FHIS/FHATS AND FHATS ONLY CLAIM DETAILS

CLAIMS FINALISED	NSW	NT	QLD	SA	TAS	VIC	WA	Total	YTD
1 Initial FH claims granted (not in hardship)	2	0	1	0	0	0	1	4	196
2 Initial FH claims granted (FHATS only)	3	0	2	2	0	6	0	13	114
3 Initial FH claims rejected (FHIS, FHATS)	2	0	0	2	1	8	1	14	234
Total claims finalised	7	0	3	4	1	14	2	31	544
CLAIMS OUTSTANDING									
4 Held								26	
5 Started								3	
Total claims outstanding								29	
GRANTS								•	•
6 New customers receiving income support (hardship)	3	0	0	1	0	0	0	4	92
7 New customers with FEFA/PP obligations met	5	0	2	2	0	0	1	10	393
8 Previous customers regranted	0	0	1	1	0	0	0	2	15
9 Restorations	23	0	3	8	4	23	8	69	786
Total new and regranted customers	31	0	6	12	4	23	9	85	1286

May 2007

Caveats/Source

1-3 & 6-8 This is a flow count for the period 1/05/2007 to 31/05/2007

Data derived from Single User Workspace (Janus) Farm Help newclaim workflow - extracted 1/06/2007

ACT data is included in counts for NSW.

This data includes FHIS/FHATS and FHATS only .

4 & 5 State data not available.

This data includes FHIS/FHATS and FHATS only not in receipt of another Income Support payment. It does not include FHATS only in receipt of another income support payment.

Data derived from Cognos PRISM unfinalised claims cube - extracted 29/05/2007

Held = Generally the claim has been started and waiting on additional information - a future date is set to review the claim.

Started = The claim has been registered but not yet finalised (could still be waiting on additional information).

9 Data derived from Superstar Common Events cube. This is a flow count for the four week period ending 11/05/2007

FHIS/FHATS AND FHATS ONLY (NOT IN RECEIPT OF ANOTHER INCOME SUPPORT PAYMENT) CANCELLATIONS

CANCELLED INCOME SUPPORT

ME SUPPORT										
Cancellation reasons		NSW	NT	QLD	SA	TAS	VIC	WA	Total	YTD
Customer request	CLR	1	0	0	0	0	3	0	4	39
Excess income *auto	INC	0	0	0	0	0	0	0	0	4
Fail to do Farm Financial Assessment	FFV	0	0	0	0	1	1	0	2	54
Fail to obtain professional advice	FFA	0	0	0	3	0	1	0	4	67
Failure to initiate pathway plan	FPP	0	0	0	0	1	0	0	1	26
Failed to supply requested information	FRC	13	0	1	7	3	20	5	49	446
Farm help: fail to develop IA plan	FDP	1	0	0	0	0	0	0	1	43
Farm help: fail to follow IA plan	FAP	0	0	0	0	0	0	0	0	1
Ffr customer bankruptcy	FFB	0	0	0	0	0	0	0	0	0
Ffr customer obtained finance	FFF	0	0	0	0	0	0	0	0	4
FFRs end date reached *auto	FED	8	0	0	6	0	14	0	28	385
Ffrs lump sum precludes *auto	FLP	0	0	0	0	0	0	0	0	26
Left farming	LFM	0	0	0	0	0	1	0	1	33
Not entitled after 6 month review	FFM	0	0	0	0	0	0	0	0	0
Other reasons		4	1	0	1	3	9	1	18	164
	Total	27	1	1	17	8	49	6	108	1292

Caveats/Source

This is a flow count for the number of cancellations that have occurred during the four week period endin 11/05/2007

Data derived from Superstar Common Events cube - extracted 21/05/2007

This data includes FHIS/FHATS and FHATS only not in receipt of another Income Support payment. It does not include FHATS only in receipt of another income support payment.

