

QUESTION TAKEN ON NOTICE

SUPPLEMENTARY BUDGET ESTIMATES HEARING: 1 November 2005

IMMIGRATION AND MULTICULTURAL AND INDIGENOUS AFFAIRS PORTFOLIO

(15) Output: Internal Product

Senator Conroy asked:

Please provide details of any ICT projects that have been commissioned by the Department/organisation during the past 12 months that have failed to meet designated project time frames (ie have failed to satisfy agreed milestones by agreed dates).

For such projects that were not completed on schedule, please provide details of:

- i. The extent of any delay;
- ii. The reasons these projects were not completed on time;
- iii. Any contractual remedies sought by the Department/organisation as a result of these delays (eg penalty payments).

Answer:

DIMIA

For the 2004-05 financial year, the following commissioned projects were not completed on schedule:

- DIMIA single service desk phase 2B - eVisa applications monitoring (pilot)
 - i. the extent of the delay was 5.5 months
 - ii. unplanned upgrades to the infrastructure management servers were required
 - iii. the project came within budget and no contractual remedies were sought; and

- Integrated Testing Environment requirements and design. A comprehensive draft was provided by the due date for analysis by the department
 - i. the extent of the delay was 7 weeks
 - ii. final report delayed due to a departmental request to clarify aspects of draft report
 - iii. no contractual remedies were sought.

RRT

Nil.