

QUESTION TAKEN ON NOTICE

SUPPLEMENTARY BUDGET ESTIMATES HEARING: 15 October 2012

IMMIGRATION AND CITIZENSHIP PORTFOLIO

(SE12/0022) PROGRAM – OMARA

Senator Cash (L&CA 16) asked:

Since 1 July 2009, how many consultants has OMARA used? Why were the consultants used and what was the cost per financial year of using consultants?

Answer:

Since 1 July 2009 OMARA has used 14 consultants. Details and costs per financial year are outlined in the table below.

Consultant name	Description	Amount paid (incl GST)
FY 2009-10		\$336,882
Australian Survey Research Group Pty Ltd	Develop, conduct and analyse impact survey relating to English language requirements for agents	\$20,000
CPR Communications & Public Relations Pty Ltd LtdCommunications & Public Relations Pty Ltd	Development of a communications strategy for Office of the MARA	\$66,294
Deakin University trading as DeakinPrime	Review of the continuing professional development framework for registered migration agents	\$63,937
KPMG Australia	Management initiated review of migration agent registration application processes	\$26,470
Professional Service Integrity Asia Pacific Pty Ltd	Review of probity arrangements of the Office of the MARA	\$70,560
Protiviti Pty Ltd	Management initiated review of governance processes of the Office of the MARA	\$11,625
The Allen Consulting Group Pty Ltd	Review of the educational requirements for admission to the migration agent profession	\$77,996

Consultant name	Description	Amount paid (incl GST)
Ernst & Young	Review of handling of client monies	\$93,500
Fragomen (Australia) Pty Ltd	Services for the design and development of an ethical framework and toolkit	\$40,425
RW Adams, V Briggs and SL Bussey, trading as DLA Piper Australia	Annual probity review of the Office of the MARA	\$30,374
PricewaterhouseCoopers	Business modelling for the Office of the MARA	\$42,926
UsabilityOne	Website usability study	\$16,610
PSI ASIA PACIFIC PTY LIMITED	Provision of probity advice	\$1,782
FY 2011-12		\$146,194
The Navigator Company Pty Ltd	Review and benchmarking of complaints handling	\$67,350
RW Adams, V Briggs and SL Bussey, trading as DLA Piper Australia	Annual Probity Review and probity advice for the Office of the MARA	\$25,476
Professional Service Integrity Asia Pacific Pty Ltd	Procurement advice associated with open tender for an integrated IT solution	\$53,368

