

QUESTION TAKEN ON NOTICE

SUPPLEMENTARY BUDGET ESTIMATES HEARING: 15 October 2012

IMMIGRATION AND CITIZENSHIP PORTFOLIO

(SE12/0025) PROGRAM – OMARA

Senator Cash (L&CA 17) asked:

In relation to the response from budget estimates—BE12/0016, which states: 'In the period 1 July 2011 to 31 March 2012 there were 362 complaints received or reopened. These related to 245 current or former registered migration agents.' Are you able to provide the committee with the number of agents for whom you have received multiple complaints, and the number of complaints made against those agents?

Answer:

In the period 1 July 2011 to 31 March 2012, 45 agents had multiple complaints received against them. 143 complaints were received in this period against the 45 agents.