ministers and/or Parliamentary Secretaries and/or their offices, what are the ongoing costs for this financial year to date? What were the running costs for 2009-10 and 2010-11?
3. Is electronic equipment (such as ipad, laptop, wireless card, vasco token, blackberry, mobile phone (list type if relevant), thumb drive) provided to department/agency staff? If yes provide details of what is provided, the purchase cost, the ongoing cost and a breakdown of what staff and staff classification receives it.
4. Please update if there have been any changes since Budget Estimates 2011-12 (May 2012). Does the department/agency provide their Ministers and/or Parliamentary Secretaries and/or their offices with any electronic equipment? If yes, provide details of what is provided, the cost and to who it is provided.

Answer:

1. 13 Blackberrys, 5 iPhones and 1 satellite phone have been provided to existing Ministers and/or Parliamentary Secretaries and/or their offices. Costs are per the table provided in response to Question 3, noting that the satellite phone, provided in August 2008, cost \$1817.27.
2. The ongoing costs for the minister and parliamentary secretary and their offices for the financial year to date as at 31 October 2012 was \$36 342.75. The running costs for of all electronic equipment supplied to the Minister and Parliamentary Secretaries and/or their offices in 2009-10 was \$229 651.17 and for 2010-11 was \$151 114.53.

Rural and Regional Affairs and Transport Committee

ANSWERS TO QUESTIONS ON NOTICE

Supplementary Budget Estimates October 2012

Agriculture, Fisheries and Forestry

Question: 132 (continued)

3. The following table summarises the electronic equipment provided to department/agency staff [for 2011-12] and includes details of what was provided, the purchase cost and the ongoing cost.

Electronic equipment	Purchase Cost 2011-12 \$	Ongoing cost \$ (per month)
Blackberry	\$654.00 - \$797.00	\$29.95 – \$39.95
iPhone	\$799.00 - \$1008.00	Calls - \$5.00 - \$5.50 Data - \$24.00 - \$29.00
Mobile phone	\$109.00 - \$329.00	\$5.00 - \$5.50 [+ call costs]
Mobile phone – Satellite	\$1460.00	\$30.00 [+ call costs]
Data card	\$217.00	\$39.00 – \$99.00 [1Gb - 12 Gb]
RSA Token	\$9.91	
VPN Token	\$60.00 – \$93.50	
Laptop		\$190.21
iPad	\$816.00 – \$895.00	\$229.21 – \$289.00 [1Gb - 12 Gb]

The attached table provides a breakdown of the classification of staff in receipt of electronic equipment.

4. The following officers in the offices of the minister and parliamentary secretary have been provided with electronic equipment since Budget Estimates in May 2012 to 30 September 2012.

Office	Staff	Type of equipment	Upfront cost
Office of the Minister for Agriculture, Fisheries and Forestry	Press Secretary	iPad	\$899.00
	Assistant Adviser – Media	iPad	\$899.00
	Executive Assistant	iPad	\$899.00
	Adviser	Laptop Blackberry	\$0 \$666.00
Office of the Parliamentary Secretary to the Minister for Agriculture, Fisheries and Forestry	Parliamentary Secretary	iPhone	\$1008.00
	Adviser	iPhone	\$1008.00
	Media Adviser	iPhone	\$1008.00
	Personal Assistant	iPhone	\$1008.00

Rural and Regional Affairs and Transport Committee
ANSWERS TO QUESTIONS ON NOTICE
Supplementary Budget Estimates October 2012
Agriculture, Fisheries and Forestry

Question: 133

Division/Agency: Information Services Division

Topic: Provision of Equipment

Proof Hansard page: Written

Senator COLBECK asked:

1. For departments/agencies that provide mobile phones to Ministers and/or Parliamentary Secretaries and/or their offices, what type of mobile phone is provided, the cost and what were the ongoing costs for 2011-12.
2. For departments/agencies that provide electronic equipment to Ministers and/or Parliamentary Secretaries and/or their offices, what type of electronic equipment was provided, the cost and what were the ongoing costs for 2011-12.
3. Is electronic equipment (such as ipad, laptop, wireless card, vasco token, blackberry, mobile phone (list type if relevant), thumb drive) was provided to department/agency staff for 2011-12, provide details of what was provided, the purchase cost, the ongoing cost and a breakdown of what staff and staff classification receives it.