Other reasons = See tab S_STAR column A for descriptions (most descriptions do not relate to FH)

FHIS/FHATS AND FHATS ONLY (NOT IN RECEIPT OF ANOTHER INCOME SUPPORT PAYMENT) DEMOGRAPHIC DETAILS

CURRENT POPULATION		NSW	NT	QLD	SA	TAS	VIC	WA	Total
11 F	HIS current customers	84	0	26	54	15	42	34	255
CUSTOMER DEMOGRAPHICS									
Maritial Status									
Defacto		8	0	2	4	1	4	3	22
Divorced		1	0	0	0	0	0	1	2
Married		57	0	17	38	10	31	24	177
Other		0	0	0	0	0	0	0	0
Seperated		5	0	2	3	1	0	3	14
Single		12	0	3	7	2	7	2	33
Widowed		1	0	2	2	1	0	1	7
	Maritial Status Total	84	0	26	54	15	42	34	255
Gender									
Female		13	0	6	10	2	4	5	40
Male		71	0	20	44	13	38	29	215
	Gender Total	84	0	26	54	15	42	34	255
Age Range									
Less than 20 years		0	0	0	0	0	0	0	0
20 to 29 years		4	0	0	3	0	3	0	10
30 to 39 years		6	0	3	7	1	11	6	34
40 to 49 years		8	0	8	17	6	8	12	59
50 to 59 years		28	0	6	19	5	8	8	74
60 to 64 years		19	0	8	5	3	2	1	38
65 to 69 years		9	0	1	3	0	7	4	24
Greater than 69 years		10	0	0	0	0	3	3	16
	Age Range Total	84	0	26	54	15	42	34	255

Caveats/Source

Data derived from Superstar Newstart Populations - extracted 24/05/2007
This data does not include FHATS only in receipt of another income support payment.

Other' - This is a known data collection issue within Centrelink.

This is a stock count of current FHIS/FHATS and FHATS only (not in receipt of another income support payment) customers as at: 18/05/2007

FARM HELP RE-ESTABLISHMENT GRANT DETAILS [RPI 06 attachment]

CLAIMS										
12	Finalised	NSW	NT	QLD	SA	TAS	VIC	WA	Total	YTD
	Re-establishment Grant Claims Rejected	0	0	1	2	0	0	0	3	16
	Re-establishment Grant Claims Rejected (Ministerial Discretion)	0	0	0	0	0	0	0	0	0
	New Re-establishment Grants Paid	0	0	0	0	0	0	0	0	25
	New Re-establishment Grants Paid (Ministerial Discretion)	0	0	0	0	0	0	0	0	0
	Total Claims	0	0	1	2	0	0	0	3	41
	Granted Claims									
	New Re-establishment Grants - Full Payment	0	0	0	0	0	0	0	0	14
	New Re-establishment Grants - Asset Reduced Payment	0	0	0	0	0	0	0	0	1
	New Re-establishment Grants - FHIS Reduced Payment	0	0	0	0	0	0	0	0	9
	New Re-establishment Grants - Asset & FHIS Reduced Payment	0	0	0	0	0	0	0	0	1
	Total Granted Claims	0	0	0	0	0	0	0	0	25
CUSTOMER DEMO	OGRAPHIC									
	Marital Status	i								
	Defacto	0	0	0	0	0	0	0	0	1
	Divorced	0	0	0	0	0	0	0	0	0
	Married	0	0	0	0	0	0	0	0	17
	Seperated	0	0	0	0	0	0	0	0	3
	Single	0	0	0	0	0	0	0	0	4
	Widow	0	0	0	0	0	0	0	0	0
	Marital Status Total	0	0	0	0	0	0	0	0	25
	Gender									
	Female	0	0	0	0	0	0	0	0	1
	Male	0	0	0	0	0	0	0	0	24
	Gender Total	0	0	0	0	0	0	0	0	25
	Age Range									
	Less than 20 years	0	0	0	0	0	0	0	0	0
	20 to 29 years	0	0	0	0	0	0	0	0	3
	30 to 39 years	0	0	0	0	0	0	0	0	6
	40 to 49 years	0	0	0	0	0	0	0	0	8
	50 to 59 years	0	0	0	0	0	0	0	0	5
	60 to 64 years	0	0	0	0	0	0	0	0	2
	65 to 69 years	0	0	0	0	0	0	0	0	0
	Greater than 69 years	0	0	0	0	0	0	0	0	1
	Age Range Total	0	0	0	0	0	0	0	0	25

