

## **QUESTION TAKEN ON NOTICE**

### **SUPPLEMENTARY BUDGET ESTIMATES HEARING: 19 OCTOBER 2010**

#### **IMMIGRATION AND CITIZENSHIP PORTFOLIO**

##### **(12) Program: Internal Product**

Senator Cash (L&CA 26) asked:

What is the cost per person of the IMA training?

*Answer:*

DIAC delivers IMA training in three key areas: Refugee Status Assessment/Protection Visa, Entry interview, and Case management. Programs are largely delivered in-house, with assistance from external training providers as required.

From 1 July 2009 to 30 September 2010, DIAC trained 639 staff members for IMA roles at an approximate cost of \$749,005. This includes salary costs for learning and development staff, fees for external training providers and contractors, and supplier costs, such as printing of learning materials and venue hire. In some instances this includes the costs of training accreditation services provided by a registered training organisation. The average cost per person is approximately \$1,172.