Answer:

1. No mobile phones were procured (provided) in 2011–12. The ongoing costs for existing mobile devices was \$1 340.89.
2. The electronic equipment provided to Ministers and/or Parliamentary Secretaries and/or their offices include: Blackberrys, laptop computers, iPads, data cards and RSA tokens. The cost of equipment purchased in 2011–12 was \$3 286.50.

The ongoing costs for 2011–12 was \$163 380.55 (may include incidental costs incurred by departmental liaison officers).

Rural and Regional Affairs and Transport Committee
ANSWERS TO QUESTIONS ON NOTICE
 Supplementary Budget Estimates October 2012
Agriculture, Fisheries and Forestry

Question: 133 (continued)

3. The following table details the electronic equipment provided to department/agency staff for 2011–12 and includes details of what was provided, the purchase cost and the ongoing cost.

Electronic equipment	Purchase Cost 2011-12 \$	Ongoing cost \$ (per month)
Blackberry	\$654.00 - \$797.00	\$29.95 – \$39.95
iPhone	\$799.00 - \$1008.00	Calls - \$5.00 - \$5.50 Data - \$24.00 - \$29.00
Mobile phone	\$109.00 - \$329.00	\$5.00 - \$5.50 [+ call costs]
Mobile phone – Satellite	\$1460.00	\$30.00 [+ call costs]
Data card	\$217.00	\$39.00 – \$99.00 [1Gb - 12 Gb]
RSA Token	\$9.91	
VPN Token	\$60.00 – \$93.50	
Laptop		\$190.21
iPad	\$816.00 – \$895.00	\$229.21 – \$289.00 [1Gb - 12 Gb]

The attached table provides a breakdown of the classification of staff in receipt of electronic equipment.

DAFF STAFF ONLY (DOES NOT INCLUDE MINISTERS OFFICE)

Classification	Product	Blackberry	Mobile	IPAD	Data Card	RSA Tokens	Laptops
Secretary		1	0	1	3	1	1
Senior Executive Service Band 3		1	2	3	1	4	1
Senior Executive Service Band 2		13	8	12	11	18	32
Senior Executive Service Band 1		67	25	18	46	47	49
APS Executive Level 2		218	104	6	109	170	208
APS Executive Level 1		79	126	2	103	109	157
APS Level 6		54	232	2	99	144	166
APS Level 5		20	256	3	61	122	136
APS Level 4		9	318		62	154	115
APS Level 3		6	132	3	26	70	44
APS level 2		1	13	0	3	15	1
APS Level 1		1	1	0	2	5	0
Contractor		0	5	1	5	23	8
Pool - 1*		31	490	2	111	6	89
Pool - 2*		24	77	3	66	77	86

Pool - 1*

Includes: spare mobile blackberry's, phones & laptops (mostly at airports and wharfs)

Pool - 2*

Includes: re-allocated assets that have not had their user names updated (could include staff that have left)

Rural and Regional Affairs and Transport Committee
ANSWERS TO QUESTIONS ON NOTICE
Supplementary Budget Estimates October 2012
Agriculture, Fisheries and Forestry

Question: 160

Division/Agency: Information Services Division
Topic: Records of Allocation of Electronic Equipment
Proof Hansard page: Written

Senator COLBECK asked:

1. QON 159 requested details of the staff classification that have been provided with electronic equipment. The response was:

"It is not possible to provide a breakdown of the classification of recipients or to whom the equipment has been provided due to the difficulties in interrogating manual processes across the whole department."

2. Are records of the allocation of electronic equipment only available in hard copy?
3. If so, how is this equipment accounted for, retrieved from recipients and records interrogated?

Answer:

1. N/A.
2. Records of equipment allocation are available in electronic form. The response to QON 159 with respect to "difficulties in interrogating manual processes" related to the inability at the time of receiving the QON to manually data match allocated equipment records with the classification level of staff. Since responding to QON 159, action has been taken to electronically match the computer based records for staff classification with allocated electronic equipment.
3. N/A