

QUESTION TAKEN ON NOTICE

SUPPLEMENTARY BUDGET ESTIMATES HEARING: 15 October 2012

IMMIGRATION AND CITIZENSHIP PORTFOLIO

(SE12/0684) PROGRAM – 5.1: Settlement Services for Migrants and Refugees

Senator Cash (written) asked:

How frequently does DIAC undertake performance reviews of AMEP service providers?

Answer:

There are a range of mechanisms in place to monitor and review Adult Migrant English Program service provider performance, including through quarterly, half yearly and annual reporting, contract management meetings and site visits.