

**Senate Standing Committee on Rural and Regional Affairs and Transport**

**ANSWERS TO QUESTIONS ON NOTICE**

Additional Estimates February 2007

**Transport and Regional Services**

**Question:** CASA 01

**Division/Agency:** Civil Aviation Safety Authority

**Topic:** CASA Restructure – Establishment of Air Transport Operations Group

**Hansard Page:** 58 (15/02/07)

**Senator O'Brien asked:**

**Senator O'BRIEN**—How far away is the full establishment of the Air Transport Operations Group headquarters in Brisbane?

**Mr Byron**—Again, I think it is only a matter of a small number—a handful. I gave the organisation a target of June 2007 for this to be complete. When I visited the Brisbane office, and certainly from the briefings I had over the Christmas-January period, the clear indication to me was that we are probably about 90 per cent there. I can give you a detailed figure before we complete these proceedings this afternoon, but there are not many more to be included in there.

**Answer:**

The relocated Air Transport Operations Group Headquarters has been functionally effective since July 2006. Thirteen of the proposed seventeen positions have been filled. The remaining positions are expected to be filled shortly.

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**Question:** CASA 02

**Division/Agency:** Civil Aviation Safety Authority

**Topic:** Benchmarking Extended Diversion Time Operations

**Hansard Page:** 67 (15/02/07)

**Senator O'Brien asked:**

**Senator O'BRIEN**—So has CASA formed a view that there is no benchmark against which you will operate in relation to aircraft now? You will look at each circumstance and each operator and determine whether they will be licensed to whatever you call them—longer or shorter periods—where they will be away from an opportunity to land?

**Mr Murray**—No, the situation at present, Senator, is that CASA does have time lines. However, there is a draft of an EDTO—MPRM—which has been circulated. It has gone through various stages of circulation. This MPRM is interesting in that it was developed jointly with the New Zealand CAA with extensive involvement from airlines on both sides of the Tasman to address the particular issues. The MPRM is now at a state where there is agreement between both authorities. It is in line with the current thinking of ICAO. I will have to check but I believe the MPRM is likely to be at that final stage. I know it has been through the SCC process for comment.

**Answer:**

The Civil Aviation Safety Authority is yet to reach a final position but is continuing to consult with the aviation industry and the New Zealand Civil Aviation Authority on this issue.

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**Question:** CASA 03

**Division/Agency:** Civil Aviation Safety Authority

**Topic:** Extended-range Twin-engine Operations Standard

**Hansard Page:** 68 (15/02/07)

**Senator O'Brien asked:**

**Senator O'BRIEN**—Jetstar International is an entity which is a subsidiary of Qantas. It is a subsidiary; it is not Qantas. They will be engaging their own pilots. Qantas will be doing their maintenance and providing the aircraft, but not the pilots or the crew. Are there any other international operators that you can point to where the relevant regulatory authority has given immediate approval for a 180-minute ETOPS standard for an operator with no experience of the aircraft type in that class of operation?

**Mr Murray**—I cannot point to a particular operator at the moment. I could certainly make inquiries and get back to you. I think it is important, though—going back to something I mentioned earlier on—if these time limitations, which are times to continue flying to a suitable airport following a particular failure, are the consideration, then the crew training required to deal with the emergency, or the problem, the competence in continuing to fly that aircraft, whether it is flying for 90 minutes, 120 minutes or 100 minutes, really takes the emphasis off the crew competence because the crew competence is associated with dealing with the emergency, assessing the emergency and then going ahead and landing the aeroplane at wherever the place happened to be. The fact that it was in the air for longer is far more associated with those reliability aspects, which are the maintenance ones that I referred to earlier on.

**Answer:**

Regulatory authorities worldwide, including the United States Federal Aviation Administration, the United Kingdom Civil Aviation Authority and the Civil Aviation Authority of New Zealand, have granted airlines Extended-range Twin-engine Operations (ETOPS) approval at the Entry Into Service (EIS) stage. The majority of these approvals have been issued via an accelerated ETOPS approval method.

Since 1994, the majority of A330 ETOPS approvals have been granted through the accelerated method. As of April 2006, 90 per cent of the A330 operators were ETOPS-approved. Between 1994 and 2005, 37 out of 44 ETOPS certified A330s were approved via the accelerated method.

The number of approvals granted through the accelerated method highlights the importance of engine in-service experience, reliability data and robust maintenance programmes.

