QUESTION TAKEN ON NOTICE

SUPPLEMENTARY BUDGET ESTIMATES HEARING: 1 November 2005

IMMIGRATION AND MULTICULTURAL AND INDIGENOUS AFFAIRS PORTFOLIO

(1) Output: Internal Product

Senator Ludwig (L&C 24) asked:

How many separate computer systems do you have in place?

Answer:

The department's key decision support systems are:
- Integrated Client Systems Environment (ICSE) is the system used to process visa and citizenship applications on-shore, and to record detention and removal information.

- Immigration Records Information System (IRIS) is the client processing system for offshore visa applications for temporary and permanent entry into Australia.

- ICSE Offspring is an inquiry system which provides information to offshore and onshore decision makers on visa cases processed offshore.

- Travel and Immigration Processing System (TRIPS) is an integrated collection of mainframe systems and centralised databases that form the backbone of border clearance processing, including electronic travel authorities. It holds records of Australian visas, traveller movements, and Australian and New Zealand passports.

- Part of the TRIPS system, the Movement Alert List (MAL) is a list of foreign nationals and certain Australian citizens, whose entry may be of concern to the Australian community. It generates alerts and supports advance passenger processing and the issuing of electronic travel authorities.

- Total Records Information Management (TRIM) is the system that is used to manage corporate records, both paper and electronic. It is integrated with ICSE, IRIS and the Lotus Notes email system.

These systems are the key systems for processing visas, and managing movements into and out of Australia. The department has a number of other support systems, for example SAP financial and human resource management systems not listed above.