

SENATE LEGAL AND CONSTITUTIONAL LEGISLATION COMMITTEE
AUSTRALIAN CUSTOMS SERVICE

Question No. 206

Senator Ludwig asked the following question at the hearing on 31 October 2005:

ICS: What were the response times identified in testing:

- a) prior to 12 October 2005?
- b) post 12 October 2005 (up to hearing date 31 October 2005)?
- c) what was the average response time?
- d) what was the longest response time?

The answer to the honourable senator's question is as follows:

- a) A wide variety of response times were identified in accordance with the objectives of each of the numerous tests that were executed in the months leading up to imports cutover.
- b) Response times from the testing of EDI transactions varied from three seconds to several minutes depending upon the transaction being executed.
- c) Average response times for the testing of EDI transactions conducted prior to and post 12 October 2005 were in the range of three seconds to several minutes depending upon the type of transaction being executed. Average response times for testing of Customs Interactive (CI) transactions prior to and post 12 October 2005 were in the order of four seconds for search transactions to ten seconds for complex transaction.
- d) Over the period 4 October to 31 October 2005 the longest test response time for complex EDI transactions was in the order of 15 minutes. The longest response time for the testing of CI transactions on 10 October 2005 was 16 seconds.