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**Question:** CASA 04

**Division/Agency:** Civil Aviation Safety Authority

**Topic: Recruitment Agency Spending**

**Hansard Page:** Written

**Senator Wong asked:**

What sum was spent on recruitment agencies in 2006 by each Department and Agency in the Minister's portfolio?

**Answer:**

2005/2006	\$165,270
2006/2007	\$564,528 (to 20 March 2007)

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**Question:** CASA 05

**Division/Agency:** Civil Aviation Safety Authority

**Topic:** Civil Aviation Safety Authority Recruitment

**Hansard Page:** Written Question

**Senator Wong asked:**

Will the Minister provide a list of the recruitment agencies which are used by the Department and Agencies in the Minister's portfolio?

**Answer:**

CASA uses a panel of approved recruitment agencies which consists of:

- Adecco Australia Pty Ltd
- Cantlie Recruitment Services Pty Ltd
- Kyriakidis Recruitment Services
- The Next Step Recruitment Company
- Avant Personnel
- Spencer Stuart
- Julia Ross
- The Public Affairs Recruitment Company
- Chandler Macleod
- Ambit
- Allstaff Australia
- MAXNetWork
- Manpower
- Kinetic Defence
- Hudson
- Hays
- Green & Green
- GMT Canberra
- Frontier
- Effective People
- DFP Recruitment
- Command
- Kowalski
- Smalls & Associates
- Talent2/Hansen & Searson
- Select Australasia/Tanner Menzies
- Career People
- Science Know How
- Regent Personnel

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**Question:** CASA 06

**Division/Agency:** Civil Aviation Safety Authority

**Topic:** Recruitment Agency Spending

**Hansard Page:** Written

**Senator Wong asked:**

What functions do recruitment agencies perform for Departments and what would be the likely impact on departmental outcomes from reduction in recruitment spending on external agencies?

**Answer:**

Recruitment agencies perform a range of functions for CASA including executive search, talent searches, advertising (other than by newspaper), temporary employee referrals, candidate screening, candidate testing and reference checking.

A reduction in expenditure on external recruitment agencies would result in smaller candidate pools for vacancies, reduction in the overall quality of candidates.

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**Question:** CASA 07

**Division/Agency:** Civil Aviation Safety Authority

**Topic:** Civil Aviation Safety Authority Recruitment

**Hansard Page:** Written

**Senator Wong asked:**

What cost benefit assessments have been done which benchmark internal recruitment processes and/or on utilising on line recruitment portals?

**Answer:**

None

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**Question:** CASA 08

**Division/Agency:** Civil Aviation Safety Authority

**Topic:** Opinion Polls/Market Research

**Hansard Page:** Written

**Senator Wong asked:**

What sum was spent on opinion polls, focus groups or market research in 2006 by each Department and Agency in the Minister's portfolio?

**Answer:**

\$51,973.50 in 2005/2006



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**Question:** CASA 09

**Division/Agency:** Civil Aviation Safety Authority

**Topic:** Opinion Polls/Market Research

**Hansard Page:** Written

**Senator Wong asked:**

Will the Ministers provide a list of the opinion polls, focus groups, or market research agencies what are used by Department and Agencies in the Minister's portfolio?

**Answer:**

The opinion polls, focus groups or market research agencies used by CASA in 2005-2006 were New Focus Pty Ltd and Roy Morgan Research.

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**Question:** CASA 10

**Division/Agency:** Civil Aviation Safety Authority

**Topic:** Opinion Polls/Market Research

**Hansard Page:** Written

**Senator Wong asked:**

How much of the opinion polls, focus groups or market research expenditure of Agencies or Departments was conducted at the request of the Minister's office?

**Answer:**

Nil

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**Question:** CASA 11

**Division/Agency:** Civil Aviation Safety Authority

**Topic:** Opinion Polls/Market Research

**Hansard Page:** Written

**Senator Wong asked:**

What benefit-cost assessments have been done which assess the returns from opinion polls, focus groups or market research?

**Answer:**

None.

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**Question:** CASA 12

**Division/Agency:** Civil Aviation Safety Authority

**Topic: Advertising Campaigns**

**Hansard Page:** Written

**Senator Wong asked:**

What sum was spent on each of the active advertising campaigns for each Department and Agency in the Minister's portfolio?

