

QUESTION TAKEN ON NOTICE

SUPPLEMENTARY BUDGET ESTIMATES HEARING: 19 November 2013

IMMIGRATION AND BORDER PROTECTION PORTFOLIO

(SE13/0397) PROGRAMME –

Senator Carr (Written) asked:

What arrangements has the Department put in place to assist asylum seekers to understand the visa determination process and assist with that process?

Answer:

Asylum seekers are notified of the protection process through normal departmental communication practices. Departmental officers use communication guides and translated printed products to explain the protection process to asylum seekers.