

## QUESTION TAKEN ON NOTICE

### SUPPLEMENTARY BUDGET ESTIMATES HEARING: OCTOBER 2011

#### IMMIGRATION AND CITIZENSHIP PORTFOLIO

#### (SE11/0410) Program 5.1: Settlement Services for Migrants and Refugees

Senator Cash asked:

Please provide the number of clients that utilise distance learning to study English language for the years 2009, 2010, 2011 YTD, their postcodes of residence, the cost of distance learning by year, and the completion rates broken down by state of residence and country of origin.

*Answer:*

In 2009-10, 2010-11 and 2011-12 (to 30 September), 3764, 3484 and 1148 clients respectively undertook distance learning either as their sole form of AMEP tuition or in combination with other forms of tuition.

The cost (GST exclusive) of distance learning tuition in 2009-10, 2010-11 and 2011-12 (to 30 September 2011) was \$6.08m, \$4.8m and \$0.99m respectively. The postcodes of these clients are provided in Table 3 below.

The new business model, which introduced a national distance learning curriculum, was introduced on 1 July 2011.

Tables 1 and 2 below show the number of clients who exited the program in 2009-10 and 2010-11 and undertook distance learning either as their sole form of AMEP tuition or in combination with other forms of tuition.

TABLE 1: Exiting Distance Learning clients by State

State	2009-10	2010-11	2011-12*
ACT	57	32	1
NSW	507	473	34
NT	8	10	1
QLD	128	128	4
SA	54	59	2
TAS	7	14	0
VIC	599	614	19
WA	76	94	2
TOTAL	1436	1424	63

\* to 30 September 2011

TABLE 2: Exiting Distance Learning clients by Country of Birth

Country of Birth	2009-10	2010-11	2011-12*
People's Republic of China	295	269	15
Vietnam	122	118	8
Thailand	91	100	7
India	77	70	7
Iraq	76	65	1
Afghanistan	53	50	0
Lebanon	53	67	2
South Korea	44	38	0
Sri Lanka	43	37	3
Myanmar	41	35	1
Japan	33	42	0
Cambodia	28	26	3
Iran	27	37	0
Sudan	25	25	1
Ethiopia	24	20	1
Russia	24	21	1
Philippines	24	40	0
Indonesia	21	30	0
Turkey	20	17	0
Bangladesh	17	26	2
Taiwan	15	6	0
Syria	12	8	1
Brazil	11	7	0
Macedonia	12	7	0
Egypt	11	16	0
Poland	10	7	1
Peru	10	9	0
Ukraine	9	5	0
Chile	9	7	2
Pakistan	10	16	0
Hong Kong	8	4	0
Colombia	8	18	0
Nepal	6	1	0
Italy	6	5	0
Jordon	6	6	0
Malaysia	6	12	2
Fiji	5	1	0
Russian Federation	5	1	0
Israel	5	2	0
Korea	5	2	0
Hungary	5	3	0
Serbia	5	5	0
Unknown	5	7	0
Rwanda	4	0	0
Somalia	4	1	0
Mexico	4	2	0
Uruguay	4	2	0

Country of Birth	2009-10	2010-11	2011-12*
Argentina	4	3	0
Bosnia/Hesogovenia	4	4	0
Yugoslavia	4	4	0
France	4	5	0
China	4	7	0
Liberia	4	7	0
Cuba	3	0	0
Dominican Republic	3	1	0
Spain	3	2	0
Laos	3	3	0
Romania	3	5	0
Burma	2	0	0
South Africa	2	0	0
Switzerland	2	0	0
Korea	2	1	0
Morocco	2	1	0
Palestine	2	1	0
Samoa	2	1	0
Uzbekistan	2	1	0
Bhutan	2	2	0
Saudi Arabia	2	2	0
Eritrea	2	3	0
Ghana	2	3	0
Sierra Leone	2	3	0
Romania	2	5	0
Kuwait	2	6	0
Belarus	1	0	0
Congo	1	0	1
Denmark	1	0	0
Germany	1	0	0
Guatemala	1	0	0
Cote D'Ivoire	1	0	0
Latvia	1	0	0
Namibia	1	0	0
Papua New Guinea	1	0	0
Samoa	1	0	0
Senegal	1	0	0
Tajikistan	1	0	0
Tanzanian	1	0	0
Togo	1	0	0
British Citizen	1	0	0
Cameroon	1	1	0
Equator	1	1	0
Federal Republic of Yugoslavia	1	1	0
Kenya	1	1	0
Kyrgyzstan	1	1	0
Lithuania	1	1	0
Netherlands	1	1	0
Algeria	1	2	0