**Answer:**

Nil

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**Question:** CASA 13

**Division/Agency:** Civil Aviation Safety Authority

**Topic:** Advertising Campaigns

**Hansard Page:** Written Question

**Senator Wong asked:**

Below is a list of active campaigns that were tabled on 30 October 2006 at Senate Estimates, what were the actual costs for those which have been completed as relevant to each Department and Agency in the Minister's portfolio?

- Bushfire Preparedness - AGD
- People Trafficking - AGD
- Family Law Reform - AGD/FACSLIA
- Bird Flu (05/06) - AQIS
- Quarantine Matters! (Jul 06 – Dec 06)- AQIS
- 30% Childcare Tax Rebate - ATO
- Defence Force Recruiting (2006-2007) - Defence
- Skills For the Future - DEST
- Welfare to Work - DEWR
- Citizenship (06/07) - DIMA
- T3 - DOFA
- Eliminating Violence Against Women (2006) - FACSLIA
- Financial Literacy - Treasury

**Answer:**

Not applicable.

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**Question:** CASA 14

**Division/Agency:** Civil Aviation Safety Authority

**Topic:** Advertising Campaigns

**Hansard Page:** Written

**Senator Wong asked:**

At the Budget Estimates in May 2006, the Budget Papers listed the following Pending Campaigns (from Budget Papers: period up to 4 years).

<b>Campaign</b>	<b>\$M</b>
Smart Card	47.3
Child Support Reform	36.1
Promote Private Health Cover	52.1
Medicare Direct Mail	17.5
New Family Law Arrangements	19.9
Independent Contractors	<15
Pensions Real Estate/Assets Test	5.9 (at least, over 2 years)
Smart Traveller	13.1
Alcohol Abuse	25.2
Citizenship	4
Disease Risk Factors	
Child Care Rebate	
Family Law Arrangements	
Illicit Drugs and Mental Illness	
Living in Harmony Initiative	

For those campaigns which are relevant to each Department and Agency in the Minister's portfolio, what is the:

- (a) planning progress for campaigns;
- (b) likely start dates; and
- (c) media spend.

**Answer:**

Not applicable.

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**Question:** CASA 15

**Division/Agency:** Civil Aviation Safety Authority

**Topic:** Advertising Campaigns

**Hansard Page:** Written

**Senator Wong asked:**

For campaign advertising in each Department and Agency in the Ministers' portfolio, what is the:

- (a) cost;
- (b) frequency; and
- (c) type/medium (e.g. print, television, radio) of campaign advertising for this financial year?

Can this information be provided on a monthly basis for the financial year?

**Answer:**

CASA did not undertake any campaign advertising in 2006/2007.

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**Question:** CASA 16

**Division/Agency:** Civil Aviation Safety Authority

**Topic:** Water Management

**Hansard Page:** Written Question

**Senator Wong asked:**

Is there any requirement to provide details of how much water is used and how much water is saved in the annual reports of each Department and Agency in the Minister's portfolio?

**Answer:**

No.



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**Question:** CASA 17

**Division/Agency:** Civil Aviation Safety Authority

**Topic:** Water Use in Departments and Agencies

**Hansard Page:** Written

**Senator Wong asked:**

Is water usage monitored for each Department and Agency in the Minister's portfolio?

**Answer:**

No, water usage is not monitored at CASA.

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**Question:** CASA 18

**Division/Agency:** Civil Aviation Safety Authority

**Topic:** Water Use in Departments and Agencies

**Hansard Page:** Written

**Senator Wong asked:**

What is the water usage for each Department and Agency in the Minister's portfolio?

**Answer:**

Data on water usage across all CASA offices is not available.

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**Question:** CASA 19

**Division/Agency:** Civil Aviation Safety Authority

**Topic:** Water Management

**Hansard Page:** Written Question

**Senator Wong asked:**

For each Department and Agency in the Minister's portfolio, can information be provided on whether dual flush toilets are in place in the buildings they occupy?

**Answer:**

Dual flush toilets are installed in 10 of CASA's 14 office buildings.

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**Question:** CASA 20

**Division/Agency:** Civil Aviation Safety Authority

**Topic:** Grants

**Hansard Page:** Written

**Senator Ludwig asked:**

With regard to all grants allocated by the Department/Agency from 1 January 2002, could a table detailing the following information be provided:

- a. The name of the grant program
- b. The name of the grant recipient
- c. The ABN of the grant recipient (where available)
- d. The value of the grant awarded
- e. The date the grant was awarded
- f. The state of the grant recipient
- g. The postcode of the grant recipient

**Answer:**

CASA has not allocated any grants in this period.