

## QUESTION TAKEN ON NOTICE

### SUPPLEMENTARY BUDGET ESTIMATES HEARING: 19 OCTOBER 2010

#### IMMIGRATION AND CITIZENSHIP PORTFOLIO

#### (171) Program 1.1: Visa and Migration

Senator Cash asked:

What is the current average processing time for visa applications in the migration program? Skilled? Family? Refugee/humanitarian? At each of our overseas posts? How has this changed since 2007-08; 2008-09 and 2009-10?

*Answer:*

The following table shows the average processing time in days for visas finalised under the skilled, family and refugee/humanitarian streams in 2007/08, 2008/09, 2009/10 and 2010/11.

**Table 1: Migration Program – Average Processing Times (days) Finalised in Period 01 July 2007 to 30 September 2010 (Cases)**

Stream	Program Year			
	2007/2008	2008/2009	2009/2010	2010/2011 (YTD)
Family	263	353	378	341
Skill	310	320	344	274
Refugee	281	242	202	103
Special Humanitarian	145	200	243	331

The following table shows the average processing in days by processing office for visas finalised under the skilled, family and refugee/humanitarian streams in 2007/08, 2008/09, 2009/10 and 2010/11. In some cases, only certain visas are processed at particular posts and data is provided accordingly.

**Table 2: Migration (Family & Skill), Refugee and Special Humanitarian Average Processing Times (Days) Applications Finalised in Period 01 July 2007 to 30 September 2010 (Cases) by Post Location**

Post Location	Post	Stream	Average Processing Time (Days)			
			2007/2008	2008/2009	2009/2010	2010/11 YTD
Offshore Post	Amman	Family	336	342	387	357
Offshore Post	Amman	Refugee	305	362	272	101
Offshore Post	Amman	Special Humanitarian	580	520	467	489
Offshore Post	Ankara	Family	207	213	254	228
Offshore Post	Ankara	Refugee	250	277	440	298
Offshore Post	Ankara	Special Humanitarian	341	345	456	511
Offshore Post	Athens	Refugee	437	127	467	N/ A
Offshore Post	Athens	Special Humanitarian	56	34	184	N/ A
Offshore Post	Auckland	Family	142	162	139	134
Offshore Post	Auckland	Refugee	122	122	154	222
Offshore Post	Auckland	Special Humanitarian	230	208	245	249
Offshore Post	Bangkok	Family	122	122	154	222
Offshore Post	Bangkok	Refugee	266	288	352	209
Offshore Post	Bangkok	Special Humanitarian	230	208	245	249
Offshore Post	Beijing	Refugee	179	204	151	129
Offshore Post	Beijing	Special Humanitarian	172	423	296	249
Offshore Post	Beirut	Family	230	208	245	249
Offshore Post	Beirut	Refugee	122	122	154	222
Offshore Post	Beirut	Special Humanitarian	230	208	245	249

Offshore Post	Belgrade	Family	179	204	151	129
Offshore Post	Belgrade	Refugee	122	122	154	222
Offshore Post	Belgrade	Special Humanitarian	230	208	245	249
Offshore Post	Berlin	Family	147	159	196	161
Offshore Post	Berlin	Refugee	273	446	220	219
Offshore Post	Berlin	Special Humanitarian	203	221	203	252
Offshore Post	Brasilia	Family	148	123	143	170
Offshore Post	Brasilia	Refugee	140	N/A	26	N/A
Offshore Post	Cairo	Family	210	221	312	236
Offshore Post	Cairo	Refugee	354	183	216	100
Offshore Post	Cairo	Special Humanitarian	603	239	395	680
Offshore Post	Colombo	Family	180	159	119	137
Offshore Post	Colombo	Refugee	370	126	213	146
Offshore Post	Colombo	Special Humanitarian	153	160	123	132
Offshore Post	Dhaka	Family	220	179	249	214
Offshore Post	Dhaka	Refugee	N/A	146	N/A	151
Offshore Post	Dhaka	Special Humanitarian	57	368	38	93
Offshore Post	Dili	Family	233	264	132	443
Offshore Post	Dili	Special Humanitarian	267	N/A	246	N/A
Offshore Post	Dubai	Family	297	298	580	566
Offshore Post	Dubai	Refugee	240	212	221	112
Offshore Post	Dubai	Special Humanitarian	303	312	404	299
Offshore Post	Guangzhou	Family		70	163	217
Offshore Post	Guangzhou	Refugee	N/ A		N/A	N/A
Offshore Post	Guangzhou	Special Humanitarian	309	165	128	N/A
Offshore Post	Hanoi	Family	245	252	179	216
Offshore Post	Hanoi	Refugee	72	N/A	N/A	N/A
Offshore Post	Hanoi	Special Humanitarian	N/A	N/A	171	N/A
Offshore Post	Ho Chi Minh City	Family	225	236	255	290
Offshore Post	Ho Chi Minh City	Refugee	105	N/A	333	191
Offshore Post	Ho Chi Minh City	Special Humanitarian	81	237	201	745