Caveats/Source

This is a flow count for the number of FHRG grants/rejections that have occurred during the period 1/05/2007 to 31/05/2007

Data derived from the Janus - Single User Workspace - Farm Help Newclaims workflows - M204 database - extracted 1/06/2007

15

13

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ELECTORATE

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Denison 2 0 0 Longman 0 0 1 Throsby 0 0 0 Dickson 0 0 0 Lowe 0 0 0 Wakefield 5 0 1 Dobell 0 0 0 Uyne 16 0 0 Wannon 6 0 0 Dunkley 0 0 0 Uynes 16 0 0 Warnon 6 0 0 Eden-Monaro 6 0 0 Wartson 0 0 0 0 Eden-Monaro 6 0 0 Watson 0 0 0 Fadden 0 0 0 Westween 0 0 Wentworth 0 0 0 Fairfax 0 0 0 Meriwa 0 0 0 0 0 0 0 0 0 0 0 0	Dawson	0	0	0	Lindsay	0	0	0	Sydney	0	0	0
Dickson 0 0 0 Lowe 0 0 0 Wakefield 5 0 1 Dobell 0 0 0 Lyne 16 0 0 Wannon 6 0 0 Dunkley 0 0 0 0 Warringah 0 0 0 Eden-Monaro 6 0 1 Macarthur 0 0 0 Wartson 0 0 0 Fadden 0 0 0 McEwen 0 0 0 Wentworth 0 0 0 Fairfax 0 0 0 McMillan 6 0 0 Wide Bay 2 0 0 Fisher 0 0 0 0 Wills 0 0 0 Finders 2 0 0 Macquarie 0 0 0 No valid value 1 0 0 Forde	Deakin	0	0	0	Lingiari	0	0	0	Tangey	0	0	0
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Dunkley 0 0 0 Lyons 6 0 0 Warringah 0 0 0 Eden-Monaro 6 0 1 Macarthur 0 0 0 Watson 0 0 0 Fadden 0 0 0 0 Wetworth 0 0 0 Fairfax 0 0 0 Mackellar 0 0 Werriwa 0 0 0 Farrer 0 0 1 McMillan 6 0 0 Wide Bay 2 0 0 Fisher 0 0 0 McPherson 0 0 Wills 0 0 0 Finders 2 0 0 Macquarie 0 0 No valid value 1 0 0 Forde 0 0 0 0 0 Total 255 0 25	Dickson	0	0	0	Lowe	0	0	0	Wakefield	5	0	1
Eden-Monaro 6 0 1 Macarthur 0 0 0 Watson 0 0 0 Fadden 0 0 0 McEwen 0 0 0 Wentworth 0 0 0 Fairfax 0 0 0 Mackellar 0 0 Werriwa 0 0 0 Farrer 0 0 1 McMillan 6 0 0 Wide Bay 2 0 0 Fisher 0 0 0 McPherson 0 0 Wills 0 0 0 Finders 2 0 0 Macquarie 0 0 No valid value 1 0 0 Forde 0 0 0 0 0 Total 255 0 25	Dobell	0	0	0	Lyne	16	0	0	Wannon	6	0	0
Eden-Monaro 6 0 1 Macarthur 0 0 0 Watson 0 0 0 Fadden 0 0 0 0 0 0 Wentworth 0 0 0 Fairfax 0 0 0 Mackellar 0 0 Werriwa 0 0 0 Farrer 0 0 1 McMillan 6 0 0 Wide Bay 2 0 0 Fisher 0 0 0 McPherson 0 0 Wills 0 0 0 Finders 2 0 0 Macquarie 0 0 No valid value 1 0 0 Forde 0 0 0 Makin 0 0 0 Total 255 0 25	Dunkley	0	0	0	Lyons	6	0	0	Warringah	0	0	0
Fairfax 0 0 0 Mackellar 0 0 Werriwa 0 0 0 Farrer 0 0 1 McMillan 6 0 0 Wide Bay 2 0 0 Fisher 0 0 0 0 0 Wills 0 0 0 Finders 2 0 0 Macquarie 0 0 No valid value 1 0 0 Forde 0 0 0 0 0 Total 255 0 25	Eden-Monaro	6	0	1	Macarthur	0	0	0		0	0	0
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Flinders 2 0 0 Macquarie 0 0 0 No valid value 1 0 0 Forde 0 0 0 0 0 0 Total 255 0 25	Farrer	0	0	1	McMillan	6	0	0	Wide Bay	2	0	0
Forde 0 0 0 Makin 0 0 0 Total 255 0 25	Fisher	0	0	0	McPherson	0	0	0	Wills	0	0	0
Forde 0 0 0 Makin 0 0 0 Total 255 0 25	Flinders	2	0	0	Macquarie	0	0	0	No valid value	1	0	0
		1										
■FOITESE 9 0 0 ■Mailee 1 13 0 3 ■	Forrest	9	0	0	Mallee	13	0	3				

