

## QUESTION TAKEN ON NOTICE

### SUPPLEMENTARY BUDGET ESTIMATES HEARING: 19 OCTOBER 2010

#### IMMIGRATION AND CITIZENSHIP PORTFOLIO

#### (135) Program 1.1: Visa and Migration

Senator Fifield asked:

Are there currently (as at October 2010) delays in the processing of student visas from Indian and Sri Lankan applicants? If so, why?

*Answer:*

As at the end of October 2010, processing times for India and Sri Lankan nationals are outside service standards.

Where cases take longer than the service standard, is generally due to the need to request further information from the applicant or to undertake integrity checks.

#### **Average processing time (in days) for all Student visa applications applicants (all subclasses)**

	<b>Onshore</b>	<b>Offshore</b>
<b>2010-11 (to end October)</b>	30	25

#### **Average processing time (in days) for Indian and Sri Lankan applicants (all subclasses)**

	<b>India</b>		<b>Sri Lanka</b>	
	<b>Onshore</b>	<b>Offshore</b>	<b>Onshore</b>	<b>Offshore</b>
<b>2010-11 (to end October)</b>	36	65	49	31