Offshore Post	Hong Kong	Family	137	163	106	138
Offshore Post	Hong Kong	Skill	423	419	464	475
Offshore Post	Hong Kong	Refugee	499	1089	1277	N/A
Offshore Post	Hong Kong	Special Humanitarian	216	108	N/A	395
Offshore Post	Islamabad	Family	316	370	712	N/A
Offshore Post	Islamabad	Refugee	392	397	N/A	N/A
Offshore Post	Islamabad	Special Humanitarian	188	533	372	N/A
Offshore Post	Jakarta	Family	158	141	110	126
Offshore Post	Jakarta	Refugee	551	261	328	N/A
Offshore Post	Jakarta	Special Humanitarian	510	668	510	212
Offshore Post	Kuala Lumpur	Family	153	230	176	210
Offshore Post	Kuala Lumpur	Refugee	167	218	301	197
Offshore Post	Kuala Lumpur	Special Humanitarian	299	360	381	372
Offshore Post	London	Family	73	75	89	134
Offshore Post	London	Refugee	157	348	161	N/A
Offshore Post	London	Special Humanitarian	94	367	287	N/A
Offshore Post	Manila	Family	193	171	153	126
Offshore Post	Manila	Refugee	141	N/A	N/A	N/A
Offshore Post	Manila	Special Humanitarian	65	83	122	N/A
Offshore Post	Moscow	Family	214	198	203	211
Offshore Post	Moscow	Refugee	170	594	197	N/A
Offshore Post	Moscow	Special Humanitarian	557	408	148	N/A
Offshore Post	Nairobi	Family	253	289	318	287
Offshore Post	Nairobi	Refugee	148	138	224	67
Offshore Post	Nairobi	Special Humanitarian	745	428	555	546
Offshore Post	New Delhi	Family	140	104	111	129
Offshore Post	New Delhi	Refugee	260	269	277	235
Offshore Post	New Delhi	Special Humanitarian	325	257	295	280
Offshore Post	Ottawa	Family	93	120	102	162
Offshore Post	Phnom Penh	Family	247	258	263	265
Offshore Post	Phnom Penh	Refugee	14	N/A	N/A	N/A

Offshore Post	Port Moresby	Family	158	175	308	342
Offshore Post	Port Moresby	Special Humanitarian	147	N/A	N/A	N/A
Offshore Post	Pretoria	Family	189	231	239	175
Offshore Post	Pretoria	Refugee	199	293	263	486
Offshore Post	Pretoria	Special Humanitarian	489	413	530	604
Offshore Post	Santiago de Chile	Family	132	155	129	135
Offshore Post	Santiago de Chile	Refugee	139	183	51	191
Offshore Post	Santiago de Chile	Special Humanitarian	239	N/A	155	N/A
Offshore Post	Seoul	Family	156	115	104	66
Offshore Post	Seoul	Refugee	N/A	29	152	63
Offshore Post	Shanghai	Family	159	164	177	180
Offshore Post	Shanghai	Refugee	194	54	187	N/A
Offshore Post	Shanghai	Special Humanitarian	185	226	251	N/A
Offshore Post	Singapore	Family	204	154	163	153
Offshore Post	Singapore	Refugee	131	N/A	397	N/A
Offshore Post	Singapore	Special Humanitarian	N/A	N/A	289	N/A
Offshore Post	Suva	Family	247	264	188	208
Offshore Post	Suva	Refugee	162	128	80	N/A
Offshore Post	Suva	Special Humanitarian	219	163	119	N/A
Offshore Post	Taipei	Family	84	96	63	56
Offshore Post	Taipei	Skill	180	195	189	245
Offshore Post	Tehran	Family	274	296	448	353
Offshore Post	Tehran	Refugee	363	405	562	638
Offshore Post	Tehran	Special Humanitarian	426	406	468	N/A
Offshore Post	Tokyo	Family	98	93	86	102
Offshore Post	Vienna	Refugee	293	63	N/A	N/A
Offshore Post	Vienna	Special Humanitarian	156	45	N/A	N/A
Offshore Post	Washington	Family	153	145	151	137
Offshore Post	Washington	Refugee	272	200	98	262
Offshore Post	Washington	Special Humanitarian	323	257	236	464
State/Territory Office	ACTRO	Family	116	139	136	226

State/Territory Office	ACTRO	Skill	133	131	259	159
State/Territory Office	Adelaide	Family	246	195	125	163
State/Territory Office	Adelaide	Skill	375	438	518	377
State/Territory Office	Brisbane	Family	205	264	153	165
State/Territory Office	Brisbane	Skill	121	192	166	248
State/Territory Office	Cairns	Family	N/A	N/A	12	6
State/Territory Office	Cairns	Skill	N/A	N/A	283	N/A
State/Territory Office	Darwin	Family	282	234	156	147
State/Territory Office	Darwin	Skill	232	182	291	N/A
State/Territory Office	Hobart	Family	191	170	121	137
State/Territory Office	Hobart	Skill	139	139	428	N/A
State/Territory Office	Melbourne	Family	217	255	171	207
State/Territory Office	Melbourne	Skill	155	105	66	101
State/Territory Office	Melbourne	Refugee	65	119	128	98
State/Territory Office	Melbourne	Special Humanitarian	57	77	173	122
State/Territory Office	NatO	Family	26	21	63	N/A
State/Territory Office	NatO	Skill	212	71	244	N/A
State/Territory Office	Onshore Iris	Refugee	406	N/A	N/A	N/A
State/Territory Office	Parramatta	Skill	104	67	104	159
State/Territory Office	Perth	Family	836	1108	1146	1131
State/Territory Office	Perth	Skill	192	160	148	196
State/Territory Office	Southport	Family	194	2	5	1
State/Territory Office	Southport	Skill	309	N/A	N/A	N/A
State/Territory Office	Sydney	Family	213	245	228	274
State/Territory Office	Sydney	Skill	379	344	626	N/A
State/Territory Office	Sydney	Refugee	109	330	386	120
State/Territory Office	Sydney	Special Humanitarian	43	126	252	437