Caveats/Source

Electorate data is based on home postcode, there maybe some variation where electorate boundaries cross through postcode areas. No Valid Value = Not available or unknown

- This is a stock count of current FHIS/FHATS and FHATS only (not in receipt of another income support payment) customers as at 18/05/2007

 Data derived from Superstar Newstart Populations cube extracted 24/05/2007

 This data does not include FHATS only in receipt of another income support payment.
- This is a flow count of granted FHRG customers for the reporting month. Data derived from the Janus Single User Workspace Farm Help Newclaim Workflow M204 database extracted

 1/06/2007
 This is a cumulative count of granted FHRG customers since 1/7/2006. Data derived from the Janus Single User Workspace Farm Help Newclaim Workflow M204 database extracted

 1/06/2007

FARM INDUSTRY PRIMARY PRODUCTION TYPE [RPI 06 attachment]

INDUSTRY TYPE

16

TIMEL

Farm Type	FHATS	FHIS	FHRG	Total	(%)	YTD	(%)
Aquaculture	0	0	0	0	0.0%	5	0.8%
Beef cattle	1	2	0	3	15.0%	110	17.4%
Beekeeper	0	0	0	0	0.0%	2	0.3%
Cotton	0	0	0	0	0.0%	0	0.0%
Crop farmer - grain	1	4	0	5	25.0%	98	15.5%
Crop farmer - other	0	1	0	1	5.0%	30	4.7%
Dairy	0	1	0	1	5.0%	42	6.6%
Flowers	0	0	0	0	0.0%	6	0.9%
Fruit	0	3	0	3	15.0%	82	12.9%
N/A	0	0	0	0	0.0%	0	0.0%
Nursery	0	0	0	0	0.0%	8	1.3%
Other	1	0	0	1	5.0%	8	1.3%
Other livestock	0	0	0	0	0.0%	0	0.0%
Pigs	0	0	0	0	0.0%	7	1.1%
Poultry (eggs)	0	0	0	0	0.0%	0	0.0%
Poultry (meat)	0	3	0	3	15.0%	7	1.1%
Sheep - meat	0	3	0	3	15.0%	88	13.9%
Sheep - wool	0	0	0	0	0.0%	91	14.4%
Sugar	0	0	0	0	0.0%	1	0.2%
Vegetables	0	0	0	0	0.0%	12	1.9%
Viticulture	0	0	0	0	0.0%	37	5.8%
Total	3	17	0	20	100%	634	100%
Customers (Grants only)	13	10	0	23			

Caveats/Source

This is a flow count of granted FHATS/FHIS/FHRG granted claims for the reporting month, where the customer has identified the major types of primary production conducted on the farm.

