

QUESTION TAKEN ON NOTICE

SUPPLEMENTARY BUDGET ESTIMATES HEARING: 30 October 2006

IMMIGRATION AND MULTICULTURAL AFFAIRS PORTFOLIO

(1) Output: Internal Product

Senator Ludwig (L&CA 16) asked:

In relation to 'Systems for People', what I am more interested in is an overview of the current project: what fields you can search in and when it will be fully operational or implemented.

You can also take other data from a person who is in an immigration detention facility. Can you tell me whether or not you can search on that as well.

Answer:

The objective of the client search project is to provide

- Single point of search for client and client related data
- Single view of client data
- Improved data quality

Changes to existing systems released in October 2006 enabled staff with the authority to do so, to search several Departmental systems (ICSE, TRIPS, Offspring, TRIM and ISR) using a single search. The search may be conducted on a person or an organisation.

In April 2007 the client search and view services will be integrated within the first role-based portals accessing information contained in a new client data hub as part of the Department's new *Systems for People* programme.

Information about people in detention is held in existing departmental systems and can be searched by relevant authorised Departmental staff.

This information will also be integrated into the client data hub under the *Systems for People* programme.