

QUESTION TAKEN ON NOTICE

SUPPLEMENTARY BUDGET ESTIMATES HEARING: 19 OCTOBER 2010

IMMIGRATION AND CITIZENSHIP PORTFOLIO

(32) Program 4.1: Visa Compliance and Status Resolution

Senator Cash (L&C 41) asked:

How many calls you have had to the dob-in line on an annual basis since its commencement and the nature of those calls?

Answer:

During 2009-10 the Department received around 13 800 dob-ins or fraud related pieces of information from a variety of sources including the general public. This compares to around 11 300 pieces of information in 2008-09.

This information was received through a variety of means including telephone, email, fax and letters. Individual dob-ins can have varying levels of detail allowing further inquiry and multiple dob-ins can also be made in relation to the same case. The amount of field work carried out is not necessarily related to the volume of dob-ins or other fraud related information it receives.

The following tables show a breakdown of the most significant categories of dob-ins or fraud related information received in the last two financial years.

Category	%
Illegal Workers	22
Unlawful and Failed Protection Visa Applicants	12
Students in Breach	10
Detention of Unlawful Non Citizens	5
Identity Fraud	3

Category	%
Illegal Workers	17
Students in Breach	14
Unlawful and Failed Protection Visa Applicants	11
Detention of Unlawful Non Citizens	7
Contrived Relationships	6

The Immigration Dob-in Line commenced in February 2004. Departmental systems cannot readily determine the number of compliance related calls, or the nature of those calls between February 2004 to 30 June 2008.