Data derived from the Janus - Single User Workspace - Farm Help Newclaims - M204 database - extracted 1/06/2007

A customer may have multiple primary production types. Where this occurs, each primary production type has been recorded separately. N/A = Not available

TIMELINESS - FHIS/FHATS, FHATS ONLY (NOT IN RECEIPT OF ANOTHER INCOME SUPPORT PAYMENT) AND FHRG

17 Farm Help Income Support	Granted	YTD	Granted in timeframe	YTD
Payment Pending (non-hardship)	4	192	3	175
Income Support (including hardship)	5	133	3	118
Advice & Training only	2	38	2	30
Total Grants	11	363	8	323
% fi	nalised withi	n timeframe	72.7%	89.0%
18 Farm Help Re-Establishment Grant				
Grants	0	25	0	21
Grants (Ministerial discrecretion and appeal)	0	0	0	0
Total FHRGs granted	0	25	0	21
Finalis	sed within tir	neframe (%)	#DIV/0!	84.0%
	1.	2 month rolli	ng average (%)	85.7%

Caveats/Source

17 FHIS/FHATS and FHATS only (not in receipt of another income support payment) timeliness is based on the proportion of granted FHIS/FHATS and FHATS only (not in receipt of another income support payment) claims finalised within the agreed timeframe - flow count (excludes rejected claims).

FHIS/FHATS and FHATS only (not in receipt of another income support payment) timeliness is based on a four week (20 working days) period. Any additional granted claims finalised outside the four week period period are excluded from the measure (i.e there maybe greater than 20 working days within a mont Period 3/2/2007 to 2/3/2007

Data derived from the Cognos Powerplay PRISM cube - extracted 29/05/2007

FHRG timeliness is based on a rolling twelve month average of granted FHRG claims finalised within the agreed timeframe- flow count (excludes rejected claims).

Rolling average data derived from the Rural BSC report produced for Centrelink's Balanced Scorecard - extracted 1/06/2007

As agreed between Centrelink & DAFF, Centrelink will still provide month-on-month timeliness of granted FHRG claims - flow count (excludes rejections).

Data derived from the Janus - Single User Workspace - Farm Help Newclaim Workflows - M204 database - extracted 1/06/2007

FHIS/FHATS AND FHATS ONLY NEW CLAIM DEMOGRAPHIC DETAILS

CLAIMS		NSW	NT	QLD	SA	TAS	VIC	WA	Total
19	Granted FHIS/FHATS and FHATS only claims	8	0	4	4	0	6	1	23
	Rejected FHIS/FHATS and FHATS only claims	2	0	0	2	1	8	1	14
	Total FHIS/FHATS and FHATS only claims	10	0	4	6	1	14	2	37
CUSTOMER DE	MOGRAPHICS								
20	Gender								
	Female	2	0	1	0	0	0	1	4
	Male	6	0	3	4	0	6	0	19
	Gender Total	8	0	4	4	0	6	1	23
	Age Range								
	Less than 20 years	0	0	0	0	0	0	0	0
	20 to 29 years	0	0	0	0	0	1	0	1
	30 to 39 years	0	0	0	0	0	1	0	1
	40 to 49 years	0	0	1	2	0	0	1	4
	50 to 59 years	8	0	1	1	0	3	0	13
	60 to 64 years	0	0	1	0	0	0	0	1
	65 to 69 years	0	0	1	0	0	0	0	1
	Greater than 69 years	0	0	0	1	0	1	0	2
	Age Range Total	8	0	4	4	0	6	1	23
	Marital Status								
	Defacto	1	0	1	0	0	0	0	2
	Divorced	0	0	0	0	0	0	0	0
	Married	7	0	3	4	0	4	1	19
	Other	0	0	0	0	0	0	0	0
	Seperated	0	0	0	0	0	0	0	0
	Single	0	0	0	0	0	2	0	2
	Widow	0	0	0	0	0	0	0	0
	Marital Status Total	8	0	4	4	0	6	1	23

Caveats/Source

This is a flow count of granted/rejected FHIS/FHATS and FHATS only claims for the reporting month where the customer has undertaken either professional advice or training.