Country of Birth	2009-10	2010-11	2011-12*
Croatia	1	2	0
East Timor	1	3	0
Mauritius	1	3	0
Burundi	1	4	0
Greece	1	4	0
FGR	1	5	0
UAEM	0	0	1
Austria	0	1	0
Czech Republic	0	1	0
Kiribati	0	1	0
Kazakhstan	0	1	0
Moldavia	0	1	0
Mongolia	0	1	1
Mozambique	0	1	0
Nicaragua	0	1	0
Solomon Islands	0	1	0
SVIE	0	1	0
Tibet	0	1	0
Venezuela	0	1	0
Zimbabwe	0	1	1
Bulgaria	0	2	0
Kampuchea	0	2	0
Nigeria	0	2	0
Portugal	0	2	0
Tonga	0	2	0
Albania	0	8	1
	<b>1436</b>	<b>1424</b>	<b>63</b>

\* to 30 September 2011

TABLE 3: Postcodes of AMEP Distance Learning clients:

NSW		VIC		QLD		SA	WA	TAS/NT/ACT: TAS
0002	2251	0003	3187	0004	4874	5000	6000	7000
1235	2256	3000	3188	4006	4877	5001	6003	7004
2000	2257	3001	3189	4010	4878	5006	6004	7005
2007	2259	3002	3190	4012	4879	5007	6008	7008
2009	2261	3003	3191	4017	4880	5008	6009	7009
2010	2262	3004	3192	4018	4881	5009	6010	7010
2011	2263	3006	3193	4020	4883	5010	6014	7015
2015	2265	3008	3194	4021	4885	5011	6017	7018
2017	2283	3011	3195	4030	4891	5012	6018	7054
2018	2284	3012	3196	4032	4895	5013	6019	7109
2020	2285	3013	3197	4035		5014	6020	7116
2021	2287	3014	3198	4051		5019	6023	7150
2022	2289	3015	3199	4053		5021	6024	7190
2026	2291	3016	3200	4061		5025	6025	7216
2029	2292	3018	3201	4066		5031	6026	7248
2031	2295	3019	3202	4068		5032	6027	7249
2032	2297	3020	3204	4074		5033	6030	7262
2034	2298	3021	3205	4075		5034	6035	7270
2035	2299	3022	3206	4076		5037	6044	7302
2036	2300	3023	3207	4077		5038	6050	7307
2037	2304	3024	3209	4078		5041	6051	7310
2038	2305	3025	3212	4101		5042	6052	7315
2039	2315	3027	3214	4103		5043	6053	7316
2040	2318	3028	3215	4105		5044	6054	NT
2042	2319	3029	3216	4107		5045	6056	0800
2043	2321	3030	3218	4108		5046	6057	0801
2044	2323	3031	3219	4109		5048	6058	0810
2046	2324	3032	3220	4110		5050	6059	0812
2049	2325	3033	3221	4112		5052	6060	0820
2060	2327	3034	3222	4113		5061	6061	0822
2064	2330	3036	3223	4114		5064	6062	0830
2065	2333	3037	3224	4115		5065	6063	0832
2066	2340	3038	3225	4116		5066	6064	0835
2067	2347	3039	3226	4118		5067	6065	0836
2068	2350	3040	3227	4119		5068	6066	0846
2070	2357	3041	3228	4121		5069	6069	0850
2071	2360	3042	3231	4122		5070	6076	0870
2072	2380	3043	3300	4123		5072	6081	0871
2073	2382	3044	3305	4124		5073	6084	0872
2075	2396	3046	3318	4125		5074	6100	0880
2077	2400	3047	3331	4127		5075	6101	0881
2081	2430	3048	3335	4131		5076	6102	0886
2083	2440	3051	3337	4132		5081	6103	ACT
2088	2441	3052	3338	4151		5082	6104	2600
2089	2444	3053	3340	4152		5084	6105	2602
2090	2447	3055	3341	4156		5085	6107	2603
2093	2450	3056	3350	4157		5086	6108	2604
2094	2453	3058	3363	4159		5087	6109	2605
2095	2456	3059	3377	4160		5088	6110	2606
2096	2460	3060	3380	4161		5089	6111	2607