Data derived from the Janus - Single User Workspace - Farm Help Newclaim Workflows - M204 database - extracted 1/06/2007

This is a flow count of customer demographics for the reporting month where the customer has been granted FHIS/FHATS and FHATS only professional advice or training.

Data derived from the Janus - Single User Workspace - Farm Help Newclaim Workflows - M204 database - extracted 1/06/2007

ADVICE & TRAINING

21

Type of Advice & Training		Events	Total Expenditure	*Average Expenditure	YTD
Business Management	BMA	16	\$29,925.00	\$1,870.31	377
Business Management Training	BMT	0	\$0.00	0	4
Career Advice	CAD	0	\$0.00	0	0
Community Industries Training	CMT	0	\$0.00	0	0
Financial Planning	FPA	2	\$2,354.00	\$1,177.00	55
Horticultual Training	HRT	0	\$0.00	0	2
Legal Advice	LGL	4	\$8,996.00	\$2,249.00	44
Personal or Family Counselling	PER	0	\$0.00	0	11
Plant/Machinery Training	PLT	0	\$0.00	0	2
Professional Qualifications (Non-Rural)	PRN	4	\$6,028.00	\$1,507.00	20
Professional Advice	PRO	0	\$0.00	0	19
Professional Qualifications (Rural)	PRR	3	\$719.00	\$239.67	6
Retraining (Farm Only)	RTG	0	\$0.00	0	0
Software Business Generic	SBG	2	\$699.00	\$349.50	38
Software (Farm Specific)	SFS	0	\$0.00	0	9
Software	SFW	0	\$0.00	0	0
Software (Other Uses)	SOU	0	\$0.00	0	3
Stock Related Training	STR	0	\$0.00	0	0
Training (Farm Related)	TFR	0	\$0.00	0	0
Training (Non-Farm Related)	TNR	0	\$0.00	0	0
Trade Related Training (Non-Rural)	TRN	5	\$10,570.00	\$2,114.00	137
Trade Related Training (Rural)	TRR	0	\$0.00	0	56
Farm Enterprise Financial Assessment	VAS	19	\$17,786.00	\$936.11	417
	Totals	55	\$77,077.00	\$1,401.40	1200

Grouped	Events	Total Expenditure for Month	Average	YTD	YTD Total	YTD Average Expenditure
Advice	22	\$41,275.00	\$1,876.14	506	\$882,468.00	\$1,744.01
Training	12	\$17,317.00	\$1,443.08	227	\$185,711.30	\$818.11
Software	2	\$699.00	\$349.50	50	\$17,284.00	\$345.68
FEFA	19	\$17,786.00	\$936.11	417	\$3,652,845.00	\$8,759.82
Total	55	\$77,077.00	\$1,401.40	1200	\$4,738,308.30	\$3,948.59
Expenses (see list below)						
Accommodation	0	\$0.00	\$0.00	0	\$0.00	\$0.00
Childcare	0	\$0.00	\$0.00	0	\$0.00	\$0.00
Travel	1	\$149.35	\$149.35	10	\$2,210.71	\$221.07
Expenses Totals	1	\$149.35	\$149.35	10	\$2,210.71	\$221.07

Caveats/Source 21 This is This is a flow count of the number/value of Advice & Training invoices processed during the reporting month. Note: there is a delay between the processing of invoices and the payment of invoices. Data derived from the Janus - Single User Workspace - Payment of Invoices Workflow - M204 database - extracted

^{*} Average expenditure does not include expenses (I.e. advice and training assistance only)