NSW		VIC		QLD	SA	WA	TAS/NT/ACT:
2099	2462	3061	3400	4163	5090	6112	2609
2101	2464	3064	3418	4165	5092	6122	2611
2105	2469	3065	3429	4169	5093	6147	2612
2108	2472	3066	3435	4171	5095	6148	2614
2110	2474	3067	3437	4178	5098	6149	2615
2111	2478	3068	3448	4179	5108	6150	2617
2112	2480	3070	3496	4184	5109	6151	2900
2113	2481	3071	3500	4207	5110	6152	2902
2114	2483	3072	3501	4209	5112	6153	2903
2115	2484	3073	3523	4210	5113	6154	2904
2116	2500	3074	3550	4211	5114	6155	2905
2117	2502	3075	3551	4212	5115	6156	2906
2118	2518	3076	3555	4213	5116	6157	2911
2119	2519	3078	3558	4214	5118	6158	2912
2120	2527	3079	3561	4215	5125	6159	2913
2121	2528	3081	3579	4216	5126	6160	2914
2122	2529	3082	3595	4217	5137	6162	
2126	2530	3083	3610	4218	5153	6163	
2128	2533	3084	3612	4220	5159	6164	
2130	2534	3085	3616	4221	5162	6166	
2131	2535	3087	3618	4226	5163	6167	
2132	2539	3088	3620	4275	5165	6168	
2133	2540	3093	3629	4300	5166	6170	
2134	2550	3094	3630	4301	5167	6171	
2135	2556	3095	3631	4304	5171	6180	
2137	2557	3099	3633	4305	5210	6210	
2138	2560	3101	3636	4306	5211	6214	
2140	2564	3102	3641	4343	5238	6215	
2141	2565	3103	3643	4350	5251	6220	
2142	2566	3104	3644	4352	5253	6224	
2143	2570	3105	3660	4390	5255	6225	
2144	2572	3106	3665	4401	5259	6230	
2145	2577	3107	3669	4405	5268	6232	
2146	2582	3108	3672	4454	5271	6233	
2147	2619	3109	3673	4455	5280	6239	
2148	2620	3111	3676	4470	5290	6255	
2150	2623	3113	3677	4478	5302	6258	
2151	2624	3121	3678	4480	5304	6271	
2152	2627	3122	3682	4500	5330	6280	
2153	2630	3123	3705	4501	5331	6281	
2154	2640	3124	3714	4503	5341	6285	
2155	2641	3125	3717	4504	5343	6302	
2156	2644	3126	3730	4505	5345	6306	
2158	2647	3127	3735	4509	5351	6312	
2160	2650	3128	3737	4510	5352	6317	
2161	2671	3129	3741	4514	5417	6318	
2162	2680	3130	3752	4556	5451	6321	
2163	2700	3131	3754	4558	5453	6324	
2164	2705	3132	3758	4560	5485	6330	
2165	2710	3133	3764	4565	5495	6333	
2166	2711	3134	3781	4570	5540	6365	
2167	2715	3135	3802	4572	5554	6369	
2168	2716	3136	3803	4573	5558	6375	

NSW		VIC		QLD	SA	WA	TAS/NT/ACT:
2170	2720	3137	3804	4580	5571	6391	
2171	2731	3138	3805	4608	5573	6395	
2173	2745	3140	3806	4610	5576	6401	
2176	2747	3141	3807	4615	5577	6415	
2177	2748	3142	3810	4650	5581	6429	
2178	2749	3143	3816	4655	5600	6430	
2179	2750	3145	3820	4660	5602	6432	
2190	2751	3146	3825	4670	5603	6437	
2192	2756	3147	3850	4677	5606	6442	
2193	2759	3148	3851	4680	5607	6443	
2194	2760	3149	3909	4700	5608	6444	
2195	2761	3150	3910	4701	5641	6450	
2196	2762	3151	3912	4702	5700	6490	
2197	2763	3152	3913	4703	5710	6501	
2199	2765	3153	3915	4715	5722	6502	
2200	2766	3155	3919	4717	5723	6509	
2203	2767	3156	3934	4718	5724	6511	
2204	2768	3158	3936	4720	5725	6525	
2205	2770	3161	3939	4737	5731	6530	
2206	2775	3162	3941	4740		6537	
2207	2776	3163	3975	4744		6566	
2208	2780	3164	3976	4745		6603	
2209	2782	3165	3977	4802		6606	
2210	2787	3166		4805		6609	
2211	2790	3167		4807		6701	
2212	2795	3168		4810		6714	
2213	2799	3169		4814		6716	
2214	2824	3170		4815		6718	
2216	2829	3171		4816		6720	
2217	2830	3172		4817		6721	
2218	2834	3173		4819		6722	
2220	2835	3174		4820		6725	
2221	2850	3175		4824		6726	
2222	2864	3177		4825		6743	
2223	2870	3178		4830		6751	
2224	2871	3179		4849		6765	
2228	2877	3181		4850		6770	
2230		3182		4860		6798	
2232		3183		4868		6799	
2233		3184		4870		6872	
2234		3185		4871		6963	
2250		3186		4873			