*Initial Pathways Plan Strategies	NSW	NT	QLD	SA	TAS	VIC	WA	Total	YTD
Access computer tools/skills	0	0	0	0	0	0	0	0	109
Business management (cash flow, budget)	1	0	2	1	2	3	2	11	250
Business management (other e.g. employee management)	0	0	1	0	0	2	0	3	22
Develop business plan	0	0	0	0	0	1	0	1	51
Prought management plan	0	0	0	0	0	2	0	2	34
Ainor farm restructure	0	0	1	1	0	1	3	6	92
Major farm restructure (e.g. new livestock/crops)	0	0	0	0	0	0	0	0	20
Obtain off-farm income	0	0	0	0	0	0	1	1	37
Other	0	0	0	0	0	0	0	0	122
Personal (family development/stress management	0	0	0	0	0	0	0	0	11
Restructure business (simplify/form trust or company)	0	0	0	0	0	0	0	0	5
Retirement/succession planning	0	0	0	0	0	0	0	0	84
Sell part of the farm	0	0	0	0	0	0	0	0	24
Sell the farm	0	0	2	0	0	0	0	2	49
raining to improve farm skills	0	0	0	1	1	2	1	5	110
raining to obtain off-farm income	0	0	1	0	1	2	2	6	105
	Total 1	0	7	3	4	13	9	37	112
**Strategies Completed									
access computer tools/skills	0	0	0	0	0	0	0	0	14
Business management (cash flow, budget)	0	0	2	3	0	1	0	6	90
Business management (other e.g. employee management)	0	0	0	0	0	0	0	0	2
Develop business plan	0	0	0	0	0	0	0	0	11
Prought management plan	4	0	0	0	0	0	0	4	17
Minor farm restructure	0	0	3	1	0	3	0	7	74
Major farm restructure (e.g. new livestock/crops)	0	0	0	0	0	0	0	0	16
Obtain off-farm income	0	0	0	0	0	0	0	0	24
Other	0	0	0	0	0	0	0	0	4
Personal (family development/stress management	0	0	0	0	0	0	0	0	4
Restructure business (simplify/form trust or company)	0	0	0	0	0	0	0	0	0
Retirement/succession planning	0	0	0	0	0	0	0	0	18
sell part of the farm	0	0	1	0	0	0	0	1	7
Sell the farm	0	0	0	0	0	0	1	1	6
raining to improve farm skills	1	0	1	0	0	0	0	2	41
raining to obtain off-farm income	2	0	0	1	0	0	0	3	22
	Total 7	0	7	5	0	4	1	24	350

Caveats/Source

23

STRATEGIES

- This is a flow count of the number of strategies by type chosen during the initial Pathways Plan Interview for the reporting month. Data derived from the Janus - Single User Workspace - Farm Help Development of FHPP Workflow - M204 database - extracted 1/06/2007
 - This is a flow count of the number of strategies completed as advised during the FHPP review interviews. The data covers the reporting month.
 - Data derived from the Janus Single User Workspace Farm Help Pathways Plan Review Workflows M204 database extracted

[RPI 06 attachment] **FEFA & FHPP ASSESSMENT DETAILS**

FEFA & PP Assessments

Assessment Type	NSW	NT	QLD	SA	TAS	VIC	WA	Total	YTD
Pathway Plans - Completed	1	0	4	1	2	7	4	19	384
Pathway Plans reviewed - No change	20	0	1	6	0	13	0	40	494
Pathway Plans reviewed - Changed	12	0	7	11	0	4	7	41	450
Farm Enterprise Financial Assessments - Completed (see breakdown below)	5	0	2	3	2	6	3	21	435
Total Assessments	38	0	14	21	4	30	14	121	1763
Not self supporting, little or no prospect of recovery	1	0	1	0	0	3	1	6	96
Not self supporting, some change required	4	0	1	2	2	2	0	11	286
Self supporting, requiring no change	0	0	0	1	0	1	2	4	53
Total FEFAs completed	5	0	2	3	2	6	3	21	435

Caveats/Source
24 Data derived from the Janus - Single User Workspace - Farm Help Development of FHPP Workflow - M204 database - extracted This is a flow count of the FEFAs & FHPP completed and reviewed during the reporting month.

1/06/2007

RECONCILLIATION INFORMATION

RECONCILLIATION

1011	
25 Measure	YTD
Customers granted income support	303
Customers rejected income support	234
Farm Help case management	384
Farm Help Advice & Training Scheme customers	417
Customers granted FH Re-establishment grant	25
Customer rejected FH Re-establishment grant	16

Caveats/Source

Data used in this table is sourced from other tables within this report

CUSTOMER DEBT

FARM HELP DEBT		(in \$000)
26	Balance of customer debt as at 28/02/200	7 #REF!
	New debts	\$0.000
	Adjustments (debt amount increased)	\$0.000
	Penalty, Int. Admin etc.	\$0.000
	Sub Tota	l \$0.000
	Withholdings	\$0.000
	Cash receipts	\$0.000
	Adjustments (debt amount reduced)	\$0.000
	Waiver	\$0.000
	Permanent write-off	\$0.000
	Sub Tota	l \$0.000
	New balance of customer debt as at 31/03/200	7 \$0.000

Caveats/Source

Data derived from Infolink Debt report (5/4/2007) Cash Receipts includes garnishees, payment card, collection from Mercantile Agents.

OUTSTANDING DEBTS

Date debt raised	Debt code	Debt reason	Outstanding Amount	New debt recovery information
14/12/1998	DUP	Duplicate payment	\$23,175.02	·
4/02/2000	LOG	Loss of entitlement after grant	\$48.37	
10/02/2001	INR	Incorrect rate	\$310.82	
8/05/2001	INR	Incorrect rate	\$45,000.00	
15/11/2002	IES	Income: earnings not declared / coded (self)	\$217.23	
3/12/2003	IES	Income: earnings not declared / coded (self)	\$367.02	
8/11/2004	RTF	Returned to farming	\$40,689.07	
12/03/2005	INR	Incorrect rate	\$38,289.92	
26/10/2005	IPN	Income: earnings not declared / coded (ptr)	\$227.65	
28/03/2006	IES	Income: earnings not declared / coded (self)	-\$3.84	
11/04/2006	IES	Income: earnings not declared / coded (self)	\$3.84	
14/12/2006	IES	Income: earnings not declared / coded (self)	\$72.76	
17/01/2007	IES	Income: earnings not declared / coded (self)	\$39.58	
1/02/2007	INR	Incorrect rate	\$97.03	
16/02/2007	IPN	Income: earnings not declared / coded (ptr)	\$1,163.55	
1/03/2007	IES	Income: earnings not declared / coded (self)	\$732.35	
26/03/2007	IES	Income: earnings not declared / coded (self)	\$439.12	
29/03/2007	IEP	Income: earnings wrongly declared / coded (ptr)	\$683.42	
16/04/2007	API	Admitted to Prison/Inst	\$162.77	
18/04/2007	IES	Income: earnings not declared / coded (self)	\$117.39	
27/04/2007	IES	Income: earnings not declared / coded (self)	\$242.33	
30/04/2007	IES	Income: earnings not declared / coded (self)	\$321.08	
5/05/2007	IES	Income: earnings not declared / coded (self)	\$515.46	Repayments commenced
23/05/2007	INR	Incorrect rate	\$551.72	Fully recovered
29/05/2007	OIP	Income: not earnings or investment (partner)	\$12,224.63	Withholdings due to commence 27/6/07
29/05/2007	DUP	Duplicate payment	\$514.19	Withholdings due to commence 27/6/07
31/05/2007	MST	Marital status	\$1,230.09	Withholdings due to commence 29/6/07
0/01/1900	0	#N/A	\$0.00	
0/01/1900	0	#N/A	\$0.00	
0/01/1900	0	#N/A	\$0.00	
0/01/1900	0	#N/A	\$0.00	
0/01/1900	0	#N/A	\$0.00	
0/01/1900	0	#N/A	\$0.00	
0/01/1900	0	#N/A	\$0.00	
0/01/1900	0	#N/A	\$0.00	
0/01/1900	0	#N/A	\$0.00	
		Total debt amount	\$167,432.57	Caveats/Source
		Total of debts greater than \$20,000 (larger debts)	\$147,154.01	27 Data derived fro
		Remaining debt total	\$20,278.56	customer debt

27 Data derived from the March 2007 Farm Help